

JCPL Digital Navigators Program assists community members with finding digital resources that fit their personal and financial needs.

EMERGENCY BROADBAND BENEFIT

Discounted Internet Access

WHAT IS IT?

The Emergency Broadband Benefit is a temporary FCC program, opening May 12, 2021, to help households struggling to afford internet service during the pandemic. JCPL can help you apply.

The benefit provides:

- Up to \$50/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer or tablet purchased through a participating provider.

WHO IS ELIGIBLE?

A household is eligible if one member of the household:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain government assistance programs;
- Receives benefits under the free and reduced-price school lunch or breakfast program;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since Feb. 29, 2020; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

JCPL CAN ASSIST YOU WITH:

1. Applying for the Emergency Broadband Benefit Program.
2. Finding access to affordable and reliable internet options.
3. Obtaining discounted and refurbished devices.
4. Receiving digital literacy training.



THREE WAYS TO APPLY

1

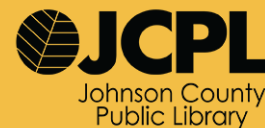
Contact your preferred participating provider directly to learn about their application process.

2

Go to [GetEmergencyBroadband.org](https://www.getemergencybroadband.org) to submit an application and to find participating providers near you.

3

Visit a JCPL Branch and have a staff member assist you with the application process.



Or call us with questions:
White River: 317-885-1330
Clark Pleasant: 317-535-6206
Trafalgar: 317-878-9560
Franklin: 317-738-2833

You can also call the FCC: 833-511-0311



Learn more about JCPL's Digital Navigators Program or request help at PageAfterPage.org/digital-navigators.