

*Johnson Memorial Health is respectful of patient needs, including visitation, during these difficult times. We will balance those needs with health department guidance as well as health and safety concerns of other patients, visitors, and our own staff for the good of our community. **We ask that visitors likewise be respectful of our community's health and may ask anyone refusing to follow masking, visitation, and other safety protocols to leave the facility.***

ALL VISITORS:

- Must be 18 years or older and able to wear a mask.
- Are required to wear masks to enter any of our care facilities and are expected to wear a mask at all times while in JMH.
- Must be screened for COVID and influenza symptoms daily upon entry to any JMH facility.
 - **Visitors** with positive COVID or influenza test in the past 10 days or with symptoms will not be allowed to enter.
 - **Patients** with positive COVID or influenza test in the past 10 days or with symptoms may proceed directly to their provider appointment with no other stops.
 - A screening identification sticker will be received and worn by the screened visitor or patient while in JMH.
- Must check in at the front desk of the unit/office being visited for additional screening and directions.
- Visiting hours for inpatient care areas are from noon to 8 p.m. daily.
- Must limit visitors to **two** in the patient's room and office waiting areas at one time.
- Must be respectful of patient care needs, staff, and other visitors.

VISITORS OF PATIENTS WITH COVID-19 or INFLUENZA IN ALL CARE AREAS:

- Must be age 18 or over.
- Will receive instructions on arrival to the patient care unit.
- Will wear a provided N95 or KN95 mask during the entire time of visitation. Other face mask types are not allowed.
- Must travel directly to and from the patient's room with no other stops.
- Visitors not following mask and safety protocols will be asked to leave the facility and not return for visitation.

Waiting Areas:

- All inpatient waiting areas are closed until health department guidance changes. Please do not linger in hallways.
- Emergency Department waiting is open at all times for Emergency patient visitors as needed. Nursing staff will determine appropriate visitation numbers and times. Staff may request that visitors leave the area if not actively visiting a patient.
- Maternity Center waiting area is closed.

Special Circumstances:

We recognize that certain circumstances may exist in which extended visitation hours or exceptions for individual patients become necessary for optimal patient care. Our care teams have been informed to consider those circumstances and allow patient-centered visitation when appropriate. Nursing staff will determine appropriate visitation numbers and times in consultation with providers.

These circumstances *may* include end of life, birth, and other special situations. Visitation in these cases is always in consideration of patient safety and the patient's nurse or provider will make a final decision. Please be respectful of your loved one and the JMH staff to whom their safe care has been entrusted.

Great care starts here.