ELEVATION FINANCIAL CLIENT ONBOARDING & SERVICE A SIMPLE, SCALABLE BLUEPRINT FOR RIAS



PRESENTED BY: MICHAEL REYNOLDS, CFP®, CSRIC®, AIF®, CFT-I™







MICHAEL REYNOLDS, CFP®

- Principal of Elevation Financial
- · Cellist
- · Sushi connoisseur
- Tennis / pickle ball / ping pong
- · Star Trek nerd
- · <u>www.elevationfinancial.com</u>

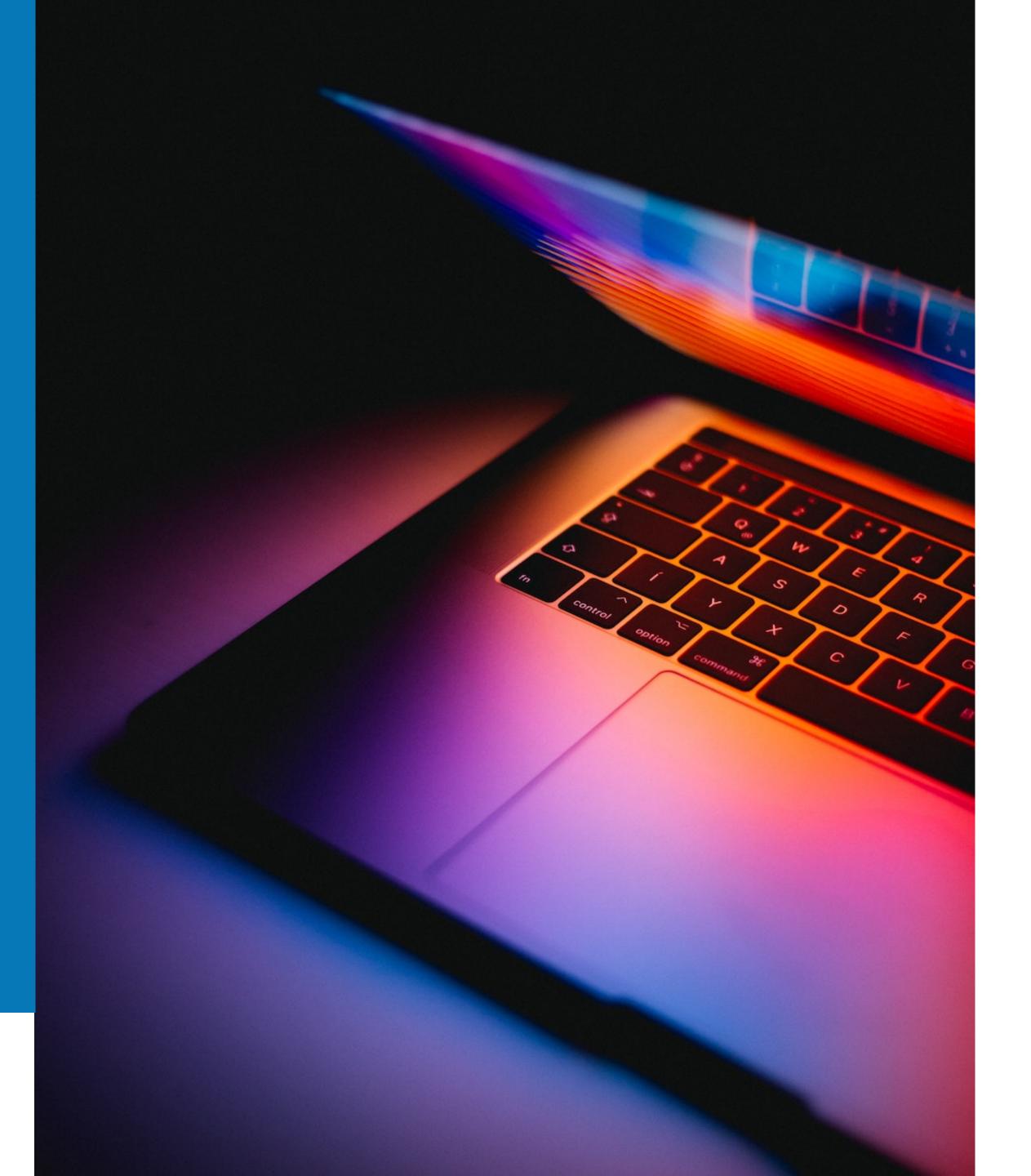


My Goals

- \cdot Run a business that is scalable and efficient
- · Provide great service
- · Minimize wasted tech (and wasted money)
- · Minimize "mental overhead"
- Nothing falls through the cracks
- · Reduce time spent reinventing the wheel
- · Take on more clients without more overhead







Core Tech Stack

- \cdot Wealthbox
- · RightCapital
- \cdot DocuSign
- · AdvicePay
- · Altruist
- · Holistiplan
- · Calendly
- · Google Workspace
- \cdot Fellow
- · Jotform



Service Model

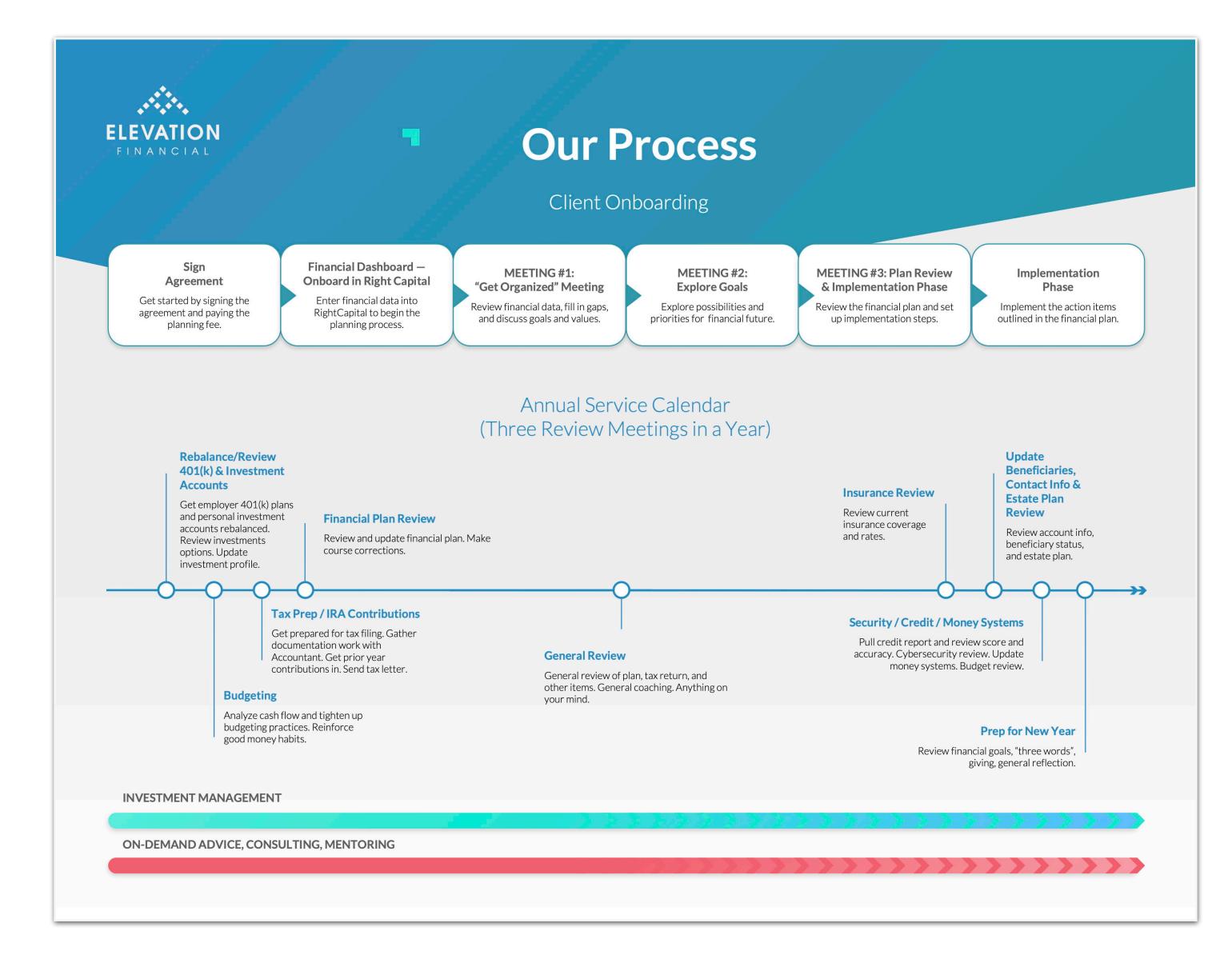
- · Annual Flat Fee.
- Fees paid directly or (more commonly)
 directly from investment accounts.
- · Includes ongoing financial planning &

investment management.

 \cdot 100% virtual.











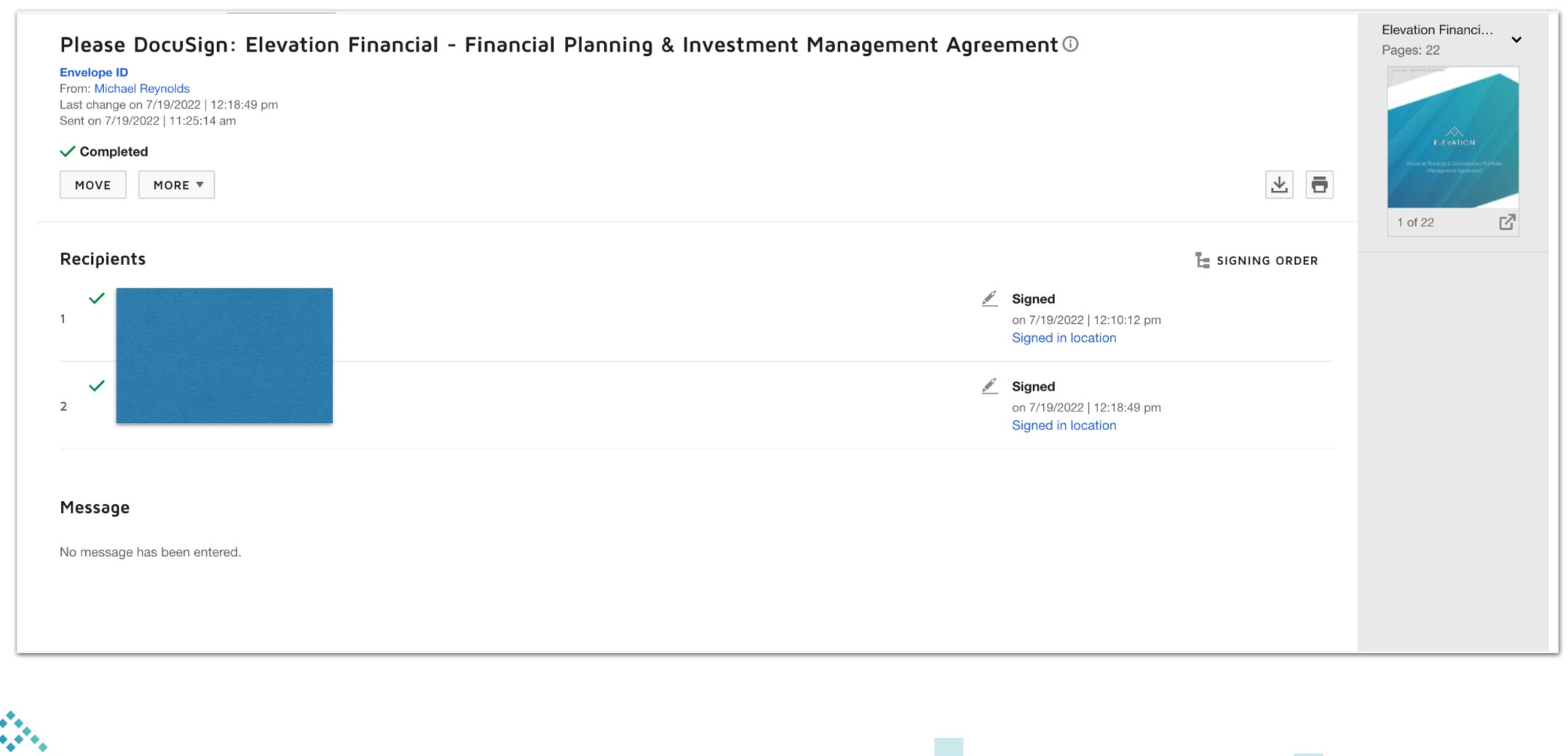
Templates? We got 'em.

 All the templates in this presentation can be downloaded at:

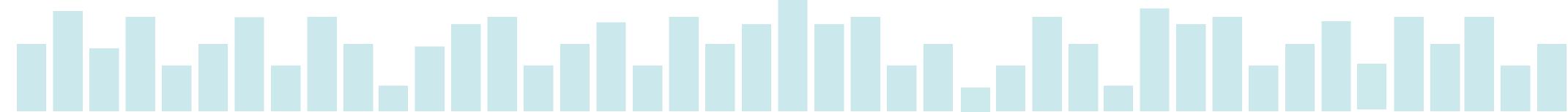
elevationfinancial.com/advisors



Prospect Signs (DocuSign): Triggers Onboarding



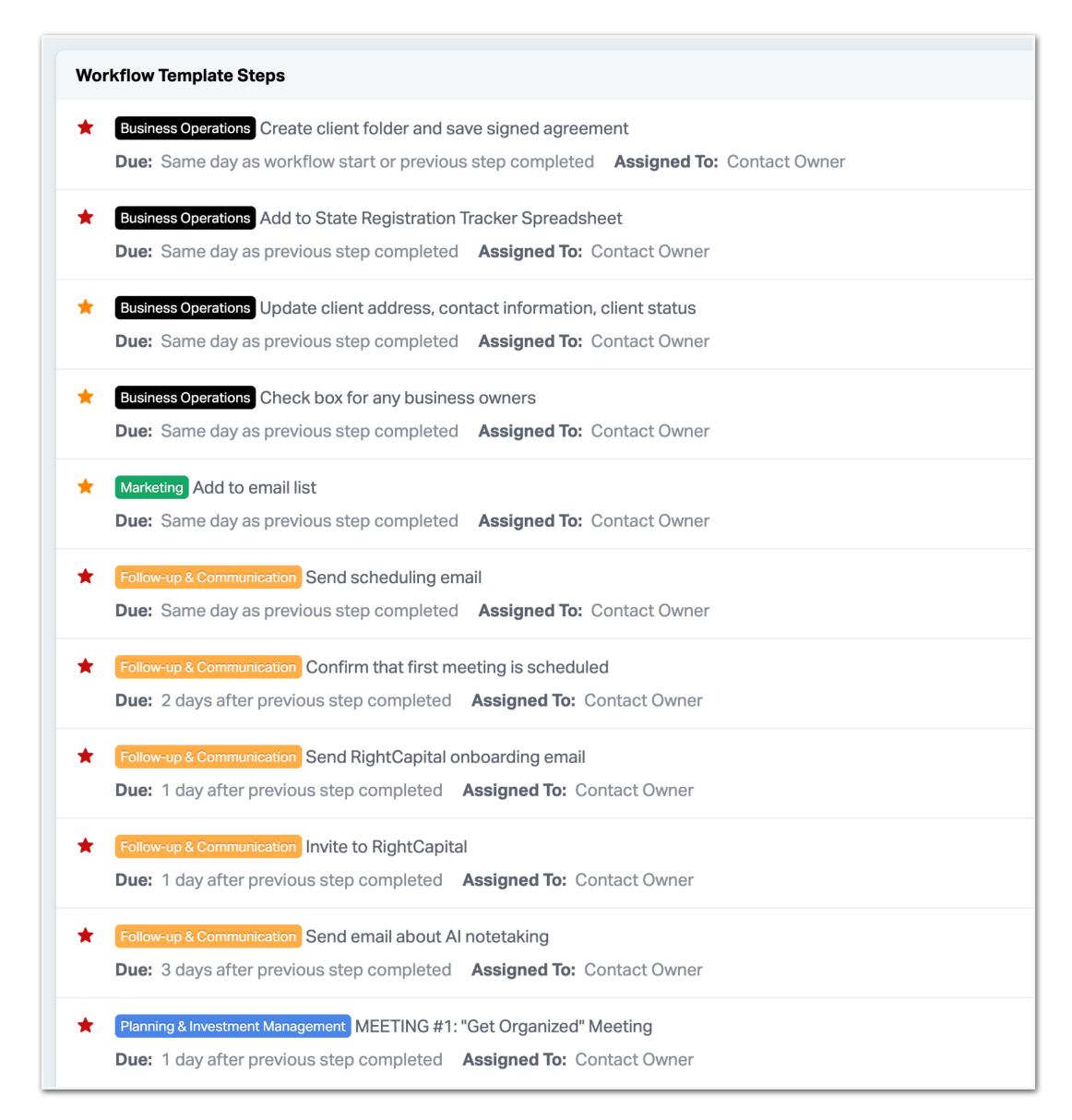




Start Onboarding

- This kicks off the onboarding & planning workflow in WealthBox.
- Start workflow for onboarding in WB.
- · Enough detail so I don't have to think.
- Specific and actionable.





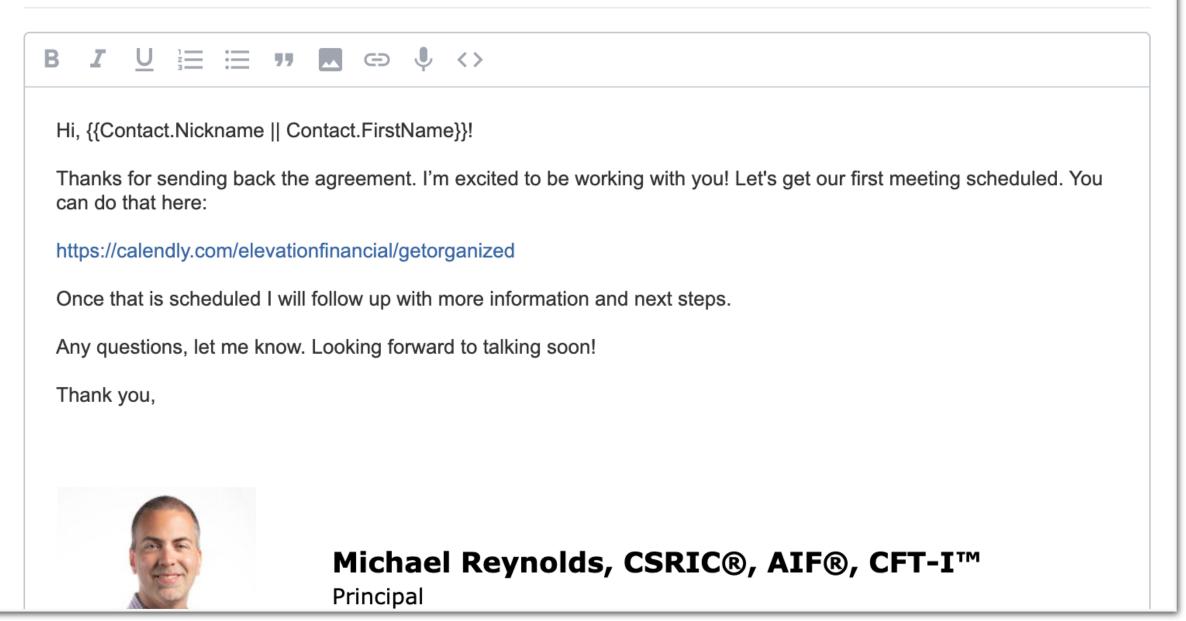
Scheduling Email

- · This gets our first meeting scheduled.
- · Preset template in WB.
- \cdot Click on email address to open and send.
- No typing or thinking.





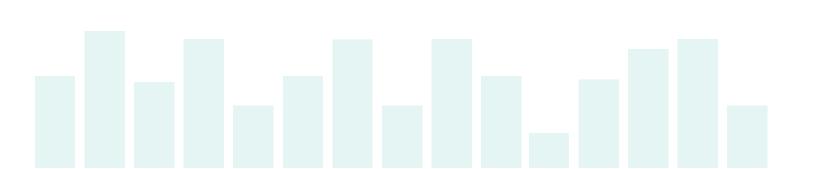
Getting Started



Calendly Event

- · This gets our first meeting scheduled.
- · Dedicated event for this meeting.
- · Includes description for clarity.









Michael Reynolds

Planning Session #1: "Get Organized" Meeting

() 1 hr 30 min

During this meeting, we will review the financial information entered into RightCapital and fill in any missing data as well as clarify and update information.

Select a Date & Time November 2023 < > SUN SAT FR MON 2 3 1 4 5 10 11 6 8 9 12 18 13 17 19 25 22 20 21 23 24 26 30 27 29 Time zone S Eastern Time - US & Canada (8:17pm) ▼ 🔑 Troubleshoot

Cookie settings

Report abuse

RightCapital Onboarding

- Once initial meeting is scheduled, it's easier to get the data.
- \cdot Gives the client **one** thing to focus on at a time.
- Once meeting is scheduled, it's harder for the client to drag their feet.



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Hi, {{Contact.l	Nickname Contact.FirstName}}!	
	neduling our "Get Organized" meeting. To prep for our meeting, I wil we can use it as a framework for planning and I will need you to pro	
•	an invitation shortly via email to a tool called RightCapital. It's a we d log in, it will ask you to enter in some financial information.	b-based portal and once you set ι
completed be	i n, go directly to Dashboard -> Tasks . You will see a checklist the fore we meet. Not all items will be relevant, so if you encounter an a t off and go the next one.	
•	nto some issues where your bank or investment account provider is nanually. Enter in only personal accounts, not business accounts.	not listed. If so, just enter in the
Don't worry al	bout getting everything in perfectly. Just do the best you can. We'll fil	ll in gaps when we meet.
Any questions	, let me know. Looking forward to talking soon!	
Thank you,		

RightCapital Onboarding

- · Set up tasks in RightCapital template.
- \cdot Gives the client a clear todo list.
- · Sets precedent for using RC tasks.

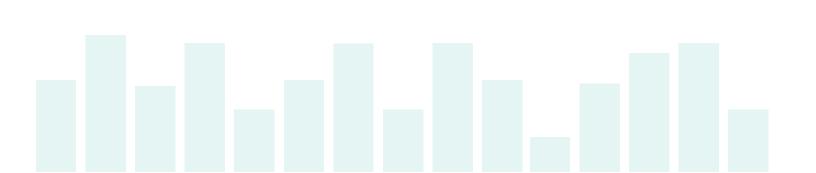


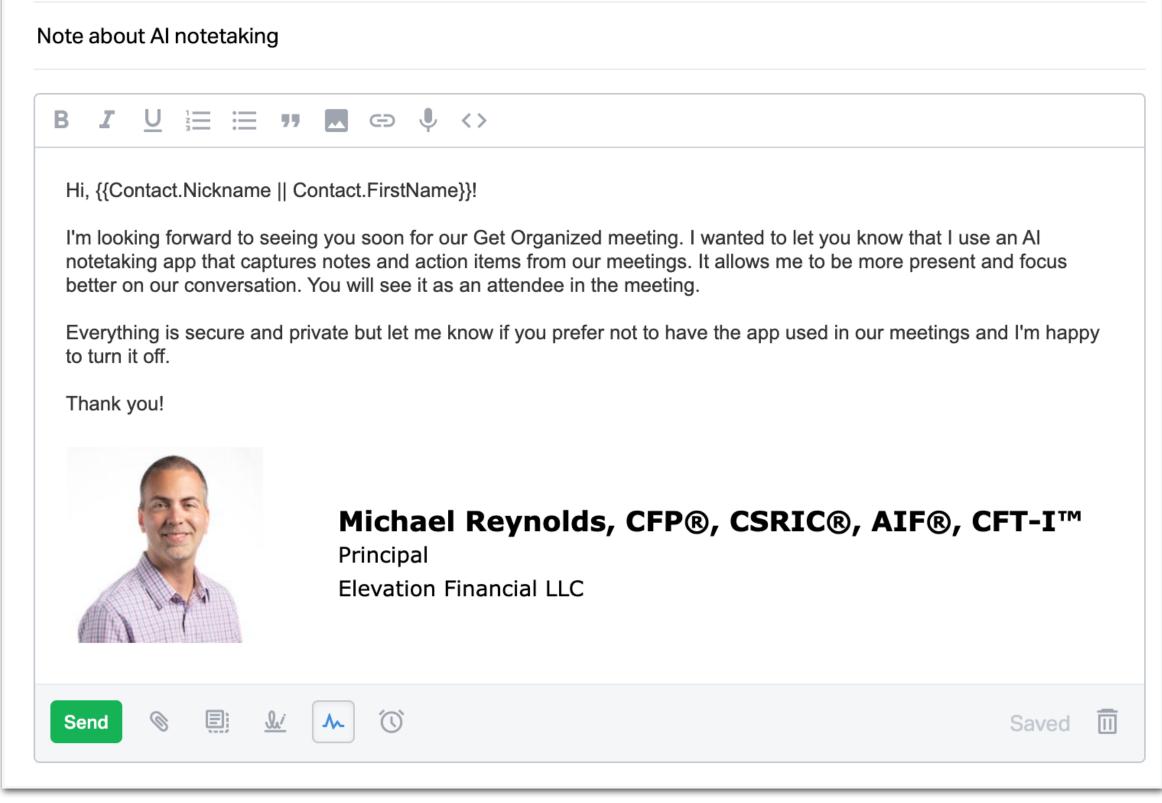
Financial Data Onboarding Checklist 🗹					
Task	Due Date				
Enter all Family members that are dependents with dates of birth, including yours (Profile - Family)	Initial due date	+	3	days	
_ink up all BANK ACCOUNTS (Profile - Net Worth - _ink Accounts)	Initial due date	+	3	days	
_ink up all CREDIT CARD ACCOUNTS (under Profile - Net Worth - Link Accounts)	Initial due date	+	3	days	
Enter information on all LIFE INSURANCE POLICIES Profile - Net Worth - Add Account - Insurance)	Initial due date	+	3	days	
Enter information on all DISABILITY INSURANCE POLICIES (Profile - Net Worth - Add Account - nsurance)	Initial due date	+	3	days	
Enter information on all LONG-TERM CARE NSURANCE POLICIES, if applicable (Profile - Net	Initial due date	+	3	days	

Inform About Al Notetaking

- · Let them know I will be recording.
- Make sure they are ok with it.









Fellow.app for Agendas

- Use templates for meetings.
- · Preset agenda stored as template.
- No typing or creating agendas.



1420	Templates Notes Feedback	< Template details		Use template More actions	
<u> </u>					
Upgrade	Q Search templates				
Home	All templates	🤱 Michael Reynolds 🏠	This is a preview		
Ë	☆ Starred templates	Meeting #1: "Get Organized" Meeting	Discussion Items		
Meetings	A My templates	The first meeting in the financial			
6 Faadbaak	III Workspace templates	planning process. Confirming data and filling in the gaps.			
Feedback			Walk through RightCapital and fill in gaps		
	Meetings		Family		
	1-on-1s		Is there a will		
	Expert-Approved		Bank accounts		
	Remote		Credit cards		
	Agencies		Stock		
			Life insurance		
	Agile		Disability insurance		
	Asynchronous				
	Board Meeting		Health insurance (is premium over 10% of gross income?) Retirement (investment economics)		
	CS		 Retirement/investment accounts Loans 		
	Checklist		Property		
	Customer Success		Businesses		
	Design		Savings rates		
	Engineering		Expenses		
	Executive		Investment account statements		
	Expert		Auto & home declarations pages		
Q	Finance		Latest tax return		
	Government				
ŧ	Hospital Staff		Get account transfers and investment started		
?	Human Resources		Get new accounts open		
Invite	Legal		 Prep with instructions on transfer process Prep with instructions on Investment Questionnaire 		

"Get Organized" Mtg.

- This is for reviewing the data they entered and filling in any gaps.
- · Go through RightCapital together.
- \cdot Fill in missing info.
- · Update data.
- · Ask questions.
- · Assign Tasks.



○ TBD		
Walk through RightCapital and fill in ga	ps	
E Family		
Is there a will		
Bank accounts		
Credit cards		
Stock		
Life insurance		
Disability insurance		
LTC		
Health insurance (is premium over 10% of gross inc	ome?)	
Retirement/investment accounts		
Loans		
Property		
Businesses		
Income		
Savings rates		
Expenses		
Investment account statements		
Auto & home declarations pages		
Latest tax return		

Workflow Continues

- At this stage, we are updating data progressively as we go.
- \cdot Fill in more data.
- \cdot Set up accounts.
- · Upload tax return.

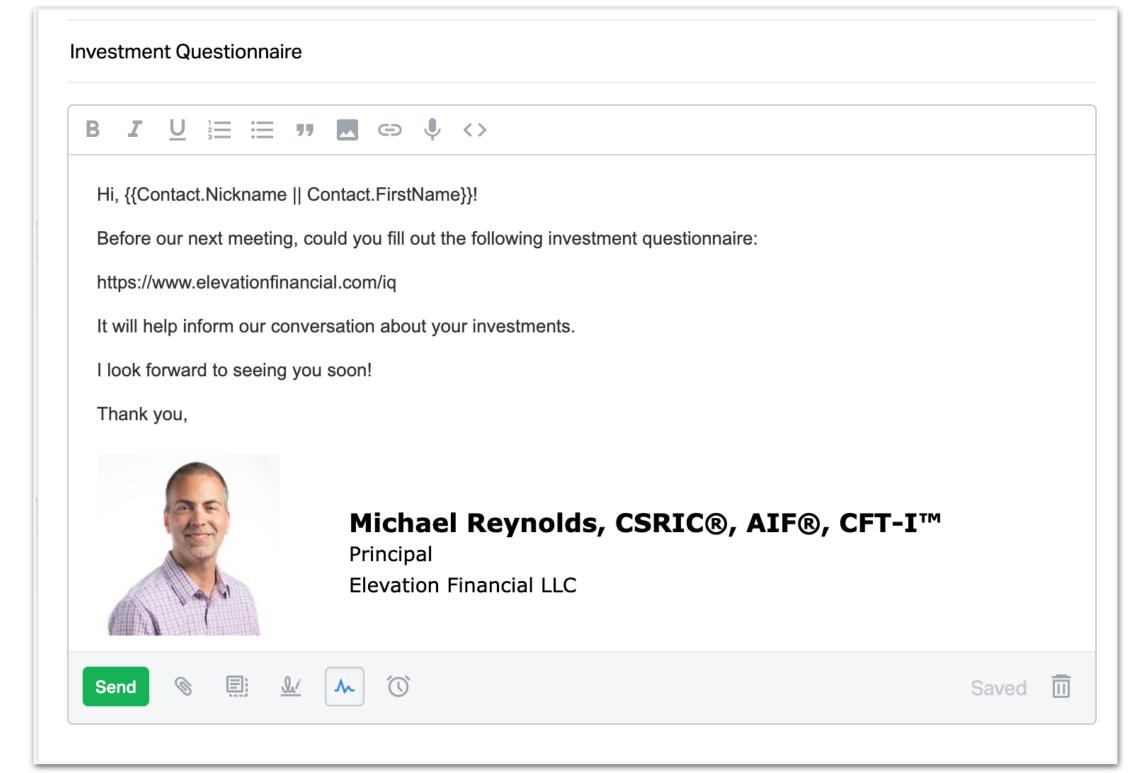


Planning & Investment Management MEETING #1: "Get Organized" Meeting
Due: 1 day after previous step completed Assigned To: Contact Owner
Follow-up & Communication Schedule Meeting #2: Vision Session
Due: Same day as previous step completed Assigned To: Contact Owner
Business Operations Set up invoicing in AdvicePay (if paying directly)
Due: 1 day after previous step completed Assigned To: Contact Owner
★ Follow-up & Communication Send Investment Questionnaire
Due: 1 day after previous step completed Assigned To: Contact Owner
 Business Operations Update contact record(s) with date of birth Due: 1 day after previous step completed Assigned To: Contact Owner
★ Planning & Investment Management Set up new accounts
Due: 1 day after previous step completed Assigned To: Contact Owner
Business Operations Upload tax returns to Holistiplan
Due: 1 day after previous step completed Assigned To: Contact Owner
Planning & Investment Management MEETING #2: Vision Session
Due: 7 days after previous step completed Assigned To: Contact Owner
Follow-up & Communication Schedule Meeting #3: Plan Review
Due: Same day as previous step completed Assigned To: Contact Owner
Business Operations Apply fee billing schedule to household (if paying through investments
Due: 1 day after previous step completed Assigned To: Contact Owner
Business Operations Enter client social security numbers into CRM
Due: 1 day after previous step completed Assigned To: Contact Owner
 Planning & Investment Management Process account transfers Due: 1 day after previous step completed Assigned To: Contact Owner

Investment Questionnaire

- This gets their risk questionnaire on file as a starting point for conversation.
- · Simple email with link to online questionnaire.
- · Location: elevationfinancial.com/iq
- · Built in-house using JotForm.



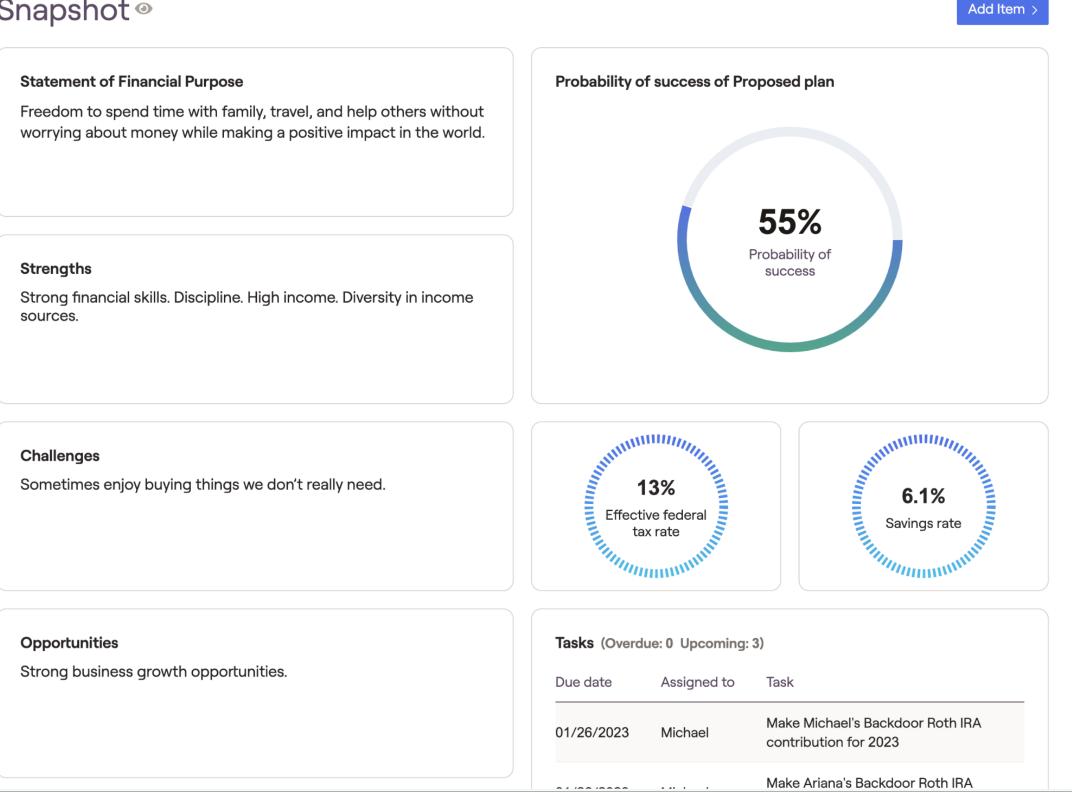


Vision Session

- Build "One-Page Financial Plan".
- Work through questions together.
- · Help clients document goals and guide them toward realistic financial goals.
- All done in RightCapital Snapshot.
- · Review IPS.



Snapshot •

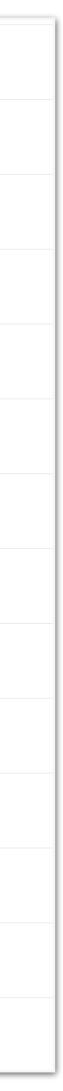


Workflow Continues

- At this stage, we build the financial plan in RightCapital.
- · Checklist for each "module" of planning.
- · Provides a structure but we can customize for each client.
- · Recommendations are entered in the "Notes" area in RC under each module.
- · Implementation steps are added as tasks.



*	Planning & Investment Management Create financial plan: Short-term Savings Recommendation Due: 3 days after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Will & Estate Docs Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Life Insurance Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Disability Insurance Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Long-term Care Insurance Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
\$	Planning & Investment Management Create Financial Plan: Auto & Home Insurance Recommendation Due: 1 day after previous step completed Assigned To: Contact Owner
\$	Planning & Investment Management Create Financial Plan: Umbrella Insurance Recommendation Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Debt Repayment Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Investing Rate Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Asset Allocation Recommendations Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Investment Concentration Observations & Recommendations Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Tax Allocation Recommendations Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: College Savings Plan Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Investment Policy Statement Due: Same day as previous step completed Assigned To: Contact Owner



Build IPS

- The Investment Policy Statement stays very simple and focuses on what's important: risk profile, accounts, strategy, and purpose.
- \cdot Keep it simple.
- · Google Sheets for maximum scalability.





Investment Policy Statement

William Riker & Deanna Troi Last updated: 12/8/2021

			Investment Profile				
Client	Date of Birth	Age	Risk Capacity		Risk Preference		
William Riker	1/1/1975	48	Aggressive Growth	•	Aggressive Growth	•	
Deanna Troi	1/1/1975	48	Aggressive Growth	*	Growth	•	
		Ir	vestment Account	S			
Account Name	Account Label	Account Number	Tax Status		Strategy		Investment Purpose
Deanna Troi's IRA		****0000	Tax Deferred	•	Aggressive Growth	•	Retirement
Deanna Troi's Roth IRA		****0000	Tax Free	•	Aggressive Growth	•	Retirement
William Riker's IRA		****0000	Tax Deferred	•	Aggressive Growth	•	Retirement
William Riker's Roth IRA		****0000	Tax Free	~	Aggressive Growth	~	Retirement
		Specific I	nterest Areas (if ap	plica	ble)		
Interest Area					Notes		
Socially Responsible Investing / ESG	▼						
	▼						
		Other Notes &	Special Instruction	s (if a	pplicable)		

Investor Understanding & Acceptance

Receipt of this Investment Policy Statement certifies the following:

I have discussed my current financial situation, including my assets, debts, income sources and expenses, and my financial objectives with my advisor. I understand the risks inherent in investing. Investments are not guaranteed and may lose value. I agree to inform Elevation Financial LLC whenever my circumstances or preferences regardling these accounts change in order to determine if a revised Investment Policy Statement should be prepared.

	Portfolio Categories
Aggressive Growth	This portfolio is appropriate for investors whose primary objective is maximum long-term capital appreciation and who are willing to tolerate more substantial, potentially large price fluctuations. Generating current income is not a goal. Assets in this portfolio are invested entirely (or almost entirely) in equities (stocks) and may contain alternatives, depending on client preferences and financial situation.
Growth	This portfolio is appropriate for investors whose primary objective is long-term capital appreciation and who are willing to tolerate potentially large price fluctuations. Generating current income is not a primary goal. Assets in this portfolio are invested primarily (and in some cases entirely) in equities (stocks).
Moderate Growth	This portfolio is appropriate for investors whose primary objective is capital appreciation and to whom current income is of secondary importance. A moderate growth investor is willing to tolerate short-term price fluctuations. The assets in this portfolio are a mix of equities (stocks) and fixed-income securities (bonds), with a higher weighting towards equities (stocks).
Conservative Growth	This portfolio is appropriate for investors who prefer a balanced mix of current income and capital appreciation, and are willing to tolerate some short-term price fluctuations associated with equity (stock) investments. The assets in this portfolio are balanced among equities (stocks) and fixed-income securities (bonds).
Preservation & Income	This portfolio is appropriate for investors whose primary objective is current income. The majority of assets in this portfolio are allocated to short-term



Send Plan w/Video Walkthroug

- · Attach plan PDF (from RC) to email.
- · Screen share and walk through plan documer
- · Give insights and commentary throughout.
- · Generally about 20-30 minutes.
- · Makes the plan review meeting flow **much** better.
- Made in Screencastify.



jh

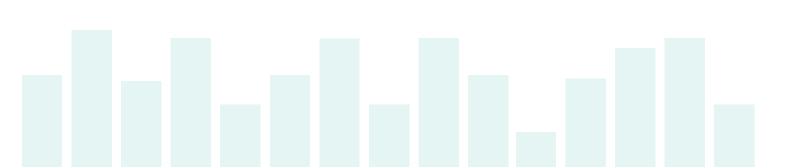
nancial plan and vide	eo for review before we meet	
3 7 <u>∪</u> <u>⊨</u> ≡	= 77 🔜 🗢 🌵 <>	
Hi, {{Contact.Nicknar	me Contact.FirstName}}!	
	ewing your financial plan together. I've attached the plan to this email in ad so that walks you through the plan. I'd like to ask that you watch it before w and key elements.	
You can watch the re	cording here:	
LINK		
Thank you!		
	Michael Reynolds, CFP®, CSRIC®, A Principal Elevation Financial LLC	IF®, CFT-I™
Send 📎 📑	<u>1</u>	Saved 🔟

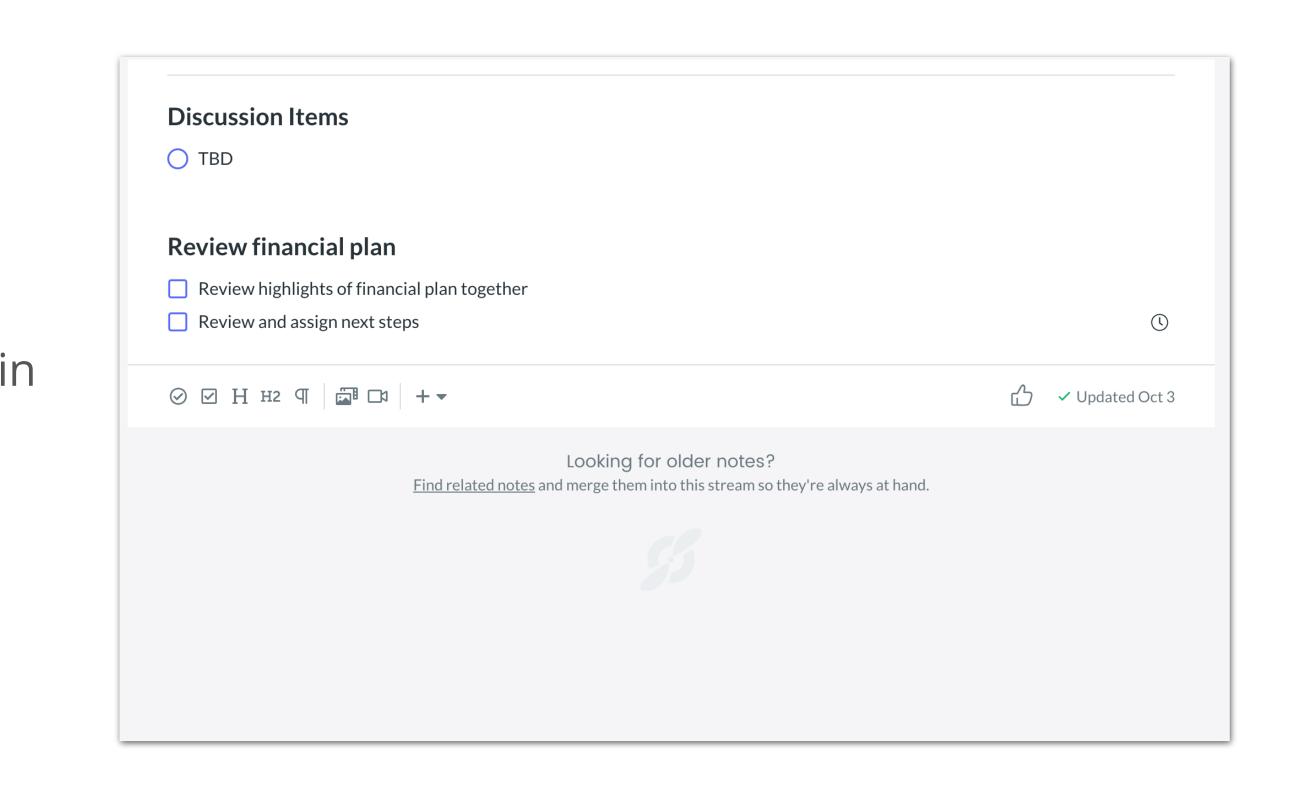


Plan Review Meeting

- Discuss key points and Q&A.
- Better discussion because they got the video in advance.
- · Assign implementation items.



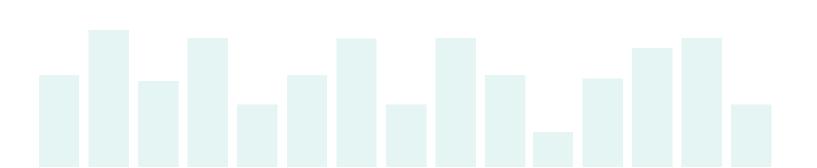


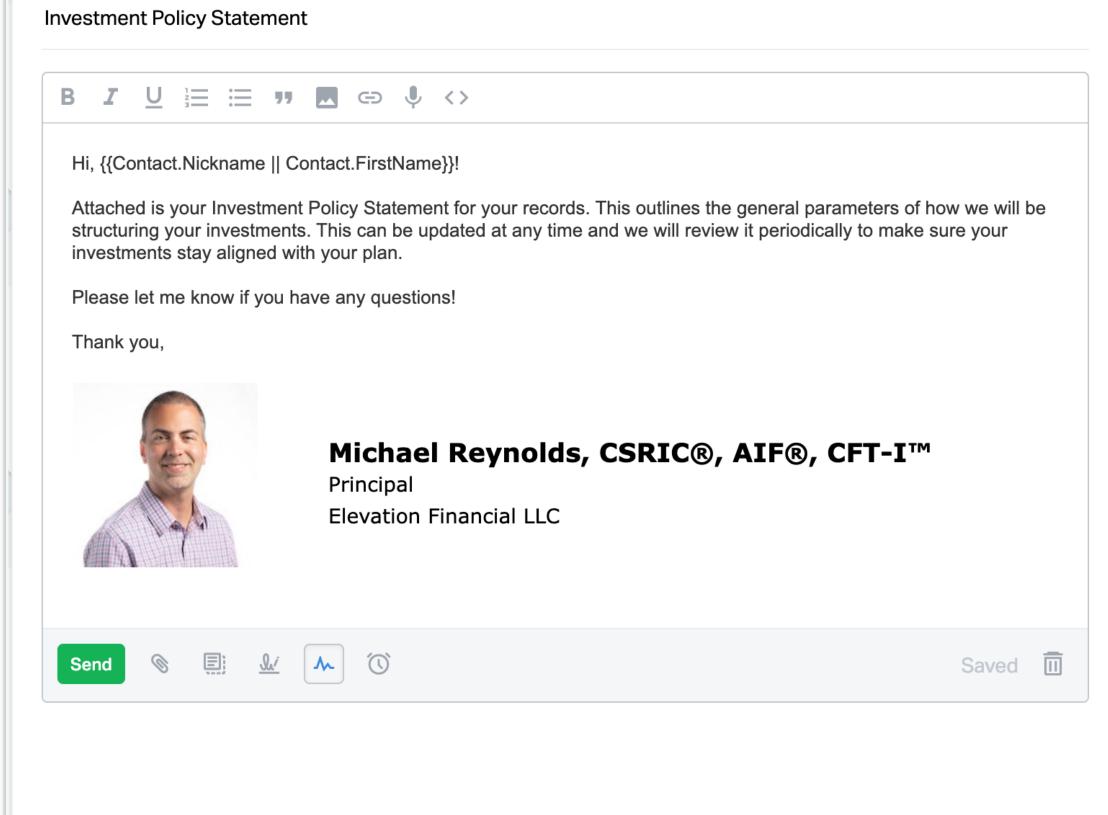


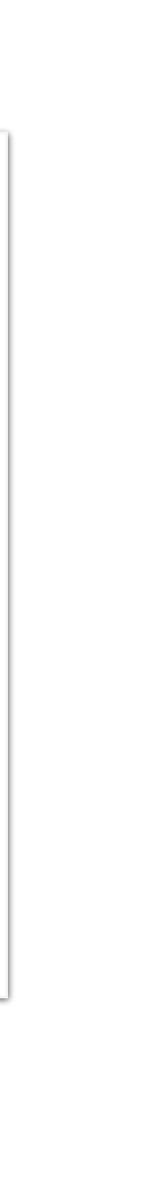
Deliver IPS

- · IPS is delivered via an email template in WB.
- · Keep it simple.









Start Annual Workflow

- As a last step, we activate the annual service calendar workflow.
- \cdot Runs the annual calendar.

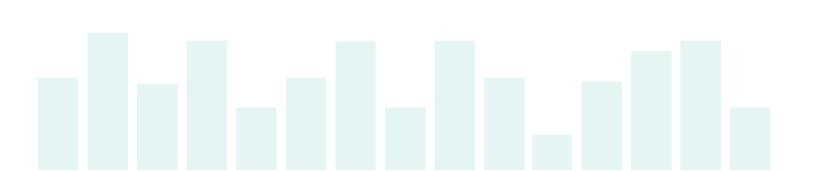


*	Planning & Investment Management Create Financial Plan: Investment Concentration Observations & Recommendations Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: Tax Allocation Recommendations Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Financial Plan: College Savings Plan Recommendation Due: Same day as previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Create Investment Policy Statement Due: Same day as previous step completed Assigned To: Contact Owner
*	Follow-up & Communication Create and send video walk-through of financial plan Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management MEETING #3: Plan Review & Implementation Phase Due: 1 day after previous step completed Assigned To: Contact Owner
*	Follow-up & Communication Send IPS Delivery email Due: 1 day after previous step completed Assigned To: Contact Owner
*	Planning & Investment Management Apply portfolios to all accounts Due: 1 day after previous step completed Assigned To: Contact Owner
*	Follow-up & Communication Place into Annual Client Service Calendar Workflow Due: 1 day after previous step completed Assigned To: Contact Owner

Service Calendar

- Prompts to send appointment request three times a year.
- · Scheduled in "trimesters" for my business.





Comprehensive – Annual Client Service Calendar

Workflow Template Steps

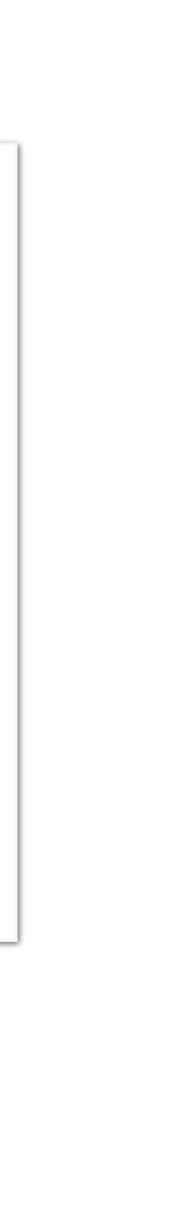
 follow-up & Communication Beginning of Year Check-in Due: 3 days after workflow start or previous step completed Assigned To: Contact Owner
 follow-up & Communication Set up and send client Tax Letter Due: 40 days after workflow start Assigned To: Contact Owner
 follow-up & Communication Review tax return and send summary video Due: 110 days after workflow start Assigned To: Contact Owner
 follow-up & Communication Mid-year Check-in Due: 120 days after workflow start Assigned To: Contact Owner
 follow-up & Communication Mid-year Check-in Due: 120 days after workflow start Assigned To: Contact Owner
 follow-up & Communication End of Year Check-in Due: 240 days after workflow start Assigned To: Contact Owner
 follow-up & Communication End of Year Check-in Due: 240 days after workflow start Assigned To: Contact Owner
 follow-up & Communication MAINTENANCE: Start Next Year's Workflow Dated January 1 Due: 15 days after previous step completed Assigned To: Contact Owner

Beginning of Year Check-in

- · Requests beginning of year check-in.
- · Template email with scheduling link.
- · Gives preview of what to expect.



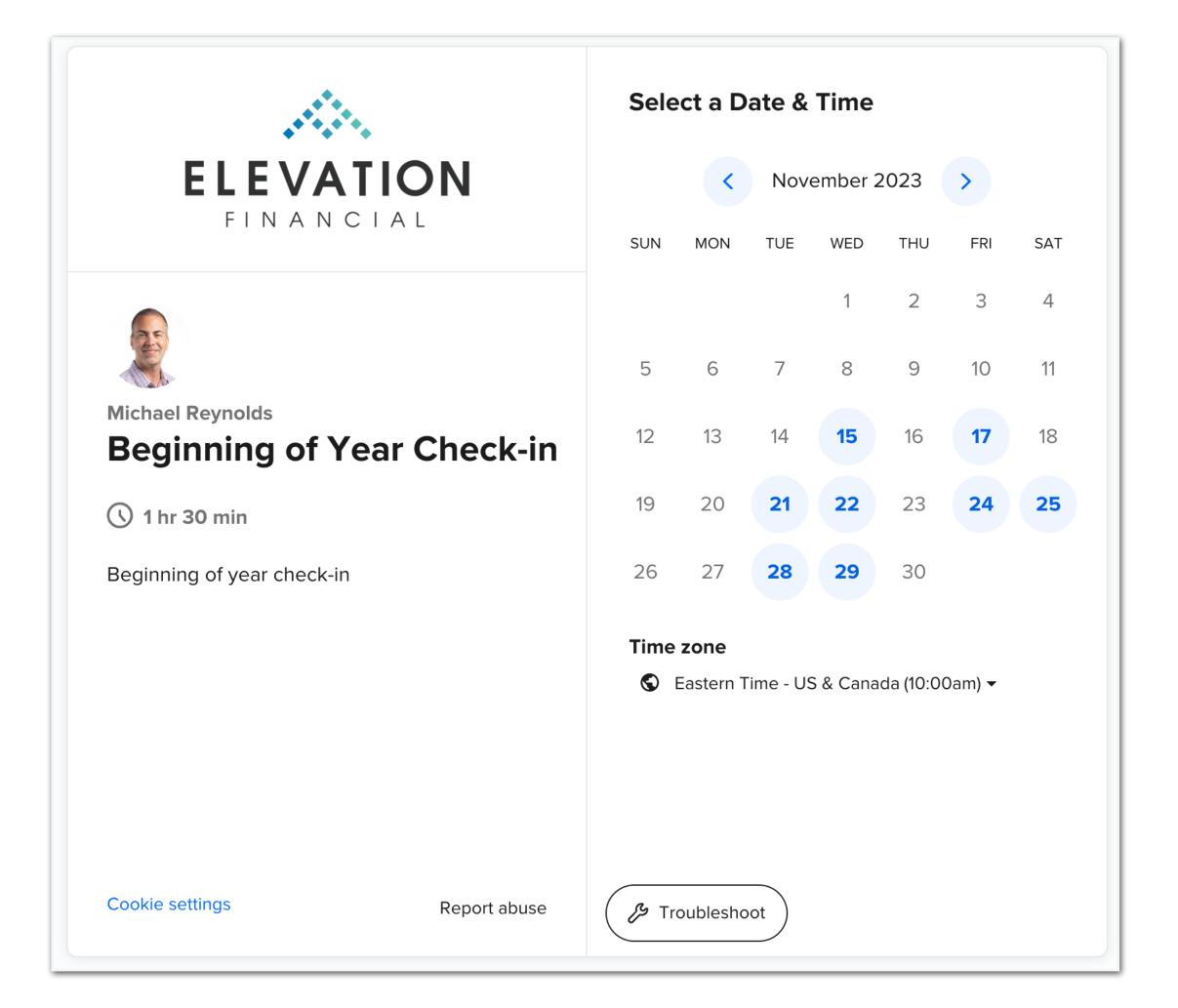
Scheduling Our Beginning of Year Check-in		••••
B <u>J</u> <u>⊔</u> <u>⊨</u> = = ,,		
Hi, {{Contact.Nickname Contact.FirstName}}!		
I hope you're doing well in the new year. I'd like to schedule our beginning of year check-in to cover a few tincluding:	things	
- Review and update your financial plan - Review your investments - Tax prep - Anything else that's on your mind		
You can schedule our appointment at:		
https://calendly.com/elevationfinancial/beginningofyear		
Just grab a time that is in the month of January, February, or March so we can chat before tax time.		
I look forward to connecting soon!		
Thank you,		
Send 📎 📃 🔐 🔨 🕥	Saved	



Specific Calendly Event

Event is specific to beginning of year check-in.





Workflow for Client Prep

 Sends email 7 days before and 1 day before with instructions for client prep.

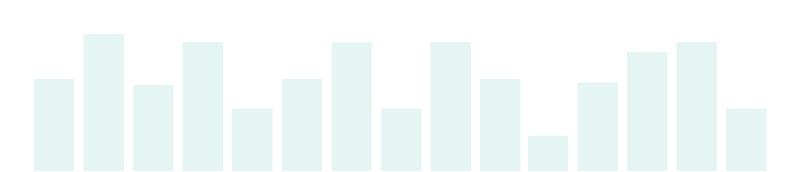


	What event is this?				
	Beginning of Year Check-in, 🗨 Z	oom and 2 other locations			
•	When can people book this e 90 min, 120 rolling calendar days				
Additi	onal Options				
	Invitee Questions Name, Email, Location + 1 questic	n			
¥	Workflows Set up automations around your	events, such as email and text no	otifications, thank you emails, etc	2.	Cancel
	Active workflows If you need to edit or manage Name	e workflows for all your event Applies to	t types, visit the <u>workflows ta</u> When this happens	ab 🕻 Do this	
	Pre-meeting Checklist - Beginning of Year Review (Reminder #1)	 Beginning of Year Che 	7 days before event starts	Send email to invitee	:
	Beginning of Year Review	 Beginning of Year Che Beginning of Year Che 	7 days before event starts 1 day before event starts	Send email to invitee Send email to invitee	:
	Beginning of Year Review (Reminder #1) Pre-meeting Checklist - Beginning of Year Review				
	Beginning of Year Review (Reminder #1) Pre-meeting Checklist - Beginning of Year Review	• Beginning of Year Che			•

Email for Client Prep

· Automated through Calendly.



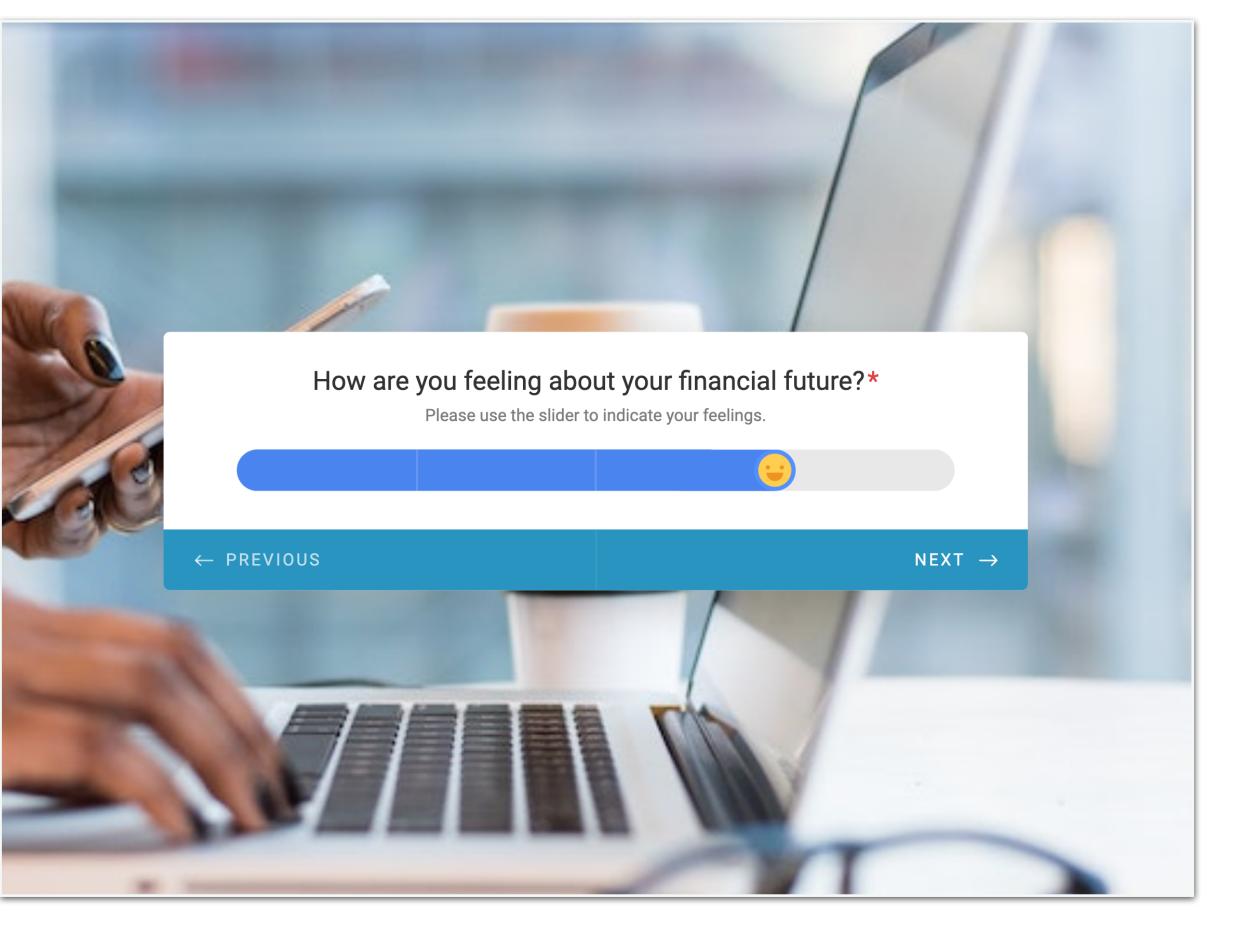


dit: Email to invitee /hat email address should this email be sent from?
M michael@elevationfinancial.com
anage your Gmail settings in <u>Integration settings</u>
hoose a template
Custom 🗸
ubject
ACTION ITEMS to prep for Upcoming Meeting: Event Name with Event Organizer Name at Event Time on Event Date
ody
Hi, Invitee Full Name !
I'm looking forward to seeing you for our upcoming Beginning of Year Review at Event Time on Event Date .
To prep for the meeting, I have a short checklist of things for you to review and complete here before we meet:
 Log into RightCapital and update anything that may have change Things like income, debt, expenses, etc. especially any accounts debts that have been added manually. Also, fix any banking links that may need re-authentication and add any new bank accounts that may have been opened. The RightCapital login is: <u>https://elevationfinancial.com/rightcapital</u> Please take a moment to answer two questions about your currents the update and feelings about your size this links
thoughts and feelings about your financial future using this link: <u>https://elevationfinancial.com/mood</u> Please let me know if you have any questions.
Thank you!
Michael Reynolds

Money Mood Check-in

- Asks for current feelings about their money.
- Emojis make it more approachable.





Money Mood Check-in

 \cdot Also asks what's on their mind.



What is top of mind for you right now?*

Is anything a concern for you right now? Any money challenges? Questions? What would you most like to talk about?

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 \leftarrow PREVIOUS

SUBMIT

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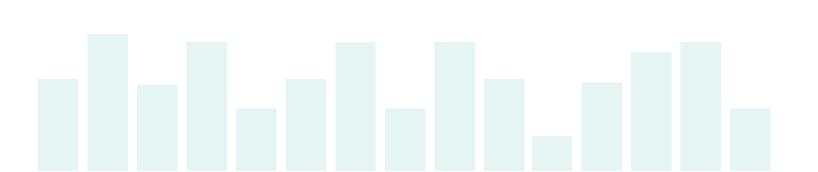
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Beginning of Year Check-in

- · Simple agenda.
- · Resources linked within agenda.





remplate details	Use template More actions
Michael Reynolds	This is a preview
Beginning of Year Check-	Client top-of-mind items
in	
	○ TBD
	Review financial plan
	Confirm current data
	Review goals & priorities
	O How are you feeling about your financial future?
	Observations
	 Tax items
	 Conversions, etc.
	1099s, etc.
	O Prior year contributions before tax deadline
	Investment review
	Review SRI/ESG/Impact report (if applicable)
	O Update Investment Policy Statement
	Resources
	ESG Impact Report
	Plan Snapshot
	Discussion items
	What's one thing you spent money on in the past year that brought you joy?
	What's one thing you did in the last year that you're proud of?

Tax Letter

· Send tax letter from Holistiplan.





REYNOLDS, MICHAEL AND ARIANA 2022 TAX LETTER

TAX DOCUMENTS

We know of the following income sources and accounts, for which we expect you to receive a corresponding tax document. We recommend checking for each of these and sharing anything you've received with your tax professional.

Account Description	Expected Tax Document
Altruist / Apex Clearing	1099 Consolidated
BITW - Taxable Account	Schedule K-1
BITW - Roth IRA	Schedule K-1
GSG	Schedule K-1
MMP	Schedule K-1

CONTRIBUTIONS TO TRADITIONAL/ROTH IRAS

You made contributions to Traditional IRAs and/or Roth IRAs. IRA deductibility is dependent on income and eligibility for qualified retirement plans through an employer. Roth IRA contribution eligibility is dependent on income.

We are aware of the following contributions:

We recommend supplying details of all contributions to your tax professional. Form 5498 may be of help.

Description	Amount
2/1/2022 - Non-deductible Traditional IRA contribution for Backdoor Roth IRA - Michael Reynolds	\$6,000.00
2/1/2022 - Non-deductible Traditional IRA contribution for Backdoor Roth IRA - Ariana Reynolds	\$6,000.00

ROTH CONVERSIONS

You completed a Roth conversion during the year. These transactions are reported on Form 8606 of the tax return. This is especially critical in cases where there is any after-tax basis in the source account. Note that the end of year balance for all IRAs is needed to determine the percentage of a Roth conversion that is considered after-tax basis vs. taxable.

We are aware of the following Roth conversions:

Mid-year Check-in

- · Template email with scheduling link.
- \cdot Very informal.
- \cdot Set expectations that it's ok to skip.



Elevation Financial: Mid-Year Check-in



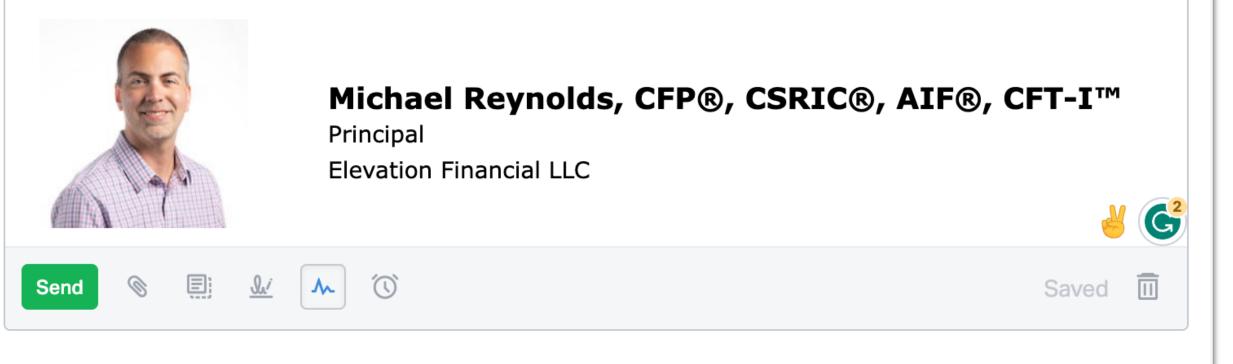
Hi, {{Contact.Nickname || Contact.FirstName}}!

I hope you're doing well. This year is well underway and I wanted to offer up some time in the next few months for anything you may want to discuss or anything you may need help with. Don't feel obligated if you don't feel the need to meet but if you do, please feel free to schedule some time here:

https://calendly.com/elevationfinancial/

I look forward to connecting soon!

Thank you,

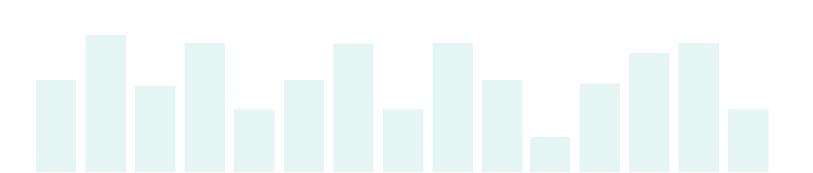


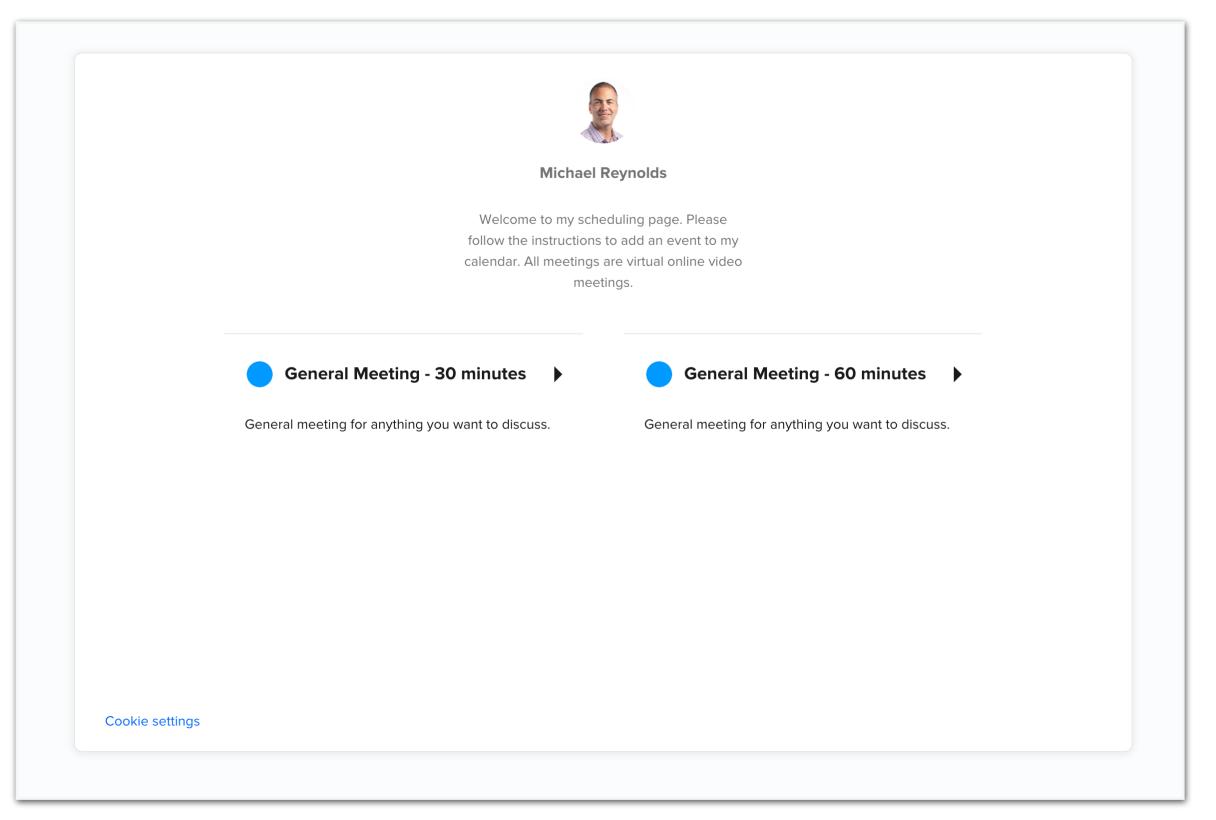
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Mid-year Check-in

- · Links to general scheduling page.
- · Simply asks what's on their mind.





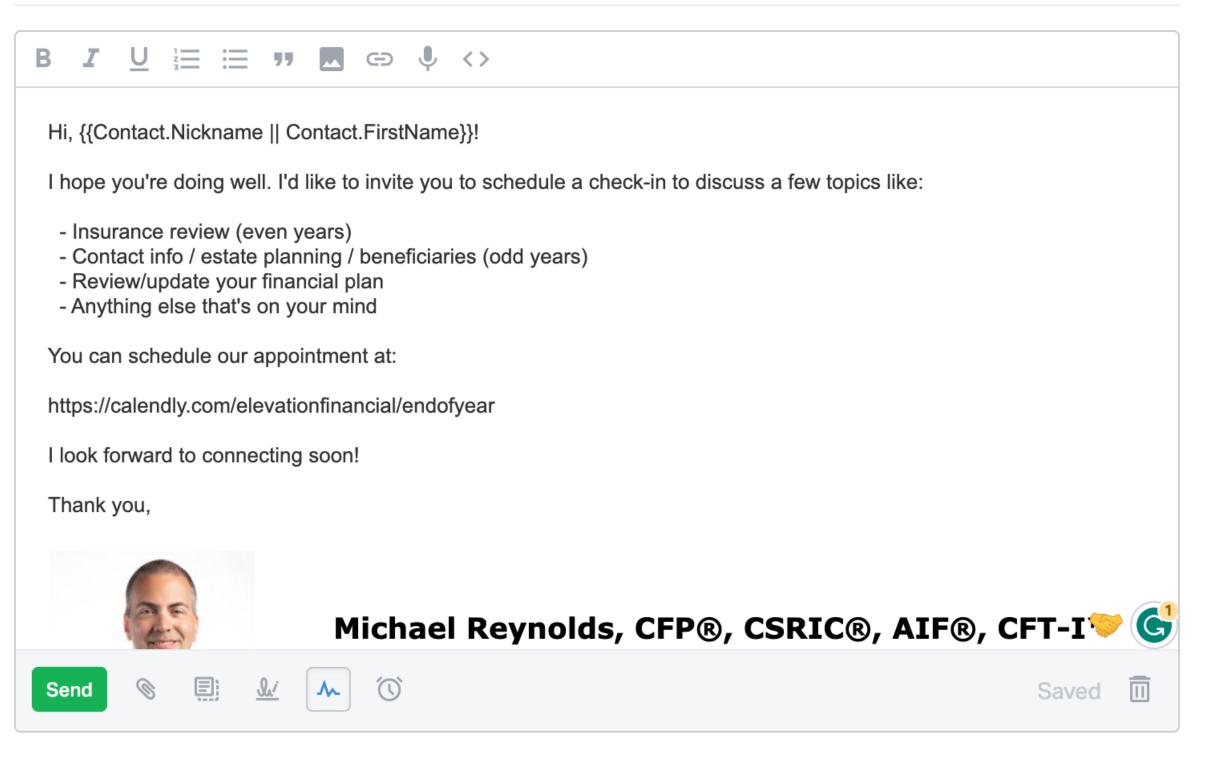


End of Year Check-in

- · Template email with scheduling link.
- · Gives preview of what to expect.



Elevation Financial: End of Year Check-in



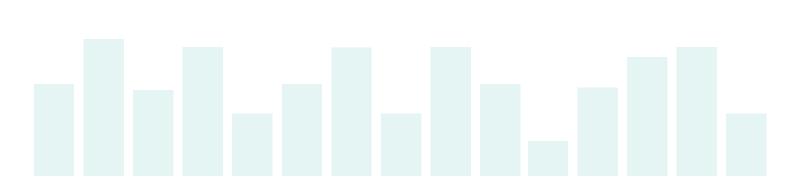
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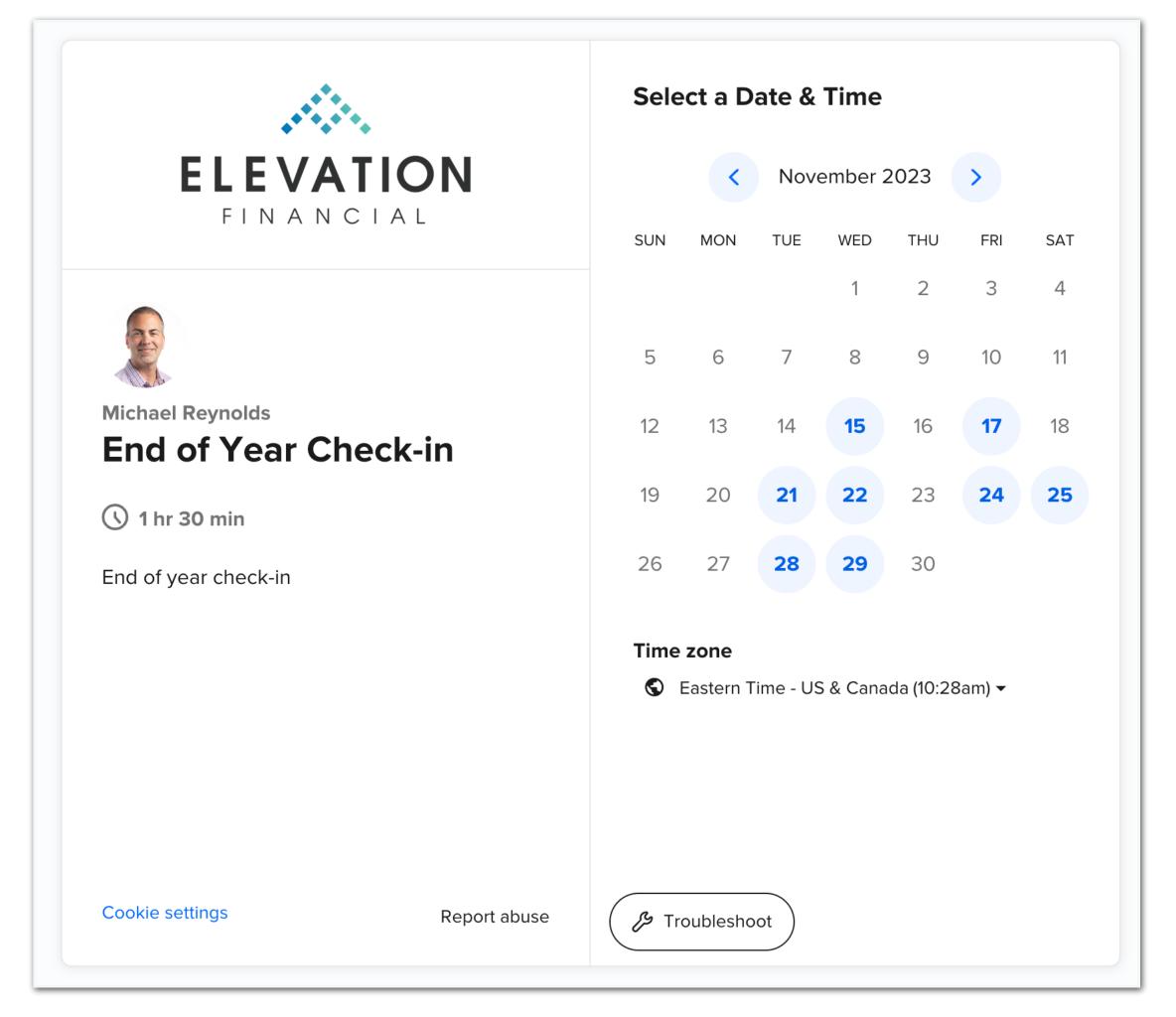


Specific Calendly Event

• Event is specific to end of year check-in.







Workflow for Client Prep

 Sends email 7 days before and 1 day before with instructions for client prep.

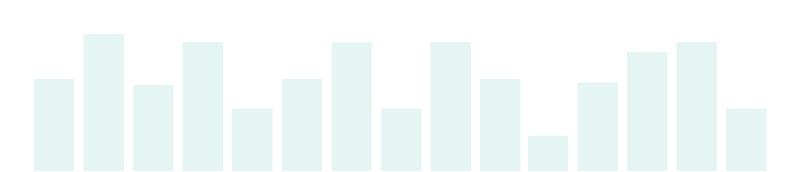


1	Edit permissions	Last e	edited August 31, 2023.	🔀 View live page	😥 Setting
	What event is this? End of Year Check-in, 오 Zoom a	and 2 other locations			
•	When can people book this e 90 min, 90 rolling calendar days	event?			
ditic	onal Options				
	Invitee Questions Name, Email, Location + 1 questio	on			
Ŧ	Workflows Set up automations around your	events, such as email and text	notifications, thank you emails, etc		Cancel
	Active workflows If you need to edit or manage	e workflows for all your eve	nt types, visit the <u>workflows ta</u>	<u>ıb</u> 🔼	
		A 14 -			
	Name Pre-meeting Checklist - End of Year Review (Reminder #1)	Applies toEnd of Year Check-in	When this happens 7 days before event starts	Do this Send email to invitee	:
	Pre-meeting Checklist - End of Year Review				:
	Pre-meeting Checklist - End of Year Review (Reminder #1) Pre-meeting Checklist - End of Year Review	 End of Year Check-in 	7 days before event starts	Send email to invitee	: : Cancel
	Pre-meeting Checklist - End of Year Review (Reminder #1) Pre-meeting Checklist - End of Year Review	End of Year Check-in End of Year Check-in	7 days before event starts	Send email to invitee	•
	Pre-meeting Checklist - End of Year Review (Reminder #1) Pre-meeting Checklist - End of Year Review (Reminder #2)	End of Year Check-in End of Year Check-in	7 days before event starts	Send email to invitee	•

Email for Client Prep

· Automated through Calendly.



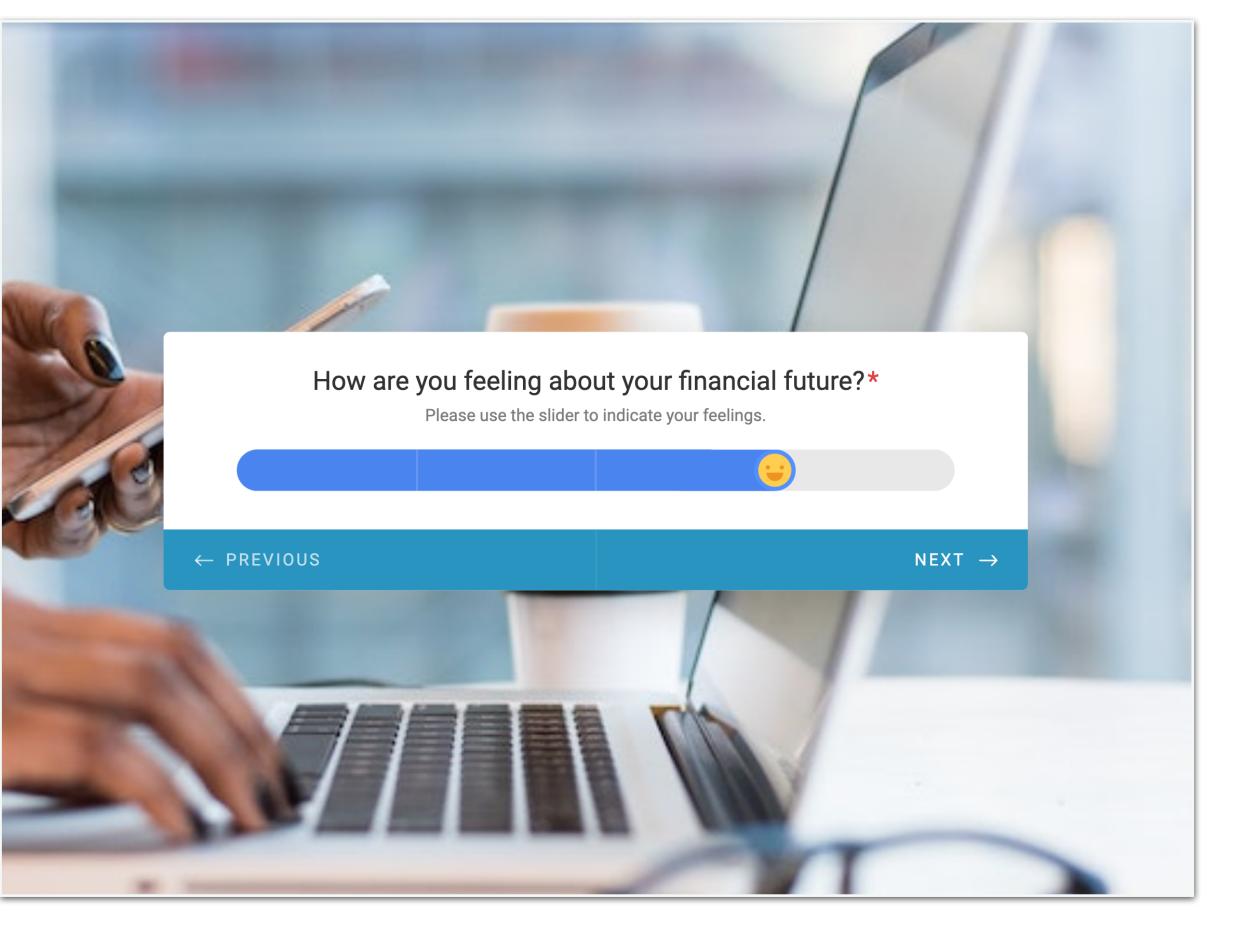


Manage your Gmail settings in Integration settings [7]
Manage your Gmail settings in Integration settings
Choose a template
Custom
Subject
O O + Variables
ACTION ITEMS to prep for Upcoming Meeting: Event Name with Event Organizer Name at Event Time on Event Date
Body
BIU 🗄 🗄 🗞 ର ତ +Variables
Hi, Invitee Full Name !
I'm looking forward to seeing you for our upcoming End of Year Review at Event Time on Event Date .
To prep for the meeting, I have a short checklist of things for you to review and complete here before we meet:
 Log into RightCapital and update anything that may have changed. Things like income, debt, expenses, etc. especially any accounts or debts that have been added manually. Also, fix any banking links that may need re-authentication and add any new bank accounts that may have been opened. The RightCapital login is: <u>https://elevationfinancial.com/rightcapital</u> Please take a moment to answer two questions about your current thoughts and feelings about your financial future using this link: <u>https://elevationfinancial.com/mood</u>
Please let me know if you have any questions. Thank you! Michael Reynolds

Money Mood Check-in

- Asks for current feelings about their money.
- Emojis make it more approachable.





Money Mood Check-in

 \cdot Also asks what's on their mind.



What is top of mind for you right now?*

Is anything a concern for you right now? Any money challenges? Questions? What would you most like to talk about?

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 \leftarrow PREVIOUS

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End of Year Check-in

- · Simple agenda.
- · Resources linked within agenda.



Michael Reynolds

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End of Year Check-in

This is a preview

Plan Check-in

- Review goals & priorities
- Confirm current data
- Observations

Insurance Review (even years)

Is insurance coverage still adequate? Has anything changed?

- Life insurance
- Disability
- Long-term Care
- Auto & home (recently shopped? Check deductibles against liquidity)
- FSA / Dependent Care use it or lose it
- Open enrollment (employer benefits)

Estate Planning Updates (odd years)

- Review estate documents
- Review account titling
- Review beneficiaries

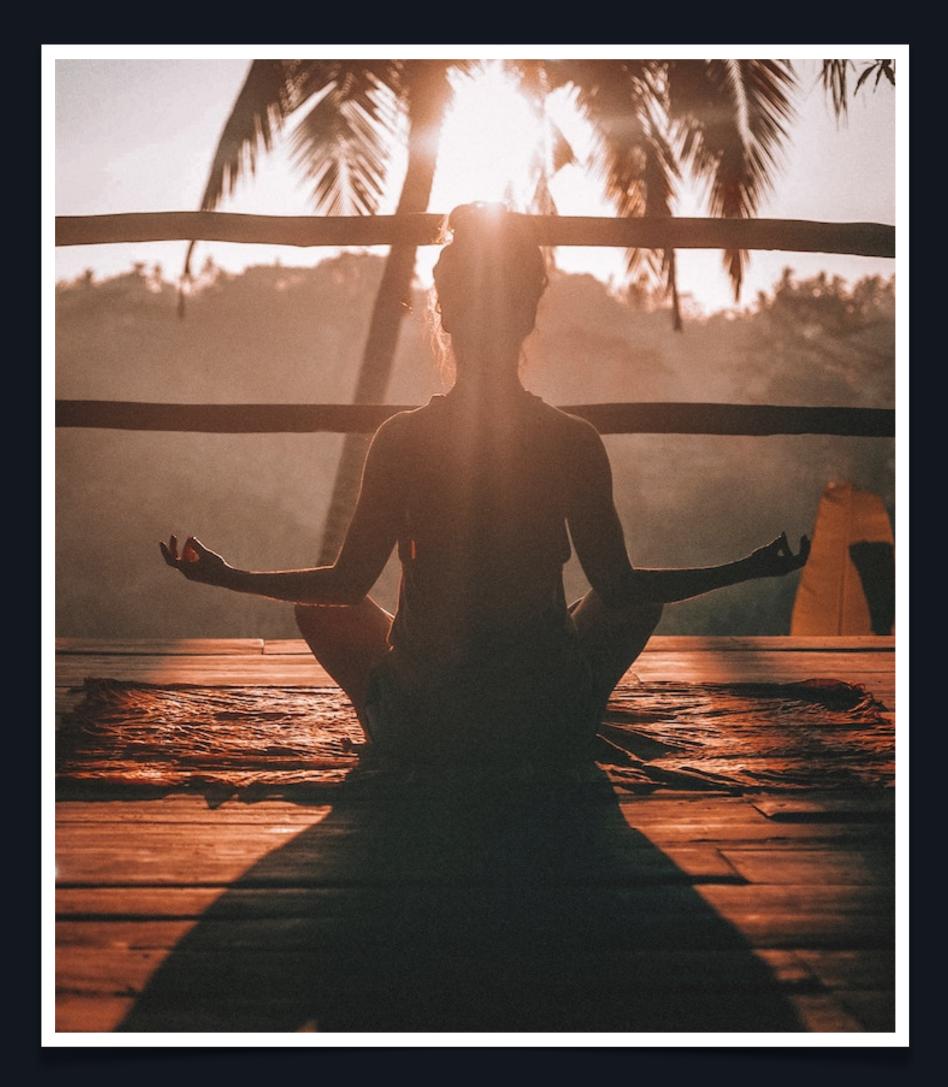
Discussion items

• TBD

Process = Happy Place

- When decisions and systems are decided in advance, mental cycles are free to focus on the client.
- · Tight systems lead to extreme scalability.
- Tweak individual pieces to improve overall service.





HAVE QUESTIONS?



Michael Reynolds - <u>michael@elevationfinancial.com</u>