

Protocol for Telehealth scheduling of Ortho Trauma Patients at Rusk Rehab

- Tara Powell, RN will identify those patients with impending discharge from UHC to Rusk and make an appointment for a telehealth appt prior to the patient's departure from UHC.
- A 12:15pm on Thursday telehealth time slot with Kelly Small, FNP has been specifically reserved for Rusk patients. Additional Telehealth time slots available are Mondays and Fridays at 12:00pm
- After a patient arrives at Rusk, Betty Dugan, UC will identify whether or not the patient has been appropriately set up with a telehealth appt as the patient's f/u appointment (instead of one requiring the patient to travel to the clinic). If not, Betty will contact Tara and arrange the appropriate follow-up. If Tara is unavailable Betty will contact Kelly.
- Tara will contact Mary Wulff for final scheduling of the appt into IDX.
  
- Prior to the telehealth appointments, Rusk staff should fax over the following information:
  - Vital signs(temperature, pulse, and blood pressure) within the last 24 hours
  - A copy of the current medication administration record
  - Update from physical therapy (ROM of injured extremity)
  - Anticipated discharge date from Rusk
- Rusk will have the patient's nurse, resident physician, or attending physician available for discussion with the ortho trauma provider during the telehealth visit.
- The ortho trauma provider will communicate verbal orders to the Rusk staff during the telehealth visit. If requested by Rusk staff, the ortho trauma provider will fax over the orders.

Contact info:

University employees

Mary Wulff, patient service representative	882-8155
Kelly Small, NP	882-2615 pager 441-4223
Tara Powell, RN	884-4307 pager 397-9551
Tammy Ellebracht, admin assist to Ortho trauma team	882-6562

Rusk employees

Lisa Hathaway, RN	814-4812/424-9154
Betty Dungan, UC	817-4806