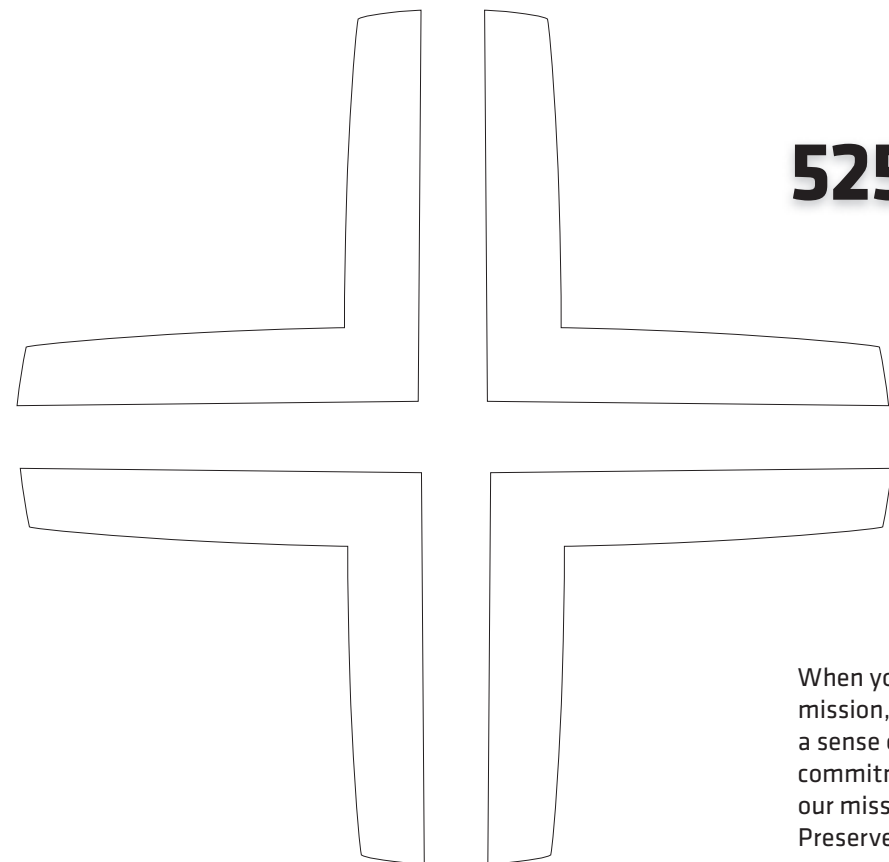




DEKALB HEALTH
2012 ANNUAL REPORT



525 PEOPLE

ONE JOB

When you're guided by a mission, you greet each day with a sense of purpose and a shared commitment. At DeKalb Health, our mission is to "Promote, Preserve, Restore Health" and you can see it in action 24 hours a day by our world-class medical professionals and dedicated support staff and volunteers. Featured in these pages are shining examples of the jobs we do as we work together on the most important job of all – taking care of our community.





Forward momentum.

from the Interim CEO

As we look back over the past year, I continue to be amazed at how smoothly we settled into our new facilities and adjusted to new technologies and patient flow. Every member of the DeKalb Health family should be proud of the way we rose to the occasion to take healthcare in this community to a new level. Our people truly set us apart and they deserve our thanks.

The forward momentum continued throughout the year in a number of important initiatives. We furthered our commitment to clinical improvements and quality initiatives as key employees achieved Six Sigma Green Belt and Black Belt certifications. This was in support of our patient safety and quality goals. In addition, because the patient experience is critical to the future of DeKalb Health, 12 members of our leadership staff attended the Disney Healthcare Institute to gather new tools in building a culture of excellence as it relates to the patient experience.

Strengthening physician relationships was another area of focus this year. Because physicians are at the heart of our services, we have sought to include them in a strategic role in shaping the future of DeKalb Health, seeking their input on a regular basis. Physicians affiliated with the hospital have helped to streamline operations and facilitate the move to electronic medical records. Physician champions, nursing and IT super users paved the way to success. DeKalb Health was one of a select group of hospitals in Indiana that achieved the Federal guideline benchmarks for Meaningful Use related to our deployment of electronic medical records. Just 31 Indiana hospitals out of a total of 144 achieved and received the federal funding incentive.

Another important achievement this year was forging a new relationship with the DeKalb Health Foundation that puts the Foundation at the center of our fundraising activities. You can learn more about what this means for future capital campaigns from director, Anna Nixon, in this report. I believe that our community will respond positively to the heightened profile of the Foundation and its role in preserving our status as an independent community hospital.

Finally, I wish to emphasize that DeKalb Health is blessed with a strong and cohesive leadership team that is committed to maintaining the momentum of growth and improvement. My top priority is to foster transparency at every level, because I believe that having a happy, engaged and informed workforce is essential to providing the very best care for our patients – and for being a positive force in our community.

6:55 AM

Vicky Kimmel, Food Service
Dietary Aide and Snack Bar Cook

A smile, a warm-up and a
friendly start to the day.

Handwritten signature of Kelly Dunham in black ink.

Kelly Dunham, MHA
Interim CEO





9:08 AM

Lori McComb, PharmD

Dispensing medications and information
at DeKalb Health PharmaCare.

Full-service convenience.

Since 1992, DeKalb Health PharmaCare has been a tremendous asset to the community, providing complete pharmaceutical services on the DeKalb Health campus. The hospital completed its acquisition of DeKalb PharmaCare, ensuring that the pharmacy's services would continue uninterrupted with the same familiar staff. In addition to being a full-service retail pharmacy, PharmaCare offers prescription compounding and customized medications for those seeking to avoid sugar, preservatives, dye or lactose. DeKalb Health PharmaCare is conveniently located within the Physician Office Building Entrance #1314.

Vision in action.

from the Board Chair

It has been a year of progress for the Board of Directors of DeKalb Health and a continuation of the journey that began several years ago. We have seen the hospital make enormous leaps forward, both in its new facilities and in the scope of the services it provides. In return, we have watched our community as a whole embrace the improvements and take pride in our progress.

Indeed, one of our biggest accomplishments is the extent to which DeKalb Health has expanded its outreach to serve individuals and families across northern Indiana and northwest Ohio. This comes at a time when there is unprecedented competition among healthcare organizations in our region, giving people more options than ever before when seeking care. I credit the DeKalb Health Board of Directors for being attuned to the rapidly changing healthcare landscape and understanding the need to move quickly and decisively to provide state-of-the-art facilities and access to specialty care. Thanks to their expertise and professionalism, we are now in a position to offer comprehensive services at a much lower cost and greater convenience than the larger health care systems that surround us. Our investments have allowed us to become very competitive and remain viable in a challenging healthcare environment.

The board of directors has also provided guidance for a number of quality initiatives. Key personnel have undergone Six Sigma training programs aimed at improving service delivery and patient outcomes. And the Ball State School of Architecture and Planning conducted a Charrette Workshop that explored ways of strengthening connections with the community and developed visual ideas for the future of our campus. The board is very engaged on health and wellness issues that affect community hospitals like ours – all to better assist the hospital's leadership in making fluid, proactive decisions.

Which brings me to DeKalb Health's biggest asset – our people. While we experience opportune growth and change in leadership, we have also witnessed countless examples of our medical professionals, staff members and volunteers going the extra mile to help make this year a resounding success. As Board Chair I am continually impressed by the extent to which everyone at DeKalb Health shares our commitment to thriving as an independent, not-for-profit community hospital. We have come this far because of efforts of those who came before us, and thanks to the people of today's DeKalb Health, a bright future lies ahead.



Alan Middleton
Board Chair



11:43 AM

Jill Duzan & Jennifer Wilson,
MRI Technicians

Comfort and reassurance make all
the difference.



Expert care with a hometown touch.

When you seek care at DeKalb Health, you get something you won't find anywhere else: caring, compassionate nurses who are part of our community. Every day they deserve our thanks for going the extra mile to ensure that our patient and quality satisfaction levels are some of the highest you'll find anywhere. From lifesaving expertise, to the little things that make a patient more comfortable, to the thousands of smiles that brighten each day, it's all thanks to the nurses of DeKalb Health.

1:35 PM

Katie Tompkins, RN
& Alicia Miller, RN

Around-the-clock dedication from
DeKalb Health's outstanding
team of nurses.



Patients first.

from the Chief of Staff

Looking back over the past year, I am struck by just how far we have come. To begin with, I would like to commend the entire DeKalb Health staff for making the transition to our new facilities a success. As they were empowered with more space, more efficient workflow and numerous technology upgrades, they rose to the occasion to translate those improvements into enhanced care for our patients.

In the Imaging Center, we added a number of new capabilities that have resulted in higher patient volumes. Our state-of-the-art MRI technology is faster and more patient-friendly and offers 3D reconstructions and non-contrast magnetic resonant angiograms (MRAs). Our new 64-slice CT scanner provides “gentle imaging” – utilizing iterative reconstruction (ASIR) to provide the lowest possible dose, especially for pediatric patients. Other Imaging Center upgrades include a new bone-density (DEXA) scanner and soon a new gamma camera for our Molecular Imaging (Nuclear Medicine) department.

The launch of the ExpressCare urgent care track in the Emergency Department has also greatly benefited both patients and caregivers. It allows for patients with non-life-threatening conditions to be treated quickly and cost-effectively while freeing ER personnel to focus on more complex cases.

In July, DeKalb Health achieved Chest Pain Center accreditation by the Society of Cardiovascular Patient Care (SCPC). Only 14 percent of all hospitals in the nation qualify to be Chest Pain Centers, and this designation is a credit to the best-practice protocols in place at DeKalb Health.

During the year, we expanded our move to electronic health records. Through everyone’s wonderful efforts we achieved Meaningful Use Stage 1 criteria, and we are now on our way to achieving electronic health record Meaningful Use Stage 2 criteria.

As hospital services and surgery volumes increased this year, we added a number of nurse practitioners and support staff. We also welcomed new physicians:

- Manjinder Brar, MD, psychiatry
- Mark S. O’Brien, MD, family medicine

In addition, we strengthened our relationships with key specialty groups, including Fort Wayne Cardiology and Fort Wayne Orthopedics, resulting in almost daily coverage for a wide range of specialties.

Yes, it has been an eventful year for the staff at DeKalb Health. As we look to the future, I believe we can all be proud of the fact that our impressive new facilities are matched by an unwavering commitment to delivering the best possible patient care.

2:27 PM

Lee Ann Pixley, MD, Pediatrician;
Naomi, Two-Year-Old Patient

Caring for our pediatric patients
with a special touch.

Steven Marchioni, MD
Chief of Staff



You're in good hands.

At the DeKalb Health Family BirthPlace, we've created a whole new environment to help welcome newborns. Our fresh approach extends to every stage of a parent's miraculous journey, from prenatal care and childbirth classes, through the personalized birthing experience, to expert post-natal pampering and lactation support. The Family BirthPlace features luxurious all-private suites with impressive amenities and plenty of space for family members. Plus, new moms and dads have the peace of mind of specialized care by DeKalb Health's OB/GYN physicians, nursing staff and midwives.

3:51 PM

Bethany Hasselman, RN;
Dalton, Newborn

Welcoming new arrivals with
expert care for mom and baby.

Time & talents.

from the Auxiliary Guild

It was another big year for the DeKalb Health Auxiliary Guild. We owe our tireless volunteers a big thank you, especially all of those who helped patients, families and guests find their way in our new facilities. In 2012, the Auxiliary remained near the levels of the previous year, with 75 active volunteers who logged more than 16,000 volunteer hours.

Auxiliary volunteers are often the first points of contact for patients, families and other visitors to the hospital. They provide an invaluable service in staffing patient and family hospitality needs at the reception and information desks, assisting staff members and serving as hosts in the Surgery waiting area and Family BirthPlace. They are also active in the Curiosity Shop thrift store in downtown Auburn and the Serendipity gift shop in the hospital. I would like to thank Nita Webb, Volunteer Coordinator, for going above and beyond as our staff liaison to DeKalb Health.

This past year, the Auxiliary held seven fundraising events that generated proceeds that were used to benefit the hospital, staff and area students. We awarded three scholarships of \$1,000 each to DeKalb County residents who are pursuing higher education in a medical field. The Auxiliary supported the professional development of a number of DeKalb Health employees by reimbursing the cost of certifications and recertifications. And we were pleased to be able to provide \$26,000 to the hospital for the purchase of event management system software in support of DeKalb Health's commitment to continuous improvements.

On behalf of the Auxiliary Guild Officers, it is a privilege to serve this organization and benefit this great hospital. As DeKalb Health continues to grow, it can count on the Auxiliary and its volunteers to be there every step of the way.



Janice L. Kistler

Janice L. Kistler
President

Auxiliary Guild Officers

President
Janice L. Kistler

Treasurer
Meredith Storer

Secretary
Karen Darrow

Volunteer Coordinator
Nita Webb



5:18 PM

Anita Poinsett, Volunteer

Auxiliary volunteers greet and assist patients and visitors throughout the hospital.



6:45 PM

Gina Monteleone-Harman, MS, LAT, ATC;
Hunter Yoder, High School Athlete

Athletic trainers are on duty
at numerous school sporting
events across our region.

Executive Team



Kelly Dunham, MHA
Interim CEO



Amy Crouch, CPA
Chief Financial Officer



Donna Wisemore, RN
Chief Nursing Officer



Emilio Vazquez, MD
Chief Medical Officer



Deb Arend-Sinclair, SPHR
*Vice President, Human Resources
and Employee Development*



Ed Hobbs
*Vice President, Information Services
and HIPAA Security Officer*



Matt Lehn, MBA
Vice President, Physician Services



Rick Ring
Vice President, Ancillary Services

MEDICAL STAFF MEMBERS

Officers

Steven Marchioni, MD
Chief of Staff

Richard Toupin, MD
Vice-Chief of Staff

Mark Souder, MD
Secretary

Emilio Vazquez, MD
Chief Medical Officer

Scott Armstrong, DO
Glenn Batiller, MD
Manjinder Brar, MD
Lance Burton, MD
Kenneth Chaffee, MD
Trina Chapman-Smith, MD
Philip Chase, MD
Lindsey Coda, DO
Gary Davis, MD
Nicholas Finley, MD

Dana Forrest, MD
William Goudy, DO
Jason Hanna, MD
James Ingram, MD
Jeffrey Justice, MD
Shawn Kidder, DO
Bret Kueber, MD
James Lebamoff, MD
Rene Limjoco, MD
Thomas Mason, MD

Gil Mendoza, MD
Mark O'Brien, MD
Todd Page, MD
Lee Ann Pixley, MD
Joseph Putman, MD
Paul Rexroth, MD
Keith Schreffler, MD
Mitchell Travis, MD
John Wagel, MD
Thaddeus Weghorst, MD

Board of Directors



Alan Middleton
Chair



Robert Menzie
Vice Chair



Richard Allen
Secretary



Matt Fetter



Mark Fogt



Beth Freidenberger



Stacy Hefty



Jeffrey Justice, MD



Deb Linstromberg



Mark Millett



Bryan Nugen, JD



Mitchell Travis, MD

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Terry Bosserman
David Brandon
Gretchen Brown
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Ron Dicke

Richard Dove
J. Robert Edwards, MD
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William Fink
Mark Fogt*
Beth Freidenberger*

Robert Gaier
Charles Hampel
Stacy Hefty*
Jeffrey Justice, MD*
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Mark Millett*

Bryan Nugen, JD*
Wendy Oberlin
Michael Ruch
Dan Schmidt, DDS
Mitchell Travis, MD*
Maury Winkler
David Wolf

*Corporate Member also on Board of Directors



7:54 PM

Mary Goudy, Registered Yoga Teacher

Our campus is home to a wide range of fitness classes and wellness events.

Donors

In appreciation, we gratefully acknowledge donations from the following:

Catherine Aigner
Alexander & Bebout, Inc.
American Legion Auxiliary
Unit 240
John & Sharman Ankenbruck
Anonymous
Mr. & Mrs. Bill Armstrong
John Armstrong
Pauline Badman
Von & Nancy Baum
Richard & Jane Beatty
Jennifer Beebe
Phil & Phyllis Bender
Rex & Vicki Bergdall
Jennie Blomeke
Marcia Blomeke
Mary Blomeke
Kathryn Bloom
Ervin Blume
Don & Marueen Bobay
Tim & Rebecca Boman
Richard & Sandra Bond
Dan Boren
John & Ester Bower
Bernard & Tonya Buchs
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Linda Burrell
James & Dorothy Cain
Brenda Carpenter
Timothy & Connie Carey
Dennis & Kathy Carper
Donald & Marjorie Carper
Jim & Sharron Carroll
Cheryl Clark
Classic Ladies Club
Jeffrey & Bonnie Clelland
Daniel & Lynne Coverdale
Steve & Linda Cole & Family
Paul & Janet Commiskey
Nadene Cook
Gates Cove
Tammy Crouch
Kevin & Lyn Custer
W. Harold & Anne Custer
Tom & Janet Dale
Sandra Davis
DeKalb County Community
Foundation, Inc.
DeKalb Memorial Hospital Fund
Raising Guild, Inc.
Donald & Nancy Darrow
Mike & Stephanie Detter
Michael & Brenda DeWitt

Darrel & Gwen Dodane
Ted & Rose Duehmig
Frank & Maxine Dunn
John & Jean Dunn
John & Lebbly Dyer
William & Dorothy Easterly
Ben & Bev Ellert
Bruce & Becky
Ellert-Rugman
Carl Ellert
Eulalia Ellert
Fairway Assoc.
Carl & Jeannette Feller
Rex & Jane Feller
Mike Fender
David & Zula Fiandt
Mike & Shari Fiechter
Fink Foundation
Bob & Trudey Fisher
Marty & Ronda Fogle
Laura Frederick
Amanda Friedman
Steven & Cheryl Furge
Terry & Cheryl A. Furge
Gloria Furnish
Daniel & Mary Garman
Donna Garman
Thomas Garman
Marilyn Geise
Andrew & Stacey Glovinsky
Penny Griffin
Pete & Carol Grogg
Sandra Guinn
Michael & Anne Haggarty
Harold & Carmen Haifley
Robert & Sally Harper
L.J. & D.K Hartman
Melonie Hartman
Stephen & Rosemary Hartman
Dale & Arlene Hartsell
Mildred Hawkins
Marilyn Herman & Family
Marilyn Hess
Georgia Hinderer
Carol Hootman
Kristy Hornbacker
Jim & Lucy Huffman
Dr. F.N. & C.L. Hughes
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of Support Employees
Indianapolis Fire Department 4
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Ed & Ceil Pliett
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Nancy Reiff
Carolyn Reinoehl
Dean Reskevich
Larry & Betsy Riddle

Evelyn Ridge & Family
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Tomas Sandoval
Catherine Sebert
Marjorie Sebert
Shady Acre Lake Assoc.
Susan & Gregory Shippy
Greg & Dawn Shue
Ed Shuff Family
Ronald & Anita Shultz
Albert Shuman
Mark & Lisa Shuman
Linda Skelly
Karl Sliger
Deborah Smith
Joan Smith
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Jerry & Sharon Surface
Stan & Sheila Surfus
Kent & Sarah Sweitzer
Stephen & Janet Taylor
Anthony & Mary Ann Teutsch
Ron & Edna Thompson
Top-Dog Great Lakes Catering, Inc.
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Joe & Judy Trowbridge
Jay & Nancy Tuggle
Grant Ulm
Carolyn Vogel
Jerry Wagoner
Rory & Diana Walker
David & Ruth Walters
Mike & Lindsey Wann
Marjorie Washler
Waterloo High School Class of 1954
Patricia Waters
Sandra Wegrecki
Patrick & Diane Weidenhamer
Timothy & Cathy Wells
Steven & Teresa Westrick
Timothy & Karen Wheeler
Roger & Sandra Whittig
Sylvia Widmeyer
Jane & Janet Wiggins
Glenn & Marjorie Wilhelm
Bruce & Dee Willibey
Connie Wilson

In Memorial

While we mourn the passing of the following individuals, we are also inspired by them for the positive impact they made on both this hospital and the community. We were blessed to have known them and worked with them.

Hilda Akins
Russell Badman
Mabel Bevington
Janice Bly
Mary Helen Brown Bomar
James Campbell
Joan Chalfant
Fairy Christian
Martha Custer
Jack Erbaugh
Emma Frank
Lavon Furnish
Josephine Gabriel
Lois Garman
Mary Gear
Charles Glesing
Roger Hartman
John Hess
Betty May Hinderer
Lorraine Hines
Delbert Martin, Sr.
Delbert Myers
Robert Obendorf, Sr.
Farley Shepherd
Virginia Teutsch
Jean Traxler
John Earl Walker
Gerald Duane Willibey
Jim Witherspoon

Giving back.

from the Foundation Director

In 1960, area community leaders formed the DeKalb County Community Memorial Hospital Foundation for “the acquisition, construction, establishment and operation of a community memorial hospital for DeKalb County.” Over the decades, the Foundation has managed donations and raised funds to help expand hospital services and meet healthcare needs in our community.

This past year has seen a number of significant changes to the Foundation. To begin with, it is now known at the DeKalb Health Foundation, to reflect the hospital’s recent name change. In addition, the Foundation has taken steps to strengthen ties with the hospital and formalize its role as the dedicated fundraising arm for DeKalb Health.

As a native of DeKalb County, I was excited to accept the challenge of growing the Foundation and giving it a strategic focus to benefit the hospital. We began the year by forging renewed relationships with businesses and organizations throughout the communities we serve and evaluating best practices of other successful hospital foundations.

We then began to lay the groundwork for expanded fundraising activities. We intensified our efforts to make the annual Charity Golf Outing fundraiser a success and for the first time in several years had a full field of 144 golfers. Thanks to the support of a wide range of donors and organizations, the event raised \$27,000, up from \$17,000 in 2011.

One of our top priorities has been to effectively communicate that donations made to DeKalb Health are received by the Foundation – so that giving to the hospital now means giving to the Foundation. We want all potential donors to be assured that their generosity will help secure the future of DeKalb Health.

While there is much work ahead, our goal for the coming year is simple: to encourage businesses, other foundations and individuals to “give back” to the independent community hospital that continues to be there for us.



Anna Nixon
Foundation Director

DeKalb Health Foundation – Board of Directors 2012

President

Roger J. Wertenberger

Vice President

Fredrick L. Brown

Secretary

Jeffrey L. Turner

Treasurer

Michael C. Haggarty

Board Director

H. Brent Davis
Rick L. James
Joyce A. Hefty-Covell

Community Beneficiaries

For more than 50 years, DeKalb Health has had close bonds with the communities it serves. Today, we continue to donate time and resources in support of schools, businesses, charitable organizations and other worthy causes to help them thrive. With every community investment we grow stronger together.

Allen County Athletic Conference via Woodlan HS
Alliance Industries, Inc.
All Star Soccer Academy
American Cancer Society – 2012 Relay for Life
American Cancer Society – CPS-3 Promotion
American Legion #178 S.A.L. – Quiet Knight, Inc.
American Red Cross of Northeast Indiana
Auburn Classic Lions Club
Auburn Cord Duesenberg Festival
Auburn Girls Softball League
Auburn Little League
Auburn Police Department (Tactical Medical Solutions)
Auburn preCson Baseball – Classic City Center
Auburn Professional Firefighters Dinner Dance
Auburn Rotary Club – Grapes & Hops
Beat BC 5K
Berlin Slone Benefit
Betz Nursing Home
Big Brothers Big Sisters – Bowl for Kids' Sake
Butler Fire Department
Butler Girls Softball League
Butler Heartland Festival
Butler Youth League
Camp Red Cedar
Cancer Services of Northeast Indiana
Celiac Support Group
Charcot-Marie-Tooth Support Group
Children First Center
Choice Academy/Boomerang Packers
Classic City Gymnastics Booster Organization
Cobblestone Ladies' Golf Association
Country Meadow PTO Halloween Carnival
2011 Cystic Fibrosis Wine Opener
Dean V. Kruse Foundation, Inc.
DeKalb Alumni Fund – Science Fair
DCBL (DeKalb Central Basketball League)
DeKalb Chamber Partnership Annual Meeting
DeKalb Chamber Partnership
DeKalb County Fair Association
DeKalb County Horse and Pony 4H Club

DeKalb County Economic Development Partnership, Inc.
DeKalb High School Baron Brigade
DeKalb High School Student Leadership Program
DeKalb Humane Society
DeKalb Junior Lady Baron Basketball
DeKalb's VOICE
Eastside Adult Booster Club
Eastside After Prom Committee
Eastside Jr./Sr. High School
Eckhart Public Library Summer Reading Program
Erin's House 2012 Common Bond Breakfast
Erin's House 2012 Wine for the Spirit
Fashion Bug
Fort Wayne Mad Ants Fitness Challenge
Fort Wayne Medical Education Program
Fort Wayne Zoological Society
Garrett Boys Baseball
Garrett Girl's Softball 2012
Garrett Heritage Days
Garrett High School After Prom Event
Garrett High School Athletic Department
Garrett High School
Garrett High School Publications Department
Garrett-Keyser-Butler CSD
Garrett Youth Soccer
Hamilton After Prom Committee
Hip on Hep C Support Group
Honor Flight Northeast Indiana, Inc.
Indiana Society of Radiologic Technologists Annual Conference
IPFW Community Health Assessment
Jackson Township Athletic Association – Baseball
Jackson Township Athletic Association
Jackson Township 4-H Auction Committee
JAM Recreation Center
Jeff Justice, M.D. Mission Trip to Africa
Jennifer Leffler Shipe Benefit
JE Ober Science Fair
Junior Achievement
Junior Achievement – Pro Am Fundraiser
Junior Achievement – DeKalb Co Hall of Fame Awards
JA Class
JR Watson PTO
JaBraun Knox Foundation

Judy A. Morrill Center
Kautex Health Fair
Kickin' it to Cancer (MJS Apparel - DeKalb Girls Soccer)
Kiwanis Bike Rodeo
Lakewood Park Christian School
Lakewood Park Early Learning Ministry
Laurels of DeKalb Golf Outing
Le Tour D'Kalb
March of Dimes
Miss Campus Life Youth for Christ
Miss Northeast Indiana Scholarship Pageant
Miss Relay for Life Fundraising Dinner
Multiple Sclerosis Support Group
National Kidney Foundation SDI Golf Classic
National Multiple Sclerosis Society
Northeast Corner Basketball League – Garrett Boys BB
Northeast Corner Basketball League
Northeast Indiana Regional Partnership
Patsy Krus School of Dance
POP 5K
Richland Cornhuskers
Riverdale Youth League
Serenity House
Special Olympics Indiana
St. Joe Pickle Festival
St. Joseph Catholic School
St. Martin's Healthcare – Board Retreat
St. Martin's Healthcare – Mad Hatter Tea
St. Martin's Healthcare – Golf Outing
St. Martin's Healthcare – 7th Anniversary Fundraiser
Susan Farmer Snyder Cancer Benefit
United Way of DeKalb County/Mad Ants Fundraiser
United Way of DeKalb County/Day of Caring
United Way of DeKalb County/Power of the Purse
Upward
Valerie Deck
WALC 2011 for Autism (Wanting Autistic Lives Changed)
WALC for Autism (Wanting Autistic Lives Changed)
Wal-Mart Distribution Center 6074
YMCA of DeKalb County Annual 5k run/walk
Youth Enrichment Programs, Inc.



1:22 AM

Emergency Department

The state-of-the-art DeKalb Health ER works closely with EMS personnel and provides 24-hour emergency medical treatment.

Statistics

X-Ray

20,138 (2012)

17,636 (2011)

MRI

1,901 (2012)

1,653 (2011)

Mammography

5,656 (2012)

5,490 (2011)

EKG

5,687 (2012)

5,429 (2011)

Visits

26,894
CLINICS***

48,029
DEKALB MEDICAL
SERVICES (PHYSICIAN
PRACTICES)

8,528
HOME HEALTH
AND HOSPICE

83,451
TOTAL VISITS

Total Outpatient Services

250,160
ANCILLARY*

15,197
EMERGENCY

1,949
HOME HEALTH
AND HOSPICE

2,810
SURGERIES**

270,116
TOTAL SERVICES

Total Inpatient Services

67,769
ANCILLARY*

1,635
EMERGENCY

155
HOME HEALTH
AND HOSPICE

380
SURGERIES**

69,939
TOTAL SERVICES

Economic Impact

525
EMPLOYEES FULL
AND PART TIME

\$874,279
CHARITY CARE

\$63,000,000
CAPITAL EXPENDITURES SINCE 1964

\$22,255,821
PAYROLL

\$14,876,205
CHARITY, COMMUNITY
UNREIMBURSED, BAD DEBT AT COST

\$37,132,026
TOTAL IMPACT

Emergency Services

16,740
EMERGENCY
ROOM

3,692
EMS AMBULANCE
SERVICE (NUMBER
OF TRIPS)

7:06 AM

Greg Myers, Assistant Dir. of Maintenance;
Gary Mercer, Maintenance Technician

Our dedicated crew keeps the
DeKalb Health campus shipshape.



*X-ray, EKG, Nuclear, Ultrasound, CT, Mammography, MRI, Lab (Auburn), Lab (Butler), Lab (Garrett), EEG, Respiratory, Sleep, PT Hospital, PT Home Health, OT Hospital, OT Home Health, Cardiac Rehab, Pulmonary Rehab, Speech, Anti-Coagulation. **Includes Surgery and Endoscopy. ***Anti-Coagulation Clinic, Specialty Clinic



Promote. Preserve. Restore.

MISSION

Promote, Preserve, Restore Health

VISION

To be the Healthcare Organization of Choice for Patients, Payers and Healthcare Professionals.

VALUES

Creativity *Pursuing continuous improvement through innovation, imagination and resourcefulness.*

Integrity *Earning the respect and confidence of our community through professional and ethical business practices and having the courage and commitment to uphold our values.*

Quality *Emphasizing an ongoing commitment to excellence through a continuous process of education, communication, evaluation, efficiency and improvement.*

Service *Identifying and satisfying the needs of our patients, community, employees and partners.*

Teamwork *Capitalizing on the strengths of each employee and working collectively in the best interest of our patients and community.*

Independence *Continue to function organizationally as an independent, not-for-profit hospital and healthcare organization.*