

*The C.S.L.A. Board of Standards*



Has Conferred The Designation of

**Certified Student Loan  
Professional**

*Upon*

**Heather Townsend**

*Who possesses the necessary professional experience,  
and has fulfilled the education, examination and  
ethical requirements for this designation*

*Jantz Hoffman*

Chairman & President

CSLA Board of Standards

Expires one year from issue date

May 10, 2019