



Sheriff
KEN J. MASCARA

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May 15, 2015

Mr. Robert J. Pohrer, CEO
Pauly Jail Building Company
5332 Gulfport Blvd S.
Gulfport, FL 33707

Dear Mr. Pohrer:

In 2005, St. Lucie County contracted to build a six hundred (600) bed addition to the St. Lucie County Jail. Your firm was also contracted for this project as the Detention Equipment Company. The housing areas were a prefabricated product constructed by Old Castle Building Company. The overall project was completed *thirty days ahead of schedule* and *one million dollars less* than originally anticipated. The detention grade products utilized on this project were superior with no noted issues as of today.

In 2013, we began to recognize that female prisoners assigned to a portion of this expansion began incurring 'slip and fall' type injuries. Investigation into these incidents revealed that these female prisoner were injured climbing up to and/or getting down from the top bunk area of the Old Castle housing areas.

Early in 2014, I called your firm to discuss this overall risk management issue in search of a resolution. Your firm immediately began working with the housing manufacturer and related engineers to alleviate these injuries while at the same time not creating an additional item or venue for assigned prisoners to utilize for self-harm.

During the summer of 2014, we reconnected and you forwarded a design that we will call the 'step' that could possibly rectify the overall problem. We installed these items in several housing areas as an experiment to curtail the reported slip and fall injuries. After approximately thirty days, it was recognized that these new steps were in fact accepted by the inmate population and injuries decreased.

We immediately placed an order for sufficient steps to be installed in all female prisoner housing areas but also in the male prisoner areas. Installation in the female housing areas was completed by mid-September 2014 and by November 2014 we began witnessing a marked decrease in these injuries, as you can see in the enclosed graph.

Mr. Robert Pohrer

Page 2 of 2

May 15, 2015

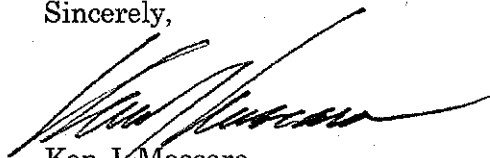
The building construction was in 2005 and my staff contacted you with an issue in 2014, well after any warranties or guarantees had expired. Additionally, your firm was not at all responsible for this type of issue. Nevertheless, your firm immediately reacted, working with representatives from your firm, the contractor of the housing area and related engineers to search for and find a permanent resolution to an ongoing issue.

This is just one example of how Pauly Jail Building Company provides quality customer service and remains in partnership with clients many, many years after a project and contractual agreement have been finalized. Your knowledge, dedication and service are superior

It is a privilege and honor to work with you. I would highly recommend the Pauly Jail Building Company to any state, county or city entity in need of your expertise in the Public Safety and Criminal Justice arena.

On behalf of the St. Lucie County Sheriff's Office, I extend sincere appreciation for your exceptional people and services which bring safety and security to our jail.

Sincerely,



Ken J. Mascara
Sheriff

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Enclosure

St. Lucie County Sheriff's Office Department of Detention Bunk Related Injuries

