# THE CREEK

# eLearning FAQ

**WHY**  $\rightarrow$  Indian Creek Schools will hold eLearning days in the event school closes due to inclement weather. School closings due to inclement weather:

- Eliminate the need to make up and add days to the end of the school year.
- Allow students to have continuous and real-time instruction.
- Ensure the safety of all staff and students.

**WHAT**  $\rightarrow$  Students will use their school-issued device (Chromebook) for eLearning.

- Grades K 5 will use Google Classroom to access assignments.
- Grades 6 12 will use Canvas to access assignments.

#### $\rm HOW \rightarrow IC~20\text{-}30\text{-}2\text{-}2.7$

<u>Asynchronous eLearning</u>: Student activities and assignments will be posted by 9:00 a.m. in Google Classroom and Canvas on the day that eLearning is announced. Teachers will be available during the eLearning day to answer questions from 9:00 - 11:00 a.m. and 1:00 - 3:00 p.m.

<u>Synchronous eLearning</u>: Teachers will provide a hybrid of teacher directed synchronous instruction and asynchronous learning. Directions to students will be provided via ParentSquare, Google Classroom and/or Canvas.

#### What is elearning?

Indian Creek Schools was approved on February 1, 2019 by the Indiana Department of Education to hold eLearing days to make up school cancellations in lieu of adding days to the end of the school calendar. An eLearning day is a day where students work from home on assignments that teachers post to the Learning Management System (LMS) when school is canceled due to inclement weather.

#### Why do we have elearning?

School closings due to inclement weather:

- Eliminate the need to make up and add days to the end of the school year.
- Allow students to have continuous and real-time instruction.
- Ensure the safety of all staff and students.

# How will students and parents know when an eLearning day is taking place?

Notification of eLearning days will be provided through news outlets, social media, and other methods, such as ParentSquare.

# What is the maximum number of eLearning days that will be used in a row for inclement weather?

The number is flexible, but we strive to be in school as much as possible.

# What will students be expected to do on eLearing days?

Activities will vary based on grade, content area and knowledge involved in the lesson. Activities may include reading, writing, discussion forums with classmates, collaborating with small groups or partners, viewing video instruction, or completing another classroom task.

#### How will attendance be taken?

Attendance will be based on assignment completion. When assignments have been submitted, students will be considered present.

# How can my students turn in their assignments?

Students will submit assignments via Google Classroom or Canvas, unless otherwise instructed by their teacher.

#### How will students know how to complete assignments on an eLearning day?

Teachers work with students in Google Classroom or Canvas on a regular basis, so students will be familiar with assignment submission.

#### How long will my student have to complete their assignments?

Teachers will support students who experience difficulty with connectivity during eLearning. Generally, for every eLearning day, an equivalent amount of time is provided for work completion (i.e. 1 eLearning day = 1 additional day to complete assignments).

#### How can we contact my student's teacher?

Teachers will communicate to students and parents how they will be able to be contacted prior to the eLearning day. Preferred communication methods include email and Parent Square.

#### How can we get technical assistance?

During eLearning, the tech team is available from 8:45 a.m. - 11:00 a.m. and 1:00 p.m. - 3:00 p.m. General technical support questions are answered on our website at <u>www.indiancreekschools.com/technology</u> or you can email the technology help desk at <u>helpticket@nhj.k12.in.us</u>, as well as call 317-878-2170 for further assistance. For specific curriculum questions, please contact your classroom teacher.

# Who do I contact about eLearning day questions?

The classroom teacher is first contact for questions regarding eLearning assignments.

What do I do if my student cannot access the video or webpage their teacher assigned them? Contact your student's teacher and let them know the specific website or video you cannot access. They will be able to ensure that it gets unblocked in a timely manner.

# Is this for all schools?

Yes, all K-12 schools in Indian Creek Schools will participate in eLearning days.

# What if I am unable to connect to the internet for eLearning?

Indian Creek Schools understands that connecting to a network is sometimes problematic. On an inclement weather day when an eLearning day has been called, students should remain at home to work to ensure their safety.

#### How do we access our home wireless?

Ensure that the wireless is turned on by clicking the wireless button in the lower right hand corner of the screen. If it is turned on, then you should see a list of nearby wireless networks. Choose your home network's name and enter the password. If your home network does not appear, then fully restart your

Chromebook and try again if other people in your house are able to connect to the wifi network successfully. After restarting, re-enter the password to your wifi network.

# How do I fully restart my Chromebook?

Completely power down your Chromebook by holding down the power button until the power light turns off. After it is out, make sure your Chromebook is plugged in to your school issued charger. Then, hold down the power button until the light comes back on. Most issues users experience can be fixed by fully restarting their Chromebook.

# What do I do if I cannot log into Canvas, Google Classroom, or Infinite Campus?

If you are able to navigate to other webpages, but you are unable to log into one of the classroom apps, then reach out to the Technology Help Desk and we will assist you.