BioTronics Inc., a leader in medical technology management, offers customized service programs for a wide range of surgical equipment. Our team of professionally trained clinical engineers and original equipment manufacturer (OEM) factory certified technicians allow us to provide safe, reliable and cost effective service, exceeding the highest standards of quality patient care.

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SERVICES OFFERED
BioTronics offers the following services to hospitals, surgery centers, specialty outpatient clinics and clinical research facilities on a contractual or hourly basis:

- On-site repair services
- Routine and 24-hour emergency service
- Preventive maintenance programs
- Equipment installation or removal
- Equipment calibration
- Staff in-service and operational safety programs
- Complete documentation
- Quality assurance programs

SERVICE CAPABILITIES
- Sterilizers
- Washers/decontaminators
- Surgical tables
- Surgical lighting
- Ancillary surgical, central supply and surgical processing equipment

COMMITMENT TO QUALITY
BioTronics mission is to provide our clients with the highest quality of service. Our clinical engineers and technicians are trained directly by the manufacturers and receive internal training and annual competency and performance evaluations according to The Joint Commissions’ standards.

UNPARALLELED EXPERTISE
BioTronics has been providing equipment repair and management services for more than 30 years. In addition to receiving comprehensive training courses from device manufacturers, our sterilizer service technicians have fulfilled rigorous electrical and mechanical training courses. BioTronics technicians are manufacturer certified and/or authorized service providers for the following OEMs:

- AMSCO/Steris
- Advanced Sterilation H2O2 sterilizer
- Berchtold Corporation
- Custom Ultrasonics
- Gettinge/Castle
- Millipore Water Systems
- Skytron Corporation

AVOID COSTLY REPAIRS
The cost of equipment failure extends beyond the immediate inconvenience to patients and staff. Equipment interruptions decrease productivity, patient throughput and have a negative financial impact that extends beyond the actual cost of repair. Along with prolonging the useful life of these complex technologies, BioTronics routine preventive maintenance programs can significantly reduce unanticipated repair costs.

CUSTOMIZED SERVICE
BioTronics will develop a surgical equipment services program to meet your unique needs. We will partner with your health care organization to:

- Deliver on-site preventive maintenance and repair services that increase productivity and reduce downtime
- Establish a computer based asset management and preventive maintenance plan that yields safe and cost-effective equipment
- Maintain complete documentation of all repairs, maintenance and service calls
- Respond to all inquiries and phone calls in a timely fashion
- Provide regular communication and status updates to clinical and administrative leadership