



Viriva
Community Credit Union
Your financial partner... for life.

www.viriva.com
888-7-VIRIVA
215-333-1201 (Local)

On or after July 14, 2015, dial 800-29-AUDIO (292-8346) to access CUTalk and follow these steps: (1) choose English or Spanish as your language, (2) enter your account number followed by #, (3) enter your personal identification number (PIN) followed by #. Once your information has been verified, listen to the prompts and make an appropriate selection. Review the chart below to locate available options on the CUTalk system.

PRESS 1 For Account Inquiries - Listed Under This Option:

1. Account Balances
 1. All Accounts
 2. Specific Accounts
2. Cleared Check Info - Enter Account Suffix, Then #
 1. Last 10 Checks
 2. Specific Check
3. Recent Transactions - Enter Account Suffix, Then #
 1. Last 5 Deposits
 2. Last 5 Withdrawals
 3. Last 5 ATM/Debit Transactions
 4. Last 5 Transactions
4. Paid Interest/Dividend Info
 1. Total Previous Year IRS Reportable
 2. Dividend/Interest Paid – All Accounts
 3. Dividend/Interest Paid – Specific Account
 5. Access Different Account #
5. Status Of Loan Accounts
 1. All Loan Accounts
 2. Specific Loan Account
 5. Access Another Account No.

PRESS 2 To Perform Money Transactions -Listed Under This Option:

1. Transfer Funds
2. Transfer To Another Member Account
3. Request A Check
5. Access Different Account No

PRESS 3 For Credit Union Rates/ Loan Estimates - Listed Under This Option:

1. Current Savings APY
2. Current CD Annual Yields
3. Current Loan Rates
4. Perform Loan Estimate Calculation.
 1. Loan Payment
 2. Loan Term
 3. Request A Loan Application Mailed
 5. Request A Loan Officer to Call

PRESS 4 To Change Your Personal Identification Number (PIN)

PRESS 5 To Access A Different Account

PRESS 6 For Other CU Services - Listed Under This Option:

1. Stop Payment
4. Request A Loan Application Mailed
5. Request A Loan Officer To Call
6. CU Locations / Hours

HELPFUL TIPS: At any time, press 8 to *Repeat Options*, press 9 to *End Call*, and press * to *Return To Previous Menu*. All share and loan suffixes can be located on your most recent account statement or visit WWW.VIRIVA.COM to download a list of account suffixes.