



Checklist for a smooth transition

To enroll in the new system you will be asked for the last four of your social security, your birth date, address street number, your email and mobile phone number. You will then receive a temporary password on your screen to proceed.

Step 1: Online Banking and Bill Pay

- Log into the new Online Banking:
Temporary ID = Member Account Number
Temporary Password will be provided once your identity is confirmed
- Set-up your alerts in Online Banking
- Create your new security questions for Bill Pay and
Set-up your Payees in Bill Pay
- Re-enroll for eStatements

Step 2: Mobile App

- Delete your current independent FCU app
- Download your new mobile app (Search IND FCU)
- Log into the Mobile App using your new ID and Password
you established in Online Banking

Step 3: Telephone Teller

- Call into the new Audio Response system
(765) 649-9271 option#2.
ID = Member Account Number
Temporary PIN = Last 4 of your Social Security Number

Password Information

You'll need to create a new password when you first log in to the new system. It can be the same one you've used before - as long as it meets the new requirements:

- At least **8 characters** in length
- At least one **lowercase** letter
- At least one **uppercase** letter
- At least one **number**



Questions? We're here to help. Contact us or call (765)649-9271