



Optician/Stylist

Position Overview

The Optician/ Stylist is responsible for merchandising, selling, and eyewear services for our patients. They focus on completing specific and essential responsibilities that pertain to product knowledge of frames and lenses, sales, and creating an inspiring patient experience. Opticians will report directly to the Optical Manager.

Position Responsibilities

- Work with patients to uncover individual patient needs and educate them on the best product that will satisfy the patients' needs
- Complete all patient frame and lens orders by sending to the appropriate lab the same day as the transaction
- Keep the retail floor aligned to meet the merchandising guidelines of VisionQuest Eyecare
- Be able to use a lensometer to read the prescription of patient's spectacle lenses
- Perform adjustments on all frames to get adequate fit for patient satisfaction
- Perform specific lens measurements to get optical visual acuity for patient satisfaction
- Complete inventory on optical frames and maintain accurate results
- File all necessary insurance claims the same day as transition to insure timely arrival and payment of patient orders
- Stay current on frame trends in the industry as well as new technology with spectacle lens design

Basic Requirements

- High School Diploma or GED required
- Minimum of one (1) year experience in a customer service role
- Must complete ABOC testing within first year of employment
- Optical experience preferred
- Experience with Electronic Health Records (EHR) preferred
- Strong computer skills and ability to have high accuracy when entering in patient information
- Exceptional personal skills to enhance the patient experience
- Communicate effectively both verbally and in writing
- Able work in a fast paced environment

