

**BioTronics Inc.**, a leader in medical technology management, offers a comprehensive surgical instrument repair and refurbishment service that can dramatically reduce operating and capital replacement costs. Our team of professionally trained clinical engineers and original equipment manufacturer certified technicians allow us to provide safe, reliable and cost effective service, exceeding the highest standards of quality patient care.

## BioTronics Inc.

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## SURGICAL INSTRUMENT SERVICES



BioTronics Inc.

## SERVICES OFFERED

BioTronics offers the following services on-site by our mobile van or via a mail-in program:

- Complete quality assurance and preventive maintenance programs
- Complete tray refurbishment
- Lectro-etch identification and repair tracking
- Sharpening, alignment, deburring and demagnetizing
- Staining and oxidation removal
- Needle holder carbide insert replacement
- Re-insulation of laparoscopic instruments
- Diamond dust application
- Glass bead blasting (satin finish)
- Color coding

## COMMITMENT TO QUALITY

Our refurbishment program returns instruments to “as good as new” condition. Through extensive review and analysis of your organization’s medical equipment, we provide technical information to monitor quality and expenses.

We provide a comprehensive quality assurance and preventive maintenance program. Our risk management standards are designed to meet local, state and federal regulations to ensure total quality performance and improvement.

## UNPARALLELED EXPERTISE

BioTronics has been providing equipment repair and management services for more than 30 years. Our service specialists receive ongoing training that assures competency in the latest techniques for the repair and maintenance of surgical instruments.

Our specialists average more than 15 years of on-site surgical instrument repair service experience. Our team will promptly evaluate instruments and make recommendations in order to assist your health care facility in finding the solution that’s exactly right.

## OUR ABILITY TO MANAGE COST

With our preventive maintenance and repair program, your surgical equipment will have a longer life span, resulting in capital cost avoidance. Our on-site services increase productivity and reduce downtime, often with significant cost savings versus the original manufacturer or other third party repair services. Additionally, our extensive parts inventory allows us to repair most surgical instruments with rapid turnaround times and minimized downtime versus returning instruments to the manufacturer.

## CUSTOMIZED SERVICE

BioTronics will develop a surgical instrument services program that meets your unique needs. We will partner with your health care organization to:

- Deliver on-site preventive maintenance and repair services that increase productivity and reduce downtime
- Establish a computer based asset management, inventory and preventive maintenance plan that yields safe and cost-effective equipment
- Implement risk management standards that meet all applicable regulatory body requirements
- Maintain complete documentation of all repairs, maintenance and service calls
- Respond to all inquiries and phone calls in a timely fashion
- Provide regular communication and status updates to clinical and administrative leadership
- Work with operating room, central sterile and surgical processing department leadership to educate staff regarding routine testing, quality assurance, proper care and handling of surgical instruments to ensure that quality and function are not compromised

## CONTACT US TODAY

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