

# Summer 2013



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## Open House to Celebrate Completion of New Medical/Surgical Unit at DCMH



Decatur County  
Memorial Hospital  
The Quality Care You Want. Close By.

Decatur County Memorial Hospital (DCMH) has grown tremendously since opening its doors in 1922. From the 1995 and 2005 additions that were built onto the hospital, to the purchase of the Medical Arts Plaza in 2007, it has been able to greatly improve on the variety of services and resources it can provide to the community. Most recently, construction broke ground in August of 2012, adding a 3rd and 4th floor on the Northeast end of the building just above the ER Department and is expected to be complete by mid-August this year.

This addition includes a 3rd floor, which will house a new medical/surgical unit made up of all private patient rooms that will ensure both patient and visitor comfort. For added convenience, all rooms have full, private bathrooms and are furnished to allow families of patients to stay with their loved one during treatment. Along with patient rooms, this floor will also be home to the new Advanced Care Unit (ACU) and will replace the current unit located at the opposite end of the hospital. The 4th floor of the new addition will remain shelled out for future expansion as the hospital continues to add to its growing list of services.

To celebrate the completion of the hospital's construction, DCMH will be hosting a community open house of the new patient rooms on Sunday, September 1, from 2:00-4:00 p.m. The public is invited to stop in and celebrate with hospital staff. Along with tours, the open house will provide guests with refreshments, keepsake giveaways, a DCMH photo booth, and the chance to win a \$100 Wal-Mart gift card.

More information about Decatur County Memorial Hospital's Open House can be found at [www.dcmh.net](http://www.dcmh.net) or [www.facebook.com/DCMHgreensburg](http://www.facebook.com/DCMHgreensburg).

## DCMH New Division Offers Convenience for Community Organizations

Decatur County Memorial Hospital (DCMH) would like to formally announce the opening of our new health care services division, StayWELL. This new service is launching as a partnership with Greensburg Community Schools, with discussions also in the works for a future partnership with the Decatur County Community Schools. It's our promise to offer all health plan participants an easy choice in quality health care.




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Initially, StayWELL will be serving the staff of the Greensburg Community School Corporation, with expansion of additional business organizations in the near future. Health plan participants will enjoy the convenience of several services to be offered including: office visits, lab testing, blood pressure checks, physicals, prescriptions, X-rays/imaging, chronic condition management, and same-day ill appointments, just to name a few. Regular clinic hours are Monday through Friday from 8 a.m. to 4 p.m. in July; and beginning in August, the clinic will open earlier at 7 a.m. Tree City Medical Partners will hold evening and weekend hours to ensure additional accessibility for participants who need care on short notice.

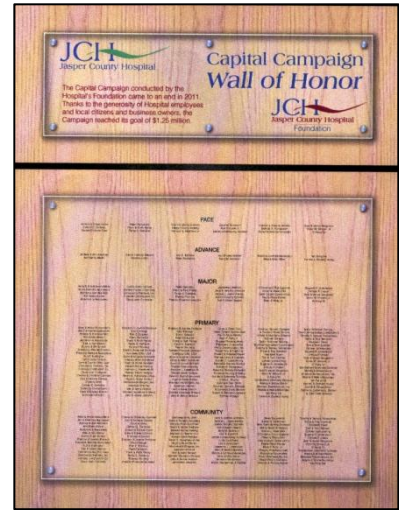
This new health plan was created as a way to streamline medical care for school corporation staff and will decrease the amount of time it takes to get the care they need. Teaching staff, in particular, will be affected positively by StayWELL. With medical care available just blocks away from all Greensburg Community Schools, teachers will be able to do health care checks and treatments during their lunch hour or break time instead of taking an entire day away from the classroom.

For more information about StayWELL, you can contact the clinic at (812) 663-2245 or Jill Skaggs, our Executive Director of Practice Operations/Business Development, at (812) 222-0793. Additional information can also be found at: [www.dcmh.net/StayWELL](http://www.dcmh.net/StayWELL).

## Hospital Installs Recognition Plaque

 A recognition plaque has been installed in Jasper County Hospital to recognize the various levels of gifts donated to the *Transformation Campaign*. Donors who pledged \$500 or more are recognized on the plaque. “The plaque can be seen just outside the entrance to the new Outpatient Department,” stated Craig Jackson, co-chair, along with his wife Lisa of the Campaign. He continued, “Stop by and take a look the next time you visit the Hospital.”

The *Transformation Campaign* conducted by Jasper County Hospital began in 2010. “Thanks to the generosity of Hospital employees and local citizens and business owners, the Campaign raised nearly \$1.25 million,” stated Jackson. The Hospital’s Foundation continues to collect the pledges of employees and community members. Funds have been used to help furnish and equip the recent Renovation/Addition project at the Hospital.



## Hospital Vice-President Mentors Master Degree Student

Mike Bayci, Vice-President of Support Services at Jasper County Hospital, has accepted a mentorship student from the Master’s in Healthcare Administration program at IU. The mentorship began in January and continues throughout 2013. Bayci stated, “Since I consider educating and training the next generation to be so important, I was happy to join the mentoring program.” Bayci is mentoring Leland Hollensbe, a first-year student in the Master’s in Healthcare Administration program. Hollensbe has worked in a medical practice and in a mid-sized pharmacy.



The mentorship exchange allows current executives, such as Bayci, to get to know and to assist students as they prepare to enter a career in health care. According to Bayci, “The student gains perspective about how health care works while I gain an understanding of what is currently being taught and how that can be applied to my daily role.” Hollensbe added, “The mentor program has been a great learning experience. You really get to see the material you have learned in class be applied and get a peek at some of the things you might not learn from formal education.”

As a mentor, Bayci holds meetings with Hollensbe. The two also communicate over the telephone and through email about current issues, such as health care reform, the challenges of coursework and the applicability of coursework in the workforce. The mentorship also provides the student with opportunities for practice interviews.

“This has been a good experience for both of us,” states Bayci. He continued, “I’m looking forward to the rest of the mentoring term.”

## Hospital & College Continue to Collaborate

St. Joseph's College and Jasper County Hospital have entered into an agreement allowing the Hospital to provide health care and wellness initiatives for the students on campus. Sharon Moore, LPN, will be the full-time nurse and wellness coordinator at the College.

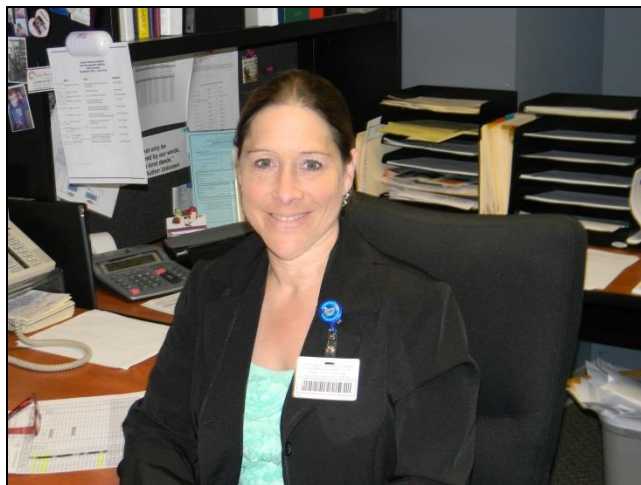
Sharon will be responsible for promoting wellness and health education on campus and assisting students in making connections to local physicians.

This most recent collaboration between the Hospital and St. Joseph's is a perfect addition to existing relationships, which includes the placement of a Hospital athletic trainer at the College, the utilization of St. Joseph's interns at the Hospital, and the Hospital's participation in the St. Elizabeth BSN Program at the College.



## Adams Memorial Hospital Registration Process

A new service to provide a speedier and more confidential registration process of patients at the Adams Memorial Hospital has been instituted recently by AMH officials.



*Pictured above is Beth Bedwell, Patient Financial Representative/  
Patient Registration Manager of Adams Health Network*

Beth Bedwell, Director of Patient Registration at AMH, said the new procedure will allow a patient needing emergency treatment to come to the ER reception desk, provide basic information, such as name and date of birth, be given an ID bracelet, be triaged by a staff member and then be taken to a room if available.

AMH has recently hired additional personnel in the Registration department, which will allow for two Registrars to be on duty in the Emergency Room Registration area. After the patient has been taken back to the room, one of our Registrars will take a portable computer on wheels directly to the patient's bedside where our Registrars will be able to complete the registration process, scan patient photo ID and insurance cards and obtain authorization signatures in a more relaxed, personable and HIPAA-friendly atmosphere.

"This is a big addition to customer service by being able to provide this type of registration. Some other area hospitals are already performing this service and it provides a greater degree of privacy for our patients in a more relaxed atmosphere." Bedwell said.



The training process for the new Registrars is currently taking place. Bedwell said in the near future it is anticipated that the Registrars will collect co-pays from patients whose insurance policy requires one for the emergency room and assist in starting the process for uninsured patients to apply for financial assistance.

“We’ve never been able to offer this type of E.R. bedside service before and I think it will be very well received by our patients,” Bedwell said, adding the Registrars will also be able to act as a “go-between” with the patients and staff.

## Perry County Memorial Hospital Launches New System To Help Improve Heart Attack Patient Outcomes

*Web-based LIFENET® System Utilizes Emergent Patient Data to Help Reduce Time to Treatment in Perry, Spencer and Hancock Counties*



Perry County Memorial Hospital announced today the launch of a new system to help improve heart attack patient outcomes. The LIFENET System, from Physio-Control, Inc., is the first web-based data network of its kind, offering emergency medical services (EMS) and hospital teams tools to work together to help improve clinical and operational efficiencies. PCMH's use of LIFENET System has the goal of reducing time to treatment for patients in Perry County who experience a dangerous type of heart attack known as STEMI (ST-segment elevation myocardial infarction).

STEMI poses a serious threat to the heart muscle and can result in death or serious disability for the patient. The more quickly patients receive treatment, the more likely they are to have a positive outcome.

“The LIFENET System will help us reduce time to treatment for STEMI patients,” said Joe Stuber, President and CEO, at Perry County Memorial Hospital. “Studies show that time from onset of symptoms to treatment is critical to improving survival and outcomes for these patients. Having this new system will enable us to better meet the guideline of treatment as recommended by the American Heart Association and the American College of Cardiology.”

### **About the LIFENET System**

LIFENET System is a state-of-the-art, easy-to-use system designed to connect EMS teams and hospital personnel with emergent patient data and to help increase workflow so that a patient can receive treatment as quickly as possible. LIFENET enables paramedics in the field to alert hospital care teams and provide them with critical patient data so they can quickly identify STEMI patients, determine where to route them for care, and have staff prepared before the patient arrives, reducing time to treatment. This is all securely managed by a web-based system administered by Physio-Control.

EMS crews in the field use a cardiac monitor/defibrillator to obtain a 12-lead ECG, whether from a LIFEPAK® 12, 15 or third-party device. The ECG report is then securely transmitted over the Internet. Hospital teams are alerted to incoming information, are able to view the patient data and share with other care teams, and engage remote clinicians for decision support through a dedicated iPhone application. The ease of communication throughout the care team helps save critical time.

LIFENET System allows paramedics, physicians, and nurses to focus on treatment decisions and patient care while the system works quietly in the background, both in the field and in the hospital emergency department. LIFENET is helping communities elevate heart attack care to a whole new level by enabling them to set up systems of care for reducing time to treatment for STEMI patients.

Perry County Memorial Hospital is dedicated to providing advanced, quality care to residents in our community. Even in emergency situations PCMH is equipped with advanced, reliable technology to assist in the time of need.

## Jay County Hospital Welcomes New Surgeon

Jay County Hospital would like to welcome Michael J. Brumfield, D.O. to the Tri-County Surgery Center team, effective Thursday, August 1, 2013.





Dr. Brumfield has several years of surgical experience, completing his general surgery internship at Henry Ford Wyandotte Hospital in Wyandotte, MI, in 2008. He continued there to complete his residency where he was Chief Resident from January 2011 to June 2012. And he recently completed his fellowship in general cosmetic surgery at Arizona Centre Plastic Surgeon in Tucson, AZ.

Dr. Brumfield received his Bachelor of Science in Medical Imaging from Oregon Institute of Technology. He then attended the University of Arizona to fulfill the admission requirements for medical school and then received his Doctor of Osteopathic Medicine from Touro University College of Osteopathic Medicine in Vallejo, CA. Prior to attending medical school, Dr. Brumfield worked as a Radiologic Technologist for more than 10 years.

Dr. Brumfield "is very excited to be living in Jay County caring for my new friends and neighbors." Please help us welcome Dr. Michael J. Brumfield and his family to the Jay County community.

## Dukes Memorial Hospital Awarded Advanced Certification for Primary Stroke Centers From The Joint Commission



The Joint Commission, in conjunction with The American Heart Association/American Stroke Association, recently recognized Dukes Memorial Hospital with Advanced Certification for Primary Stroke Centers. Achievement of Primary Stroke Center Certification signifies an organization's dedication to fostering better outcomes for patients. Dukes Memorial Hospital's Primary Stroke Center Certification has demonstrated that their program meets critical elements of performance to achieve long-term success in improving outcomes for stroke patients.

Dukes Memorial Hospital underwent a rigorous on-site review this past January. A Joint Commission expert reviewed Dukes Memorial Hospital's compliance with the requirements for The Joint Commission's Disease-Specific Care Certification program, as well as primary stroke center requirements, such as collecting Joint Commission core measure data and using it for performance improvement activities.

"In achieving Joint Commission advanced certification, Dukes Memorial Hospital has demonstrated its commitment to the highest level of care for its stroke patients," says Jean Range, M.S., R.N., C.P.H.Q. executive director, Disease-Specific Care Certification, The Joint Commission. "Certification is a voluntary process and The Joint Commission commends Dukes Memorial Hospital for successfully undertaking this challenge to elevate its standard of care and instill confidence in the community it serves."

Developed in collaboration with the American Stroke Association and launched in 2003, The Joint Commission's Primary Stroke Center Certification program is based on the Brain Attack Coalition's "Recommendations for the Establishment of Primary Stroke Centers." Certification is available only to stroke programs in Joint Commission-accredited acute care hospitals.

"Dukes Memorial Hospital is thoroughly committed to providing our patients the highest quality stroke care centered on current scientific research to ensure continued improvement in treatment," said Debra Close, Dukes Memorial Hospital CEO. "In addition to our The Joint Commission accreditation, the Primary Stroke Center Certification has given us the opportunity to highlight the exceptional stroke care we provide for our patients, and help us improve care overall for our community."

Dukes Memorial Hospital will be able to display The Joint Commission's Gold Seal of Approval® and the American Heart Association Heart-Check mark for their Advanced Certification for Primary Stroke Centers. Displaying the seal and Heart-Check mark signifies that Dukes Memorial Hospital is providing the "next generation of stroke or heart failure care," and will help patients easily identify this facility as one of quality that has surpassed numerous goals in the treatment of stroke.

For more information on The Joint Commission and American Heart Association's Advanced Certification for Primary Stroke Center, visit <http://www.jointcommission.org/> or [www.heart.org/myhospital](http://www.heart.org/myhospital).

## Dukes Memorial Hospital Receives Echocardiography Accreditation by IAC



The Intersocietal Accreditation Commission (IAC) recently recognized Dukes Memorial Hospital with a three-year term of accreditation in Echocardiography in the area of Adult Transthoracic. Accreditation by the IAC means that Dukes Memorial Hospital has undergone a thorough review of its operational and technical components by a panel of experts. The IAC grants accreditation only to those facilities that are found to be providing quality patient care, in compliance with national standards through a comprehensive application process including detailed case study review.

Cardiovascular diseases are the No. 1 cause of death in the United States. On average, one American dies every 39 seconds of cardiovascular disease – disorders of the heart and blood vessels. The American Heart Association estimates that the direct and indirect cost for cardiovascular disease in the U.S. for 2010 was \$503.2 billion.

Early detection of life threatening heart disorders and other diseases is possible through the use of Echocardiography procedures performed within hospitals, outpatient centers, and physicians' offices. While these tests are helpful, there are many facets that contribute to an accurate diagnosis based on Echocardiography testing. The skill of the Echocardiography sonographer performing the examination, the type of equipment used, the background and knowledge of the interpreting physician and quality assurance measures are each critical to quality patient testing.

The IAC accreditation is a "seal of approval" that patients can rely on as an indication that the facility has been carefully critiqued on all aspects of its operations considered relevant by medical experts in the field of Echocardiography. When scheduled for an Echocardiography procedure, patients are encouraged to inquire as to the accreditation status of the facility where their examination will be performed and can learn more by visiting [www.intersocietal.org/echo/main/patients.htm](http://www.intersocietal.org/echo/main/patients.htm).

IAC accreditation is widely respected within the medical community, as illustrated by the support of the national medical societies related to Echocardiography, which include physicians and sonographers. Echocardiography accreditation is required in some states and regions by the Centers for Medicare and Medicaid Services (CMS) and by some private insurers. However, patients should remain vigilant in making sure that their Echocardiography procedures are performed within accredited facilities because for many facilities, accreditation remains a voluntary process.

"Dukes Memorial Hospital is thoroughly committed to providing the highest quality heart care for our cardiovascular patients," said Debra Close, Dukes Memorial Hospital CEO. "In addition to being named a Society of Cardiovascular Patient Care accredited Chest Pain Center, this Echocardiography accreditation has given us the opportunity to highlight the exceptional heart care we provide for our patients, and help us improve care overall for our community."

## Settles Named CFO of Greene County General Hospital

Greene County General Hospital is pleased to announce April Settles has been promoted to serve as the organization's Chief Financial Officer.



She assumed her new role June 1. Settles, a CPA, currently serves as CFO for Greene County General Hospital, LLC – who oversees the hospital's physician group, Greene County Health. She assumed that role in October 2012.

She replaces Tim Norris who announced his retirement earlier this year. Norris has served as Greene County General Hospital's CFO since 1992.

"I am truly blessed to have been given the opportunity of succeeding Tim Norris as the CFO of Greene County General Hospital," Settles said. "During my career, I have had the opportunity to work for successful, employee-focused organizations; and the hospital is no different. Our leadership team is committed to the future success of the hospital and its employees."

In May, Settles, along with other hospital employees, traveled to Florida for a conference geared toward community, rural, and critical access hospitals.



“The knowledge and materials that we gained at this conference will assist the hospital as we make changes that are necessary in order to remain in compliance with regulations. Additionally, we are looking forward to implementing other programs that will benefit the Hospital and our patients, including on-line bill pay,” Settles said.

Settles is a 2001 graduate of White River Valley High School, and a 2005 graduate of the University of Southern Indiana. Before joining the staff at Greene County General Hospital, LLC, Settles worked for BKD, a public accounting firm in Evansville. She also worked for German American Bank, where in 2012, she became a vice-president in the trust department in Jasper.

“My previous professional experiences in accounting, auditing, and investments have provided me with a unique skill-set and have prepared me well for my role as CFO. Further, the individuals who I will be working with daily are long-time, knowledgeable hospital employees who are focused on the success of our organization,” Settles said. “I am looking forward to working with them all as we

commit ourselves to providing quality, compassionate care in an environment that values excellence and integrity. In addition, I hope to foster a culture of lifelong learning in the finance department that embraces education, training, and career development.”

## Greene County General Hospital Celebrates Progress

### *Ribbon Cutting/Dedication Ceremony Held for Phase 1 of Construction Project*

A ribbon cutting/dedication ceremony was held June 18 for Greene County General Hospital's new main entrance, main lobby, physical therapy, pharmacy, chapel, and gift shop.



“This is an exciting day for the Greene County Hospital, and for the Greene County community, because we are opening our new space. We’ve been open for a few weeks, but this is when we can really invite the public in so you can see what we are so excited about,” CEO Brenda Reetz said during the ceremony.

The renovations are part of the hospital's \$7.5 million construction project. The project will add approximately 8,500 square feet to the

facility – with 8,000 square feet being added to the emergency department. Other phases of the construction project include expansion of the emergency department, as well as the remodel of the lab and radiology departments.

Through the project, the hospital is making a big investment in the community.



“Health care is such an important part of a community. It means a lot to individuals, and it means a lot to businesses in the community. And by expanding our hospital, it just shows how committed we are to serving Greene County,” she said.

Kristen Goodman, who manages the hospital’s physical therapy department, called the changes to her department “overwhelming.”

“We’ve gone from three beds to six now; and with the additional space, we’re able to accommodate so many additional patients at one time. So we’ve been able to hire additional staff, and now we can get patients in a lot faster,” she said, noting in their previous space, patients sometimes had to wait for up to two weeks for their initial evaluation due to lack of space and limitations of staff.

“Now they may have to wait one to two days, so that is a lot better for patients who are in pain and wanting to get in,” Goodman said.

The hospital’s pharmacy department also moved into a new space. The pharmacy isn’t a retail one, but rather a pharmacy to serve the needs of those in the hospital. It also serves the needs of those utilizing the hospital’s infusion therapy center.

The new space, director Mike Crane said, gives staff sufficient space to prepare infusions, such as chemotherapy, check cultures, oversee medication dosages and complete sterile medication compounding.

Also on hand for the celebration was Dist. 65 State Rep. Matt Ubelhor.

“I see a lot of happy faces out there today and for a very good reason. We’ve got a community here that is on the grow,” Ubelhor said. “What’s the heart of our community? We have the hospital; but most of all, we have the people who are out here filling the corridors and doing the work they need to do. So often in the State House I hear about these kinds of communities and their small hospitals drying up or getting gobbled up by other entities, and soon they’re only a first aid station. But not in Greene County – we have a hospital that is on the grow.”

Also getting a new space is the hospital’s chapel. Chaplain Floyd Stone said Chaplain Floyd Stone said the new chapel is a place for patients to have a moment of peace and pray.

The new chapel also features locally, hand-made furniture.

The wood for the altar table, cross, and candlestick holders was donated by Elaine Criqui, a former member of the hospital’s auxiliary. Her husband, Paul, served as a security guard at the hospital. When Paul passed, some of his memorial fund money was used to purchase wood. Don Lawson then handcrafted the wood into beautiful pieces of furniture for the chapel.

“It is my favorite part of the remodel. It is truly a place of peace for our patients,” Reetz said.

Construction on the hospital’s emergency department is expected to be completed in September. At that time, the current emergency department will be remodeled, which will add more space to the lab and radiology departments.