# JCPL HOMEBOUND SERVICES POLICY

Service to homebound patrons is a way to provide materials and information to individuals in our library district who are unable to visit one of the JCPL branches due to physical limitations.

### Eligibility

- Patron must reside within the Johnson County Public Library taxing district
- Patron must be a registered borrower in good standing. Application for a library card can be made online or arrangements can be made for a staff member to assist with the application.
- Patron must be unable to physically access the Library due to physical disability, an extended illness or recovery from surgery, and does not have a family member, neighbor or friend who can pick up Library material for them.

#### Services Available

- Selection and delivery/pickup of library material, including books, magazines, audiobooks, dvds, and music CDs
- Interlibrary Loan of items not owned by JCPL
- Reference service by phone
- Training and instruction on the use of JCPL electronic resources, including downloadable ebooks, e-audiobooks, magazines and more

#### **Other Information**

- This service is free of charge and can be initiated by calling or visiting any JCPL Branch or by filling out the online application on the Library website.
- Materials selected based on patron interests and recommendations.
- Delivery and pickup will be arranged at times that are mutually convenient for the patron and library staff.
- Standard checkout periods will be used. Items can be renewed up to four times as long as they are not on hold for someone else.
- Patron is responsible for lost or damaged material.
- The Library reserves the right to discontinue the service if conditions warrant.

## The Indiana Talking Book and Braille Library

Residents of Indiana who are blind or have limited vision and those who are not able to hold a book are eligible for services through the Indiana Talking Book and Braille Library from the Indiana State Library. Large print books, digital audiobooks and players, and Braille materials are mailed from the State Library with free return postage guaranteed. Patrons may request JCPL staff to assist with the application process for this program if desired.

| Document History and Version Control Table |           |                    |             |
|--|-----------|--------------------|-------------|
| Version                                    | Action    | Approval Authority | Action Date |
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