

Personal Service. Local Commitment. Independent Spirit.

Independen

Banzai

Financial Literacy at your fingertips

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Independent Federal Credit Union considers your financial wellness a top priority, and wants you to have access to all the tools you need to help you succeed and educate yourself before making decisions that could effect your financial stability. That is why Independent has partnered with Banzai!

Banzai is a financial literacy tool for all ages, and offers you the tools to allow you to gather information in order to make informed, and effective decisions on your road to financial wellness. There is even a virtual Coach to help guide you through topics you want to learn more about, and implement into your personal life or business strategies.

With Banzai you have access to financial calculators, informative articles

and free online financial wellness courses and games. The free online courses and coaching modules will walk you through learning key skills in managing your day-to-day financial course; whether personal or professional. Banzai is a web based tool, so you can take it with you anywhere via your mobile device. Access articles, search, learn or be coached on the go! A few topics include, savings, teaching children about money, retirement, taxes, borrowing and credit, budgeting your money, dealing with life's changes, getting out of debt and much more! We invite you to dig into the Banzai financial literacy tool designed to help break-down complex financial questions and help you make well-informed financial decisions.

Ready to Banzai like a boss? Click the Financial Literacy link at the top of our website, or click HERE to get started.

Happy Learning!





For your protection if you move, please contact us to change and update your address. Simply changing your address can also help us protect your financial information from identity thieves, and make sure you continue to receive critical correspondence from us.

Financial Institutions must verify the identity of anyone wishing to conduct financial transactions. This not only to protect you, our valuable

members; but is also a provision of the USA Patriot Act, known as the Customer Identification Program. Help us to help you, it's what we do!

Privacy Policy

Our website provides a copy of our PRIVACY POLICY regarding personal Information.

You may request a copy by calling us at 765-649-9271 or 800-284-5233. Click HERE to link directly to a copy of our Privacy Policy.



Whether you are in the market for a new or used vehicle, or a new home; we can help! Applying for a loan is easy! Apply online or call us at 765-649-9271.





People Helping People - Building a Stronger Community

What a year! Because of the generosity of our members and staff; Independent participated in several community events and hosted several charity drives, building up our community and helping those in need. In July, Independent Federal Credit Union was awarded the *Proudly We Hail Award* by the Anderson Noon Exchange Club for flying our American Flag with pride in honor for those who serve and are serving; as well as a reminder of our community pride. Throughout the Summer we participated in several golf events, sponsoring holes, and hole-in-one contests helping to raise monies for local chambers and various charities. Our *Back-to-School Backpack Drive* gathered donations of school



Kyla Bartle, Mark Fetz, Connie Lodde, Jerry Speidel, Janet McGill and Bobbi Cleaver. supplies and \$368 in cash from our staff and generous members. We were able to stuff 10 backpacks and fill 10 lunch boxes with the necessities to get kids back-to-school and ready for learning. In the fall, we hosted *Cars for a Cause* to benefit United Faith Housing, a local Madison County non-profit offering housing and critical services to those who would otherwise be homeless. We had over 65 vehicle entries and raised over \$1700.

In addition to our fundraising efforts throughout the year, we also participated in several community outreach events to help build stronger relationships with local businesses, members, and the community.

For more event specific details and to see more pictures, please visit the News Section of our website by clicking HERE.

ANNUAL MEETING and Board Elections - April 28 - 5:30 PM

Each year the Nominating Committee recommends candidates to fill volunteer vacancies on the Board of Directors. Nominations may be made by petition, containing signatures and account numbers of 90 members. The petition must be submitted to the Credit Union to the attention of **Richard Mains**, **Secretary**, by April 1, 2020. The nominee must have a willingness to serve if elected. Written statements of qualification, biographical information must accompany the nominee's petition. Petition forms are available at our branch.

The Nominating Committee has nominated the following candidates for re-election to the Board of Directors:

| Two Year Term: | Three Year Term: |
|-------------------------|------------------|
| □ David Johnson | ☐ Jerry Speidel |
| \square Tyson Mangrum | ☐ Chad Clark |



Mark your Calendars.

Our branch will be **CLOSED** to honor the following Holidays:

- New Year's Day January 1
- Martin Luther King Jr. Day January 20
- Presidents' Day February 17
- Good Friday [1/2 Day] April 10
- Memorial Day May 25
- Independence Day July 4

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PLUS \$100 ANNUAL LOYALTY REWARD

PLUS







GET CASH

FEE SCHEDULE

CHECKING/SAVINGS

| New Account Opening | FREE |
|---------------------------------------|--------------------|
| Initial Deposit [Minimum] | \$5.00 |
| Basic Checking | FREE |
| Rewards Checking | \$5.00 |
| Minimum Balance Fee | \$3.00/Month |
| [Total Savings below \$250 avg. daily | balance] |
| Check Copy | \$4.00/Item |
| Stop Payment [Add or Remove] | \$35.00/Item |
| NSF Checks/ACH/Return Items | \$35.00/Item |
| Courtesy Pay/Overdraft Items | \$35.00/Item |
| Overdraft Protection Transfer | \$4.00/Transaction |
| Early Account Closure Fee | \$5.00 |
| [If account closed within 180 days of | open date] |
| Reinstatement of Account | \$10.00 |
| Return of Deposited Cash Items | \$15.00/Item |
| Redeposited Items | \$5.00/Item |
| Account Reconciliation | \$25.00/Hour |
| [After first 30 minutes] | |
| Copy of Statement on Letterhead | \$5.00/Month |
| Dormant Account Fee | \$10.00/Month |
| [If inactive one year or more] | |
| Account History Printout | \$1.00/Page |
| Verification of Deposit | \$5.00/Request |
| Counter Checks - 4 per page | \$2.00/Page |
| | |

ELECTRONIC SERVICES

| Virtual Branch Online Banking | FREE |
|-------------------------------------|----------------|
| [With e-Statements] | |
| [\$2.00/Month without e-statements] | |
| Virtual Branch Online BillPay | \$2.00/Month |
| Mobile Banking | FREE |
| Direct Payment via ACH | FREE |
| ACH Revoke/Stop Payment | \$35.00 |
| e-Statements | FREE |
| ART [Auto Response Phone Access] | FREE |
| Phone Transfer | \$1.00/Inquiry |
| Manual Phone Balance | \$1,00/Inquiry |

ATM/DEBIT CARDS

| Replacement Card Fee | \$5.00/Card |
|---|--------------------|
| Instant Issue Replacement Card | \$15.00 |
| Debit Card Reactivation Fee | \$10.00 |
| [When exceed limit] | |
| ATM Foreign Machine | \$2.00/Transaction |
| Alliance One Network Tranactions | FREE |
| Shared Branch Usage Fee | \$2.00 |
| | |

EFFECTIVE 1-1-2020

COMMON FEES

| Official Checks and Money Orders | |
|---|-----------------|
| [Member] | \$5.00/Item |
| [Non-Member] | \$10.00/Item |
| Mortgage Payoff Letter | \$25.00 |
| HELOC Processing Fee | \$50.00 |
| Release of Mortgage | Varies |
| Coin - No longer necessary to wrap. | Varies |
| [Calculated on Total- 2% for Members, ! | 5% non-Members] |
| Copy Machine | \$0.25/Page |
| Fax Transmit | \$1.00/Page |
| Bad Address | \$5.00/Month |
| Collection Fee/Negative Accounts | \$15.00 |
| Notary | \$2.00/Page |
| Litigation Fees | \$50.00 |
| Attorney Research Fee | \$50.00/Hour |
| Tax Levies, Garnishments | \$20.00/Each |
| Check Cashing Fee | \$5.00/Item |
| [Non-Member] | |
| Reg 'D' Fee | |
| \$5.00/Transaction | |
| [Per violation after six in a month] | |
| | |

SAFE DEPOSIT BOX RENTAL

3 x10 \$25.00 5 x 10 \$40.00 10x10 \$70.00

Key Replacement Cost of Locksmith **Drilling of Box** Cost of Locksmith

WIRE TRANSFERS

| Wires Incoming/Outgoing | \$25.00/Wire |
|-------------------------------------|--------------|
| Western Union Domestic Wires | \$30.00/Wire |
| International Wires | \$50.00/Wire |



Enroll via online banking or download our TouchBanking™ app



765-649-9271 independentfcu.org

Lobby Hours

Annual Fee

Monday, Tuesday 9:00 AM - 5:00 PM Wednesday 10:00 AM - 5:00 PM Thursday, Friday 9:00 AM - 5:00 PM 9:00 AM - 12:00 PM Saturday [Teller Transactions Only] FEDERAL CREDIT UNION

NONE

3737 S. Scatterfield Road Anderson, Indiana 46013

Drive-Up Hours

Monday, Tuesday 9:00 AM - 5:00 PM Wednesday 10:00 AM - 5:00 PM Thursday 9:00 AM - 5:00 PM **Friday** 9:00 AM - 6:00 PM Saturday 9:00 AM - 12:00 PM

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