



Evidence Based TeleEmergency Network Grant Program- Wabash Valley Rural Telehealth Network

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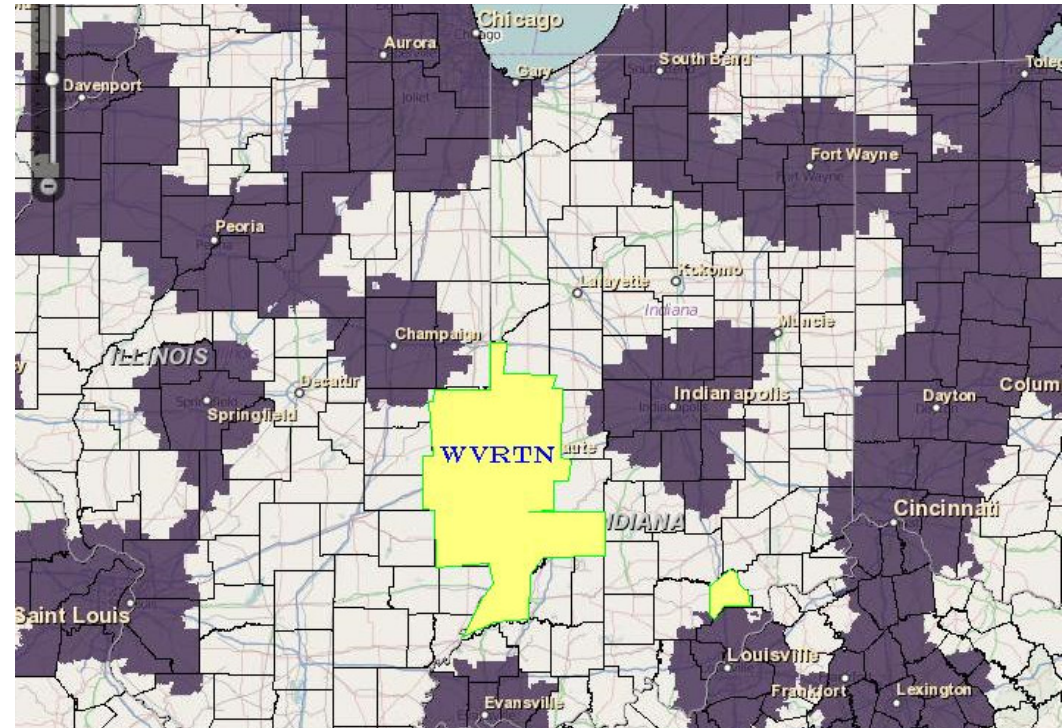
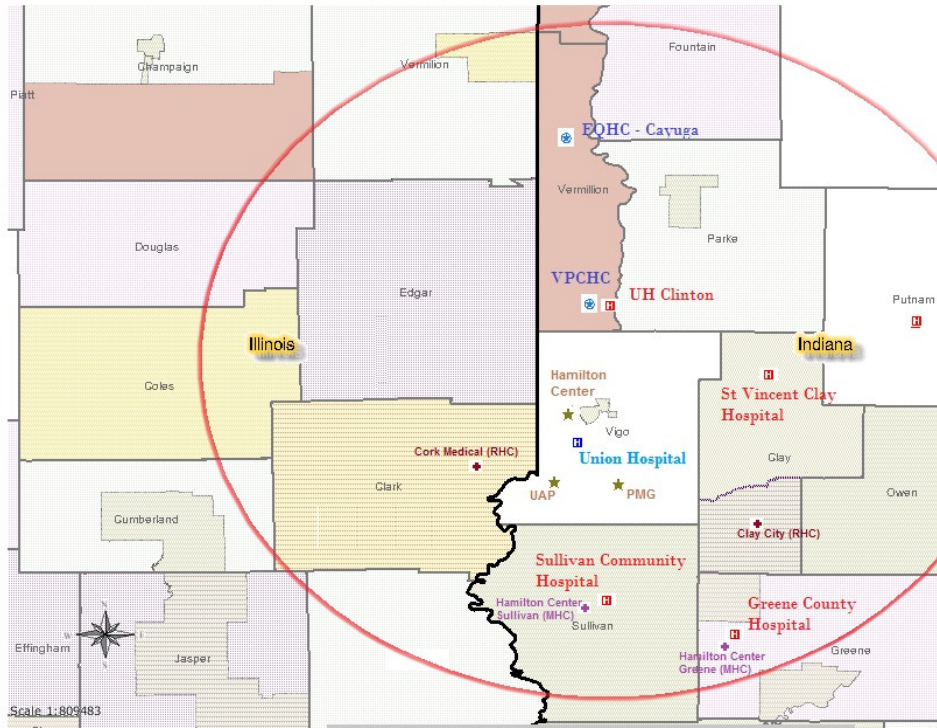
Disclosure

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About Us

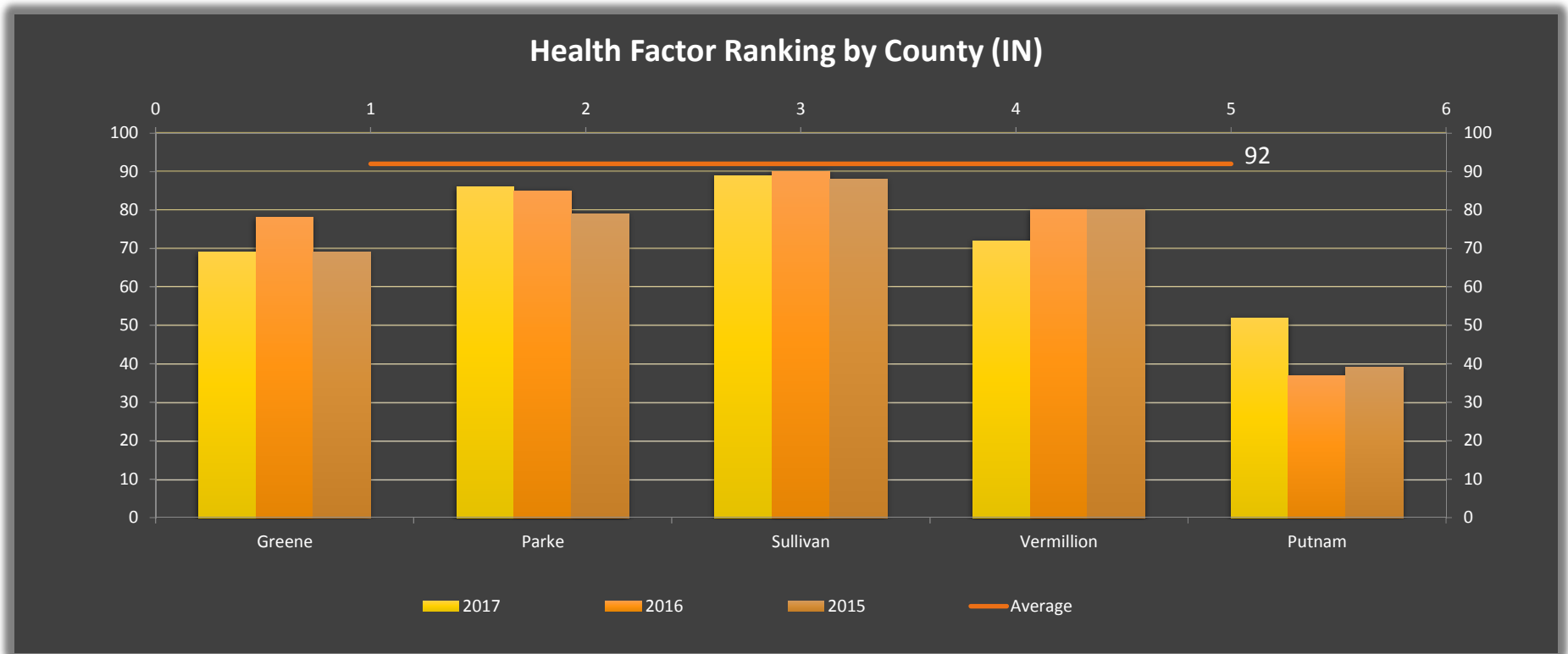
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Wabash Valley Rural Telehealth Network

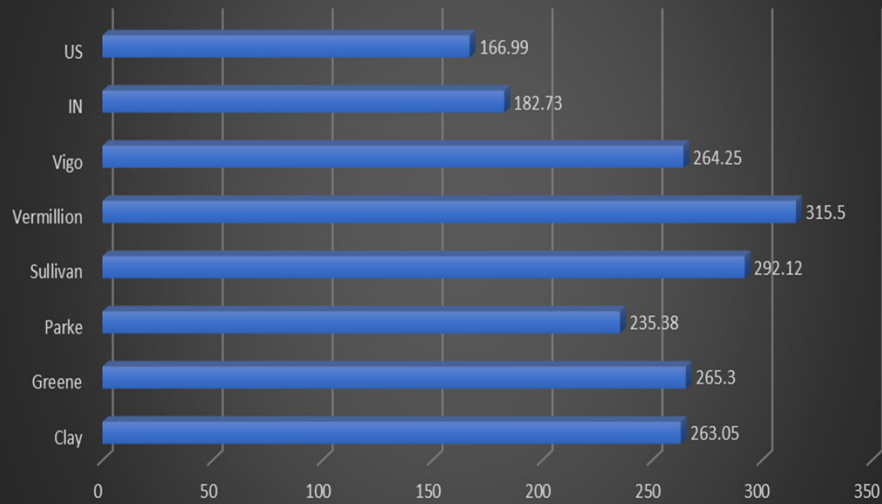
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Health Rankings

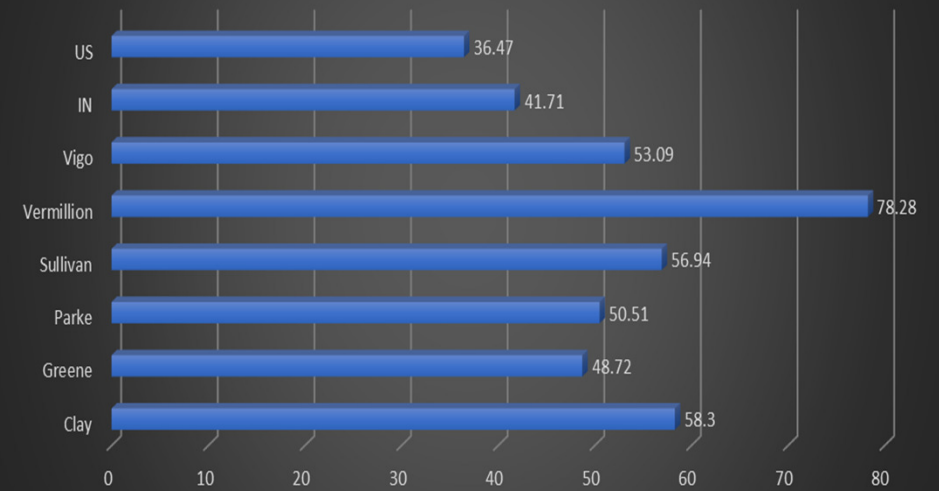


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Cardiovascular Disease Mortality by County (IN)



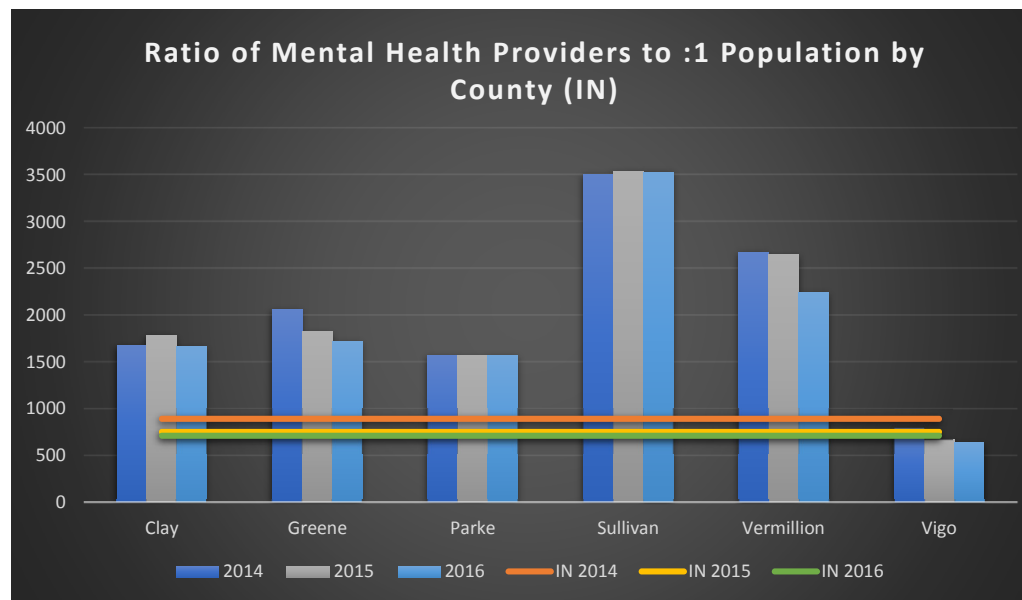
Stroke Mortality by County (IN)



Health Factors

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Behavioral Health



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Wabash Valley Rural Telehealth Network Mission

EXPAND/SUSTAIN THE EXISTING NETWORK



EXPAND SPECIALTY HEALTH SERVICES



ENHANCE TELEHEALTH VALUE AMONG PARTNERS

Collaborating Partners

Recipients

Union Hospital Clinton
Greene County General Hospital
Sullivan County Community Hospital
Putnam County Hospital
Scott Memorial Hospital
Gibson General Hospital
Deaconess Health
Ferrell Hospital
Fairfield Hospital
Perry County Memorial Hospital

Emergency Care Providers

Union Health Behavioral Health Services
Hamilton Center, Inc
Reach Health
Virtual Medical Staff
SpecialistsTeled
Specialists on Call
Deaconess Crosspointe

Grant and Evaluation Management

Union Hospital and its Richard G. Lugar Center for Rural Health
Indiana State University

Overview



Background:

- Union Hospital and Richard G. Lugar Center for Rural Health was awarded a HRSA Evidence Based Tele-Emergency Network Grant.
- Three year grant award totaling \$1.2 million – extended to fourth year.
- One of five U.S grantees

Purpose of 3-year study:

- To generate a significant number of patient encounters to evaluate patient and provider outcomes and costs and of tele-emergency services in rural emergency departments.

Overview, continued



Outcomes:

Collaborative team research to:

- Facilitate optimal patient health outcomes
- Help educate emergency care providers regarding telehealth competencies
- Help sustain rural healthcare facilities
- Discover where costs may be neutralized or reduced with telehealth
- Share data, outcomes and dissemination opportunities with other national sites via HRSA collaborative agreement and activities

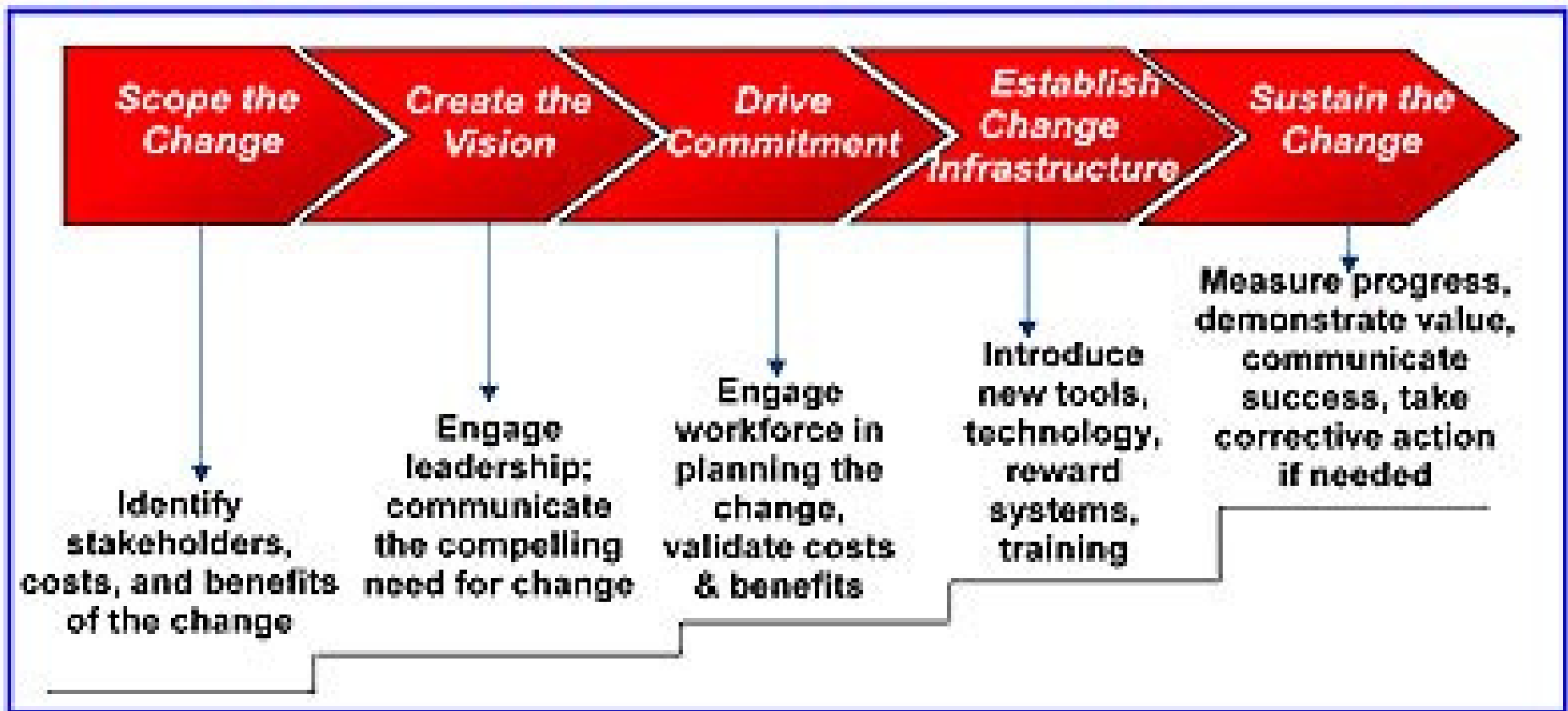
Focus of Grant Activities

- Tele-Neurology
- Tele-Behavioral Health
- Tele-Trauma Support



First Things First

Listen	Listen to partners (Quantified needs vs. Perceptive/Anecdotal needs)
Correlate	Correlate Need (Market Leak/Retention Opportunity, Value Proposition, Strategic Development)
Assess	Assess Feasibility





- Clinical Workflow
- Existing Referral Patterns
- Integrated Process Performance
- Quality Performance

Project Management Basics

Union Hospital Clinton



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Sullivan County Community Hospital



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The Telehealth Experience

Union Hospital Clinton

• Telebehavioral Health

- Types of cases
- Impact on throughput
- Cart vs. iPad
- Challenges (placement)
- Opportunities

Sullivan County Community Hospital

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The Telehealth Experience

Union Hospital Clinton

• **Teleneurology**

- Types of cases
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- Cart environment
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Sullivan County Community Hospital

• **Teleneurology**

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Summary of Relevant Telemedicine Experience Among Telebehavioral Patients and Providers

+		Likert Scale Items (% Respondents) (Poor [1] to Excellence [5] Score)					Statistics		α (t test) with Teleneuro
		1	2	3	4	5	Mean±SD	n	
Patient's Relevant Telemedicine Experience									
Items	Reliability Statistics (Cronbach's Alpha) = .903, N =87								
1	How would you rate your overall telehealth experience today?	6.7	8.9	17.8	33.3	33.3	3.78±1.20	90	< .001
2	How well were the telehealth procedures explained to you?	5.5	3.3	11.0	39.6	40.7	4.07±1.07	91	< .001
3	How well could you communicate with the provider on the screen compared to in-person care?	8.9	4.4	17.8	35.6	33.3	3.80±1.21	90	0.007
4	How would you rate the picture quality of the telehealth encounter?	4.4	3.3	20.9	35.2	36.3	3.96±1.05	91	0.347
5	How would you rate the audio quality of the telehealth encounter?	5.5	3.3	23.1	30.8	37.4	3.91±1.11	91	0.003
6	How likely are you to participate in a telehealth encounter again?	14.4	6.7	23.3	24.4	31.1	3.51±1.38	90	<.001
7	Would you recommend telehealth-based care delivery to family and friends?	10.1	4.5	18.0	31.5	36.0	3.79±1.27	89	0.003
Provider's Relevant Telemedicine Experience		Likert Scale Items (% Respondents) (Highly Improbable [1] to Highly Probable [5] Score)							
1	It was my intention to transfer the patient prior to telehealth consultation.	17.7	17.7	45.6	7.6	11.4	2.77±1.18	79	<.001
2	The telehealth process influenced patient disposition / transfer.	7.6	6.3	22.8	39.2	24.1	3.66±1.14	79	0.125

Overall
Reliability Statistics (Cronbach's Alpha) = .913, N =134

Telebehavioral Health

(% Respondents)

1: Highly Improbable to 5: Extremely Probable	1	2	3	4	5	Mean ± SD (N)
Telehealth influenced patient disposition / transfer	9.1	7.3	21.8	40.0	21.8	3.58 ± 1.12 (55)

16.4%

61.8%

Emergency Department Provider Assessment



Conclusion

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References:

Reference 1

Fairchild, R.M., Kuo, S.F., Laws, S., O'Brien, A. Rahmouni, H. (2017). Perceptions of Rural Emergency Department Providers regarding Telehealth-Based Care: Perceived Competency, Satisfaction with Care and Tele-ED Patient Disposition. *Open Journal of Nursing*, 7, 721-733. <https://doi.org/10.4236/ojn.2017.77054>

Reference 2

Fairchild, R.M., Everly, M., Walters, L., Bauer, R., Laws, S., & Anderson, L. (2013). Rural nurses' continuing education needs: A U.S. multi-site survey reveals challenges and opportunities. *Journal of Nursing Education and Practice*, Vol. 3(5).

Reference 3

Southard, E.P., Neufeld, J., & Laws, S. (2014). Telemental health evaluations enhance access and efficiency in a critical access hospital emergency department. *Telemedicine and e-Health*, 20 (7)664-668. doi: HRSA Grant Number: G01RP27871-01-00