



Indiana Telehealth Reimbursement Summary

Reimbursement for telehealth services is dependent upon the type of insurance in which the patient is enrolled: Medicare, Medicaid, or Commercial / Private Insurance.

Medicare

Medicare is a federal program, so its program conditions of payment are the same across the United States. The Centers for Medicare and Medicaid Services (CMS) sets federal guidelines for telehealth reimbursement for Medicare patients. Medicare pays for certain provider types and certain outpatient professional services (CPT codes) for patients accessing care from sites in rural counties and HPSAs in rural census tracts.

The UMTRC has created a Medicare Telehealth Reimbursement Summary. See:

<http://www.umtrc.org/resources/payers-reimbursement/medicare-telehealth-reimbursement-summary/?query=category.eq.Payers%20Reimbursement&back=Resources>

Medicare Telehealth Fact Sheet: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/TelehealthSrvcsfctsht.pdf>

Indiana Law and Definitions

Each state has its own law(s) that define telehealth and/or telemedicine.

Indiana Telemedicine/Telehealth Definition

“Telehealth services means the use of telecommunications and information technology to provide access to health assessment, diagnosis, intervention, consultation, supervision and information across a distance.”

“Telemedicine services means a specific method of delivery of services, including medical exams and consultations and behavioral health evaluations and treatment, including those for substance abuse, using videoconferencing equipment to allow a provider to render an examination or other service to a patient at a distant location. The term does not include the use of the following: (1) a telephone transmitter for trans-telephonic monitoring. (2) a telephone or any other means of communication for the consultation from one (1) provider to another provider.”

Source: <http://www.in.gov/legislative/bills/2013/SE/SE0554.1.html>

Corporate Office: 1418 N. 1000 W., Linton, IN 47441 Phone: 812-478-3919

Satellite Office: 2901 Ohio Blvd., Suite 240, Terre Haute, IN 47803

Phone: 812/478-3919 * Fax: 812/232-8602 * www.umtrc.org

Page 1 of 3

Last updated April 13, 2018

Indiana Medicaid Legislation (Effective 7/1/2017)

Synopsis: Removes the 20 mile distance limitation for Indiana Medicaid Telemedicine Reimbursement for all providers - Previously, only FQHCs, RHCs, CAHs, and CMHCs were exempt. Requires a telemedicine services prescriber to contact the patient's primary care provider if the telemedicine services prescriber has provided care to the patient at least two consecutive times through the use of telemedicine services. Removes a limitation on prescribing controlled substances except for opioids through the use of telemedicine if the prescriber maintains a controlled substance registration, the patient has been examined in person by a licensed Indiana health care provider that has established a treatment plan to assist the prescriber in the diagnosis of the patient, the prescriber has reviewed and approved the treatment plan and is prescribing for the patient pursuant to the treatment plan, and the prescriber complies with the requirements of the INSPECT program. Allows for the prescribing of an opioid using telemedicine services if the opioid being prescribed is a partial agonist being prescribed to treat or manage an opioid dependence.

Source: <https://iga.in.gov/legislative/2017/bills/house/1337#document-7797033f>

Legislation for Pharmacies and Pharmacists (Effective 7/1/2017)

Synopsis: Allows the state health commissioner or a designated public health authority who is a licensed prescriber to issue a statewide standing order, prescription, or protocol that allows a pharmacist to administer or dispense a smoking cessation product. Defines "patient care", "remote dispensing facilities" and "telepharmacy" for purposes of the laws concerning remote dispensing facilities.

NOTE: This allows for Telepharmacy in the state of Indiana

Requires that a health insurance policy and a health maintenance organization contract that provide coverage for prescription medications must provide for synchronized refill schedule coordination for prescription medications for chronic conditions.

Source: <https://iga.in.gov/legislative/2017/bills/house/1540#document-69db09e3>

Indiana Medicaid



Each state has its own unique Medicaid program. Indiana Medicaid (traditional) and managed Medicaid plans cover telemedicine services according to regulations passed in 2007 and updated in 2013.

All IHCP New, Bulletins, and Banner Pages are available on their website at:

http://provider.indianamedicaid.com/ihcp/Publications/bulletin_results.asp?page=4&docname=&archive=n#results

Indiana Medicaid reimburses for live and interactive telemedicine services. Information on Indiana Health Coverage Programs is available at:

<http://provider.indianamedicaid.com/>

Indiana Medicaid Provider Manual January 2018; starting on page 289 of 354:

<http://provider.indianamedicaid.com/media/156320/medical%20policy%20manual.pdf>

NOTE: the top of page 292 hasn't been updated yet – the 20 mile rule was eliminated for all providers effective 10/1/2017:

<http://provider.indianamedicaid.com/ihcp/Bulletins/BT201807.pdf>

Private Payer

Each state is different, even within the same company, like Anthem, Blue Cross Blue Shield, or United that serve multiple states in the United States.

Effective 7/1/2015, Indiana adopted a telehealth parity act. This bill provides for coverage of telemedicine services under a policy of accident and sickness insurance and a health maintenance contract. It does not include dental or vision insurance plans.

See Chapter 34 at <https://iga.in.gov/legislative/2015/bills/house/1269> for the full language of the bill.

Additional Information on Telehealth Policy can be found at the National Telehealth Policy Resource Center's website at: <http://www.cchpca.org/state-laws-and-reimbursement-policies>

Corporate Office: 1418 N. 1000 W., Linton, IN 47441 Phone: 812-478-3919

Satellite Office: 2901 Ohio Blvd., Suite 240, Terre Haute, IN 47803

Phone: 812/478-3919 * Fax: 812/232-8602 * www.umtrc.org

Page 3 of 3

Last updated April 13, 2018