



Notice of Data Security Incident

January 27, 2026 – WindRose Health Network is providing this notice of an incident involving unauthorized access to some individuals’ personal information and protected health information. Earlier this year, we detected a cybersecurity incident involving unauthorized activity on our systems. We promptly began investigating and responding to that incident. We are providing this notice to share information about what happened and what we are doing in response.

WHAT HAPPENED

On August 22, 2025, we detected suspicious activity on our systems. We immediately took steps to secure our systems and began working with cybersecurity experts to assist us in the investigation. Based on the investigation, we believe that an unauthorized third party gained access to a portion of our computer systems during the morning of August 22, 2025, and that personal information and protected health information was present in those affected systems. Once we identified the potentially affected files, we promptly engaged a data-review firm to determine what information was contained in those files. We recently received the results of that review, and we have been working since that time to determine who needs notice and to compile contact information for notifying those impacted individuals.

WHAT INFORMATION WAS INVOLVED

The investigation determined that the following types of information were present in the potentially affected files: full name, date of birth, contact information, health insurance information, patient identification number, date(s) of service, provider name(s), diagnosis, treatment information, prescription(s), medical history, lab reports, and a limited number of government identification numbers (such as a Social Security and driver’s license number). The categories of impacted information varied from individual to individual.

WHAT WE ARE DOING

Protecting the integrity of the information we maintain is a responsibility we take very seriously. We hired third-party experts to help us perform an investigation into the unauthorized activity and further secure our systems and the information we maintain. To those impacted individuals for whom WindRose Health Network has a current address, we are mailing individual letters to them to let them know about the incident.

WHAT YOU CAN DO

For individuals who receive a letter from us about the incident, we encourage them to read the information in that letter carefully, as it contains important steps that they can take. We encourage individuals to (1) remain vigilant for unauthorized financial activity by reviewing their account statements and free credit reports, (2) consider placing a fraud alert or security freeze on their credit file (which individuals can do for free), and (3) immediately report any suspicious activity or suspected incidents of identity theft to their financial institutions and to law enforcement. Additional steps can also be found at www.IdentityTheft.gov/.

FOR MORE INFORMATION

We have established a toll-free call center to support impacted individuals and to answer their questions about the incident and this notice. The call center can be reached at (888) 360-9964.