

2017

Annual Report



DEKALB HEALTH



Our Commitment

DeKalb Health has experienced a world of change since our doors first opened in 1964: the opening of Emergency Medical Services in 1975; the completion of the Medical Arts Center East three-story wing in 1992; the Surgical Center in 2008; and new spaces for ICU, Emergency and diagnostic centers which opened in 2011. Privatization of all patient rooms and renovations to the north side of campus further enhanced our orthopedics, rehabilitation and business health services. Through it all, we have not lost our focus to strive for excellence in our facilities, services and quality of care.

In this 2017 Annual Report, we will spotlight the many ways DeKalb Health has continued to establish itself as the preeminent healthcare system in our community. We have forged new partnerships with physician groups that provide our community access to almost every medical specialty—right here on campus. We've continued to donate time and resources to help our schools, businesses and organizations thrive. We've affirmed our commitment to being your independent nonprofit community hospital. And with every new investment, we've upheld our commitment to bring world-class care home to our patients and the community at large.





A Year of Action

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER
CRAIG POLKOW



As a hospital that was built by our community, for our community, we have always been focused on helping the people of DeKalb County and the surrounding areas. The importance of this commitment continues to be at the forefront of who we are, perhaps now more than ever.

With this in mind, I challenged our team and leadership to make 2017 a “Year of Action.” This challenge was met on many fronts, all to advance our mission to “promote, preserve and restore health.”

Strategic prioritization and planning were key to our 2017 efforts. From expanding services and access, to quality, to cost management, it is always a challenge to determine the right balance and direction to proceed. For DeKalb Health, the goal has remained focused on exceptional patient care for every patient, every time. We are proud that our efforts over the past fiscal year have allowed DeKalb Health to preserve the small-town feel and patient-centric values that have made us a cornerstone of the community.

We have worked diligently to improve access to care and healthcare experience for patients, first through expanding primary care and obstetric locations, then by welcoming several new providers, both primary care and specialty care. Two new DeKalb Health Medical Group offices, a PharmaCare location in Garrett, and expanded walk-in specialty and business health clinic offerings are highly visible reminders of DeKalb Health’s resolve

to serve our community, and our commitment to excellence in patient care. Other examples of positive change and action forward are easily seen in our refreshed infrastructure, improvements to signage and commitment to embrace the best in technology through the transition of our electronic medical records systems to EPIC.

Our team members are, and always will be, central to our success. That is why we invested in leadership training and wellness initiatives to help provide the foundation and tools instrumental for a healthy workplace culture. Ensuring an engaging and positive environment for our team members allows them to focus on doing what they do best, providing excellent care for our patients. We will continue our efforts to enhance our culture because our team members deserve to have the best environment possible.

I would also like to acknowledge and congratulate our Auxiliary and volunteers on a successful year. Your generous gifts of financial support, along with your time and talents, are invaluable to DeKalb Health. We appreciate all you do.

I am immensely proud of the work we have put in over the past 12 months. It would not have been possible without the dedication of many, but chiefly, without the leadership of the board, medical staff, volunteers and especially our amazing team members, whose vision and passion for a better DeKalb Health drives everything we do.





Pictured L to R: Donna Wisemore, Bret Claghorn, Kelly Dunham, Craig Polkow, James Ingram, MD, Tasha Eicher, Ed Hobbs

LEADERSHIP TEAM

CRAIG POLKOW
Chief Executive Officer

BRET CLAGHORN
Vice President,
Chief Financial Officer

KELLY DUNHAM
Vice President,
Chief Operating Officer

TASHA EICHER
Vice President, Physician Services,
Strategy and Development

ED HOBBS
Vice President,
Chief Information Officer,
HIPPA Security Officer

JAMES INGRAM, MD
Vice President,
Chief Medical Officer

DONNA WISEMORE
Vice President,
Chief Nursing Officer

MEDICAL GROUP

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Lyndi A. Bienz, MSN, NP-C
R. Lance Burton, MD
Philip J. Chase, MD
Mark E. Colby, PA-C
Dana R. Forrest, MD
William D. Goudy, DO
Tracy M. Hitzeman, MD
James G. Ingram, MD
Gretchen H. Jenkins, MSN, NP-C
Kristi A. King, MSN, NP-C
Bret D. Kueber, MD

Inesa V. Makevit, MSN, NP-C
Joy L. Martin, MSN, NFP - BC
Scott N. Myers, MD
Mark S. O'Brien, MD
Lee Ann Pixley, MD
Joseph L. Putman, MD
Paul H. Rexroth, MD
Nicole M. Sanderson, NP-C
Jessica L. Slesman-Vitt, FNP
Jodi L. Strock, MSN, NP-C
Richard P. Toupin, MD
Jody M. Trent, MSN, CPNP
Emilio J. Vazquez, MD



Our Care Team

Our initiative, “Behaviors Leading to Excellence,” helps provide clear and specific behavioral expectations for all of our team members that lead to excellent patient care. Hourly rounding, communications boards and bedside shift reports enable our patients and their families to have a better understanding of the care they are receiving.





Making A Positive Impact

MESSAGE FROM THE BOARD CHAIR

MARK FOGT

As the healthcare landscape continues to change, DeKalb Health will play an increasingly important and supportive role for the health of our community.

DeKalb Health's compact profile and local board allows us to be nimble, which equates to improved safety, quality, outcomes and an overall patient experience unrivaled in our local community.

As an independent, not-for-profit hospital, DeKalb Health leans heavily on its leadership, medical staff and team members to ensure it has the resources, facilities, technology and programs necessary to remain competitive, and to continue to advance its strategic goals.

To ensure our patients have access to the best in primary care and broadest in specialty care options available today, we team with best-in-class physician groups that provide access to almost every medical specialty.

This year, DeKalb Health was able to advance its mission not only through the procurement of leading-edge technologies like the EPIC electronic medical record system, but through strategic planning and new hires who have already made a significant positive impact.

These investments for the future are a reminder of the delicate balance required of the board to ensure growth while maintaining financial stability.

At DeKalb Health, we're fulfilling a mission to serve and give back—and we're proud that impact keeps serving the health of our community.

Our continued success can be attributed to the collective efforts and dedication of many. I appreciate the hard work of our medical staff, leadership and team members that continues to allow DeKalb Health to remain an independent healthcare provider for our community.

I look forward to the year ahead to see what, together, we can do to make our hospital—and our community—even better.

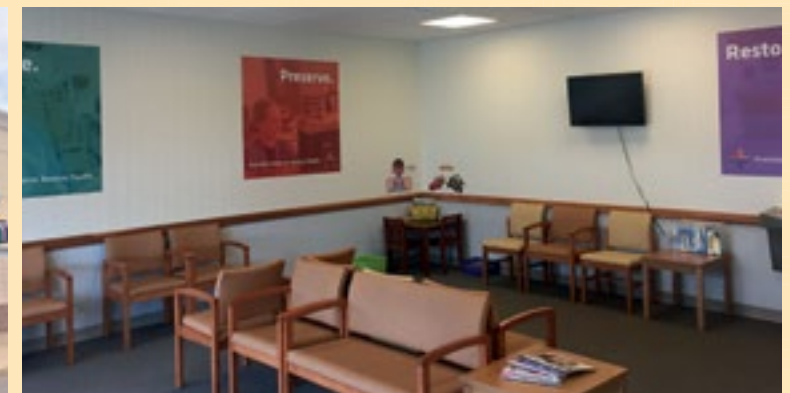
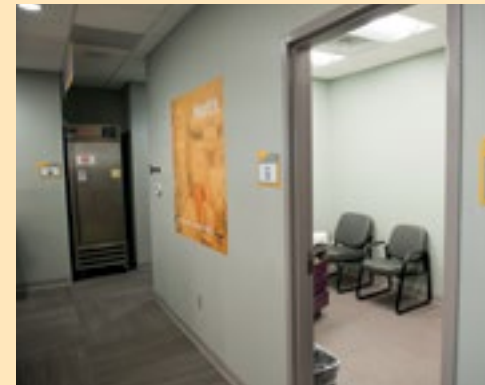


Board Officers

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Chairman

Doug Morrow, OD
Vice Chairman

Beth Freidenberger
Secretary



BOARD OF DIRECTORS



RICHARD ALLEN



TRINA CHAPMAN-SMITH, MD



MARK FOGT
Chairman



BETH FREIDENBERGER
Secretary



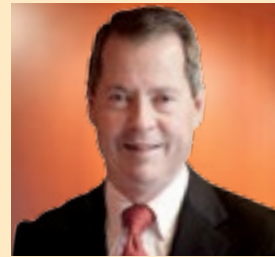
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TOM HARTMAN



ROBERT MENZIE



DOUG MORROW, OD
Vice Chairman



BRYAN NUGEN, JD



SCOTT PFLUGHOEFT



CARRIE RAVER, JD



TRENT STUCKEY



TONYA WEAVER

CORPORATE BOARD (in addition, the board members serve on corporate board)

Caroline Derrow, DDS
Ron Dicke
Matt Fetter
Robert Gaier
Charles Hampel
Stacy Hefty

Pete Kempf
Deb Linstromberg
Angie Lockwood
James McCanna, JD
Kenneth Metzger
Alan Middleton

Mark Millett
Wendy Oberlin
Michael Ruch
Dan Schmidt, DDS
Maury Winkler
David Wolf



Technology Advancement

Some of the nation's largest and most prestigious hospitals and health systems—like the Cleveland Clinic, Johns Hopkins Medicine and Massachusetts General Hospital—use EPIC's electronic health records system. After the medical groups' successful adoption of EPIC in late 2017, the hospital will onboard the platform in 2018.



Looking for a Physician?
Call 260.920.DOCS



DEKALB HEALTH
MEDICAL GROUP

DeKalbHealth.com




Our Medical Team

MESSAGE FROM THE CHIEF OF MEDICAL STAFF
LEE ANN PIXLEY

Every year, DeKalb Health's clinical staff is on the front lines of our most critical venture: excellence in patient care. In 2017, we continued to evaluate and adopt policies and procedures of our medical staff to further direct our ability to provide the best quality care possible at all times.

Our commitment to quality is a key component of our patient experience formula. At DeKalb Health, that means emphasizing an ongoing commitment to excellence through a continuous process of education, communication, evaluation, efficiency and improvement.

We are excited to welcome Dr. Tracy Hitzeman to our primary care and obstetrics team for DeKalb Health Medical Group. We also now serve our community through expanded partnerships with area specialists in Allergy and Asthma, Urology and Behavioral Health Services.

Refreshing office spaces and opening new DeKalb Health Medical Group sites at 1061 Smaltz Way and 916 W. 7th Street are examples of ways we also provide improved access and comfort.

But our signature accomplishment of the past 12 months was the rollout of EPIC in the doctors' offices of DeKalb Health Medical Group, an electronic health records system that will provide

enhancements to medical records for patients and providers alike. A second phase for EPIC is scheduled for the hospital in the spring of 2018.

Our patients will benefit from DeKalb Health's adoption of electronic medical records because it allows providers to better communicate with their doctors, request prescription refills, access test results and manage appointments in one location and, in general, improve overall quality of care.

I am grateful to the many medical staff, and all DeKalb Health team members who keep us operating to the best of our abilities.

It's a privilege to work alongside such a talented and dedicated physician team every day. With their help, I'm confident we'll continue our commitment to preeminent patient care in the year to come.



MEDICAL STAFF

Nathan Allison, MD
Michelle Andersen, DO
Scott Armstrong, DO*
Ahad Ayaz, MD
Glenn Batiller, MD
James Brackmann, MD
Christian Bridgwater, DO
R. Lance Burton, MD*
Kenneth Chaffee, MD
Trina Chapman-Smith, MD
Philip Chase, MD*
Heather Clark, MD
Thomas Dykstra, MD
Kori Engdahl, CNM, MSN

Dana Forrest, MD*
William Goudy, DO*
Jayanth Gutta, MD
Jason Hanna, MD
Michelle Hileman, CNM, MSM
Tracy Hitzeman, MD*
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Abdali Jan, MD
Tyler Johnson, DO
Jeffrey Justice, MD
Vijay Kamineni, MD
Shashank Kashyap, MD
Shawn Kidder, DO
Bret Kueber, MD*

Larson Langschwager, MD
Rene Limjoco, MD
Thomas Mason, MD
Scott Myers, MD
Andrew Mullally, MD
Kamran Mushtaq, MD
Susan Nasri, MD
Jeffrey Nickel, MD
Mark O'Brien, MD*
Lee Ann Pixley, MD*
Gregg Pollander, MD
William Pond, MD
Joseph Putman, MD*
Tracy Rahall, MD

Paul Rexroth, MD*
John Ringquist, MD
Brandon Russell, DO
Corbett Smith, MD
Mark Souder, MD
Christopher Steffy, MD
Arvind Surendran, MD
Richard Toupin, MD*
Stephanie VanderHorst, CNM, MSN
Emilio Vazquez, MD*
David Wallace, MD
Thaddeus Weghorst, MD

*Denotes DeKalb Health Medical Group

Medical Staff Officers

Lee Ann Pixley, MD
Chief of Staff

R. Lance Burton, MD
Secretary

Scott T. Armstrong, DO
Vice Chief of Staff

James G. Ingram, MD
Chief Medical Officer



We Understand

Our ability to provide excellent patient care is directly rooted in our team members. As individuals, they are each driven by their unique abilities to make a difference in the lives our patients, and when these unique abilities are combined with those of others, they create a patient experience that DeKalb Health is proud to provide. We are comprised of over 600 incredible team members who are dedicated to working together to ensure each patient, guest and visitor receives care that exceeds their expectations. Our team has been faced with an enormous amount of change over the past year and, with each step, they've proven their unwavering strength, adaptability and focus on continuous improvement.

At DeKalb Health, we not only enjoy the work we do for the health and well-being of our community, but we also enjoy working with one another. We understand the importance of infusing some fun into the workplace and our team does an outstanding job of embracing those initiatives. As an organization, we look forward to another year of working together and bettering the health of our community.



Big Hearts. Big Smiles.

MESSAGE FROM THE AUXILIARY PRESIDENT

AJ KUHN

"VOLUNTEERING IS THE GOLDEN THREAD THAT TIES ALL HEARTS TOGETHER."

Here at DeKalb Health, the Auxiliary volunteers have big hearts, big smiles, and are always ready to welcome patients and visitors.

The mission of the Auxiliary is to give money to the hospital.

Every year, the DeKalb Memorial Hospital Fundraising Guild (also known as the Hospital Auxiliary) supports the work of DeKalb Health through volunteerism and fundraising. Over the past 53 years, we have made significant donations to fund specific items totaling more than half a million dollars.

This fiscal year, the Auxiliary was especially proud to make a significant donation of \$47,100 to DeKalb Health. This generous donation will fund patient care items and equipment needs, including the purchase of a new microscope for the lab, tables and chairs in all conference rooms, chairs for renovated medical offices, EKG machine, patient care items and three exam tables.

These funds were raised through the hospital gift shop, Serendipity Gift Shop, and through our specialty resale and thrift store, The Curiosity Shop.



One major milestone of the past fiscal year was the Curiosity Shop marking its one year anniversary in July.

The Auxiliary is a major contributor to the success of the volunteer needs for the hospital.

I am thrilled at the collective impact we can make on our community as volunteers, and I am very proud that the Auxiliary and its members are able to consistently meet and exceed the needs put forth by DeKalb Health. We will continue our efforts supporting the hospital. I look forward to an even greater impact in the year ahead and thank each and every one of our generous supporters for their tireless and dedicated work to help us make that goal possible.

Auxiliary Guild Officers

AJ Kuhn
President

Connie Dicke
Vice President

Darley Bennett
Treasurer

Andrea Clarke
Secretary



Auxiliary

The DeKalb Memorial Hospital Auxiliary Guild consists of more than 70 men and women who volunteer their time and talent and 14,935 volunteer hours served annually. In addition to their fundraising efforts, volunteer members of the Auxiliary serve in various roles including greeting and welcoming visitors, helping people find their way, serving as gift shop and Curiosity Shop clerks and acting as host to specific areas. Additionally, the Guild has awarded scholarships and student loans to those pursuing an education in a healthcare-related field.

Serendipity Hospital Gift Shop: For your shopping needs, the gift shop has an array of hundreds of items from jewelry to teddy bears to the popular Willow Collection, something for everyone.

Curiosity Shop: The specialty resale shop offers quality and affordably-priced merchandise such as men's, women's and children's clothes, books, gifts, jewelry and household items.



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SCOTT PFLUGHOEFT



JEFF TURNER
Secretary



MAURY WINKLER III



A Strong Foundation

MESSAGE FROM THE FOUNDATION PRESIDENT
ANGIE LOCKWOOD

2017 was an exciting year for the DeKalb Health Foundation as it was the first full year having Sarah Payne as the Foundation Director. It was such a pleasure to work with Sarah in her new role during 2017. Sarah brings not only a wide variety of experiences and expertise to this role, but also a sincere heart for the DeKalb County community. I am confident that through her talent and leadership, the DeKalb Health Foundation will continue to grow in its service to DeKalb Health and residents of DeKalb County.

The Foundation spent the past year working through a strategic planning process. This process was designed to understand and value the history of the DeKalb Health Foundation as well as outline a plan for the future. This plan includes:

- Raising money to support improvements in the delivery of care through the DeKalb Health network of primary and specialty care providers
- Enhancing the visibility and engagement of DeKalb Health in the communities it serves
- Using the visibility of DeKalb Health to drive health and wellness outcomes

Because of the focus on strategic planning, 2017 was more a year of foundational progress rather than

financial activity. A strong focus was placed on the Partners in Health program to engage DeKalb Health team members in not only contributing to the Foundation, but also taking a more active role in matching funds spent to specific departmental needs. The three areas of focus for Partners in Health are:

- Team Member Crisis Support
- Team Member Development
- Impact Gifts to the Hospital

I look forward to continued growth in each of these areas and would like to thank the Partners in Health Allocations Committee members for their efforts.

The Century Society was created in 2013 to provide an opportunity to impact exemplary healthcare for those in our community through the support of our local, independent hospital. Each Century Society member has committed donations of at least \$10,000 over the next ten years to support DeKalb Health in meeting health services needs in DeKalb County. We currently have 83 active Century Society members. I would like to sincerely thank each Century Society member for the significant role you play in advancing health and wellness through DeKalb Health within our local communities.



**IN APPRECIATION,
WE GRATEFULLY
ACKNOWLEDGE
DONATIONS FROM
THE FOLLOWING:**

DONORS

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Philip and Nancy Allison
R. Lance and Belinda Burton, MD*
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Kelly Dunham*
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Marlin and Tasha Eicher*
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Matthew and Cindy Fetter
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Michael and Anne Haggarty
K. Michael and Sandra Hayes, DDS
David and Stacey Hefty
Joyce Hefty-Covell
Ed and Nancy Hobbs*
Bill and Mary Hohler
James and Laura Ingram, MD*
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Jeffrey and Susan Turner
Keith and Cindy Turner
Ethan Weikel*
Roger J. and Joanne M. Wertenberger
Maurice and Susan Winkler, III
Marvin and Donna Wisemore*

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Tony and Tammy Baker
Jane Bales
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Barbara Bartels
Richard and Janet Bassett
Michael and Jennifer Beebe
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William and Ethel Yoder
Ray and Jean Yoder
Dennis and Charyl Zeisloft

PARTNERS IN HEALTH

Boni Abbruzzese
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Jennifer Allen
Paula Amstutz
Tammy Baker
Jennifer Beebe
Janice Blomeke
Mindy Bobay
Michele Brock
Kelly Brown
Robert Brownell
Lana Buchs
Nora Budreau
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Peggy Elder-Nelson
Mary Eyster
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Jennifer Flater
Roger Ford
Anna Friend
Mary Gardner
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Timothy George
Cheryle Gerig
Lynn Gerke
Jennifer Gibson
Vicki Clover-Atkins
Cheryl Gramling
Heidi Graves
Christen Greathouse
Cassie Hamilton
Mable Hamman
Joy Hammer
Gina Harman
Julie Hart
Lisa Heffelfinger
Carol Heingartner
Karen Herendeen
Cathy High
Donna Hitzeman
Patricia Hoff
Barbara Huhn
Karla Hurraw
Mary Hutton
Nicole Immel
Gretchen Jenkins

Scott Johnson
Thomas Kain
Lon Keyes
Vicky Kimmel
Abby Knott
Maureen Koch
Carla Kohnen
Vicki Laher
Martha Lambert
Linda Lesser
Matthew Lewis
Heather Lortie
Eileen Ludos
Kathy Malcolm
Christina McClees
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Gary Mercer
Renee Meunier
Elyssa Montoya
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Tracy Morrow
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Sara Vanauken
Emilio Vazquez
Julie Voirol
Nicole Wallace
Rhonda Walton
Amanda Watson
Cindy Lou Wells
Ginger Wilks
Edie Williams
Tammy Wolfe

**Denotes DeKalb Health Team Member and Partner In Health*

IN MEMORIAM

Colleen Carper
Terry Collins
Raymond Crager
Jack Davis
Raymond Decker
Lyle Freed
Darrell Johnson
Gerald Kray
Janice Norman
Robert Rankin
Suzie Rieke
Patricia Sanders
Malinda Steury

Our Community

DeKalb Health also serves our neighbors and friends through investments of time, talents and treasure in our community. These gifts—both in-kind and financial—help us make a positive and lasting impact on our local schools, businesses, charitable organizations and other worthy causes. In addition to providing healthcare services, our leadership and team members serve in a variety of roles such as board members, committee members and volunteers with local organizations such as Rotary Club, DeKalb Chamber Partnership, Auburn Development Advisory Committee (ADAC), Tri Kappa, Auburn Cord Duesenberg Festival, United Way of DeKalb County, and DeKalb Economic Development.

COMMUNITY OUTREACH

Autism Support Group
DeKalb County Health Department – Flu Vaccines
Diabetes Fair
DeKalb County Council on Aging/Heimach Center Senior Expo
DeKalb Health/South Bend Medical Foundation Blood Drive
Healthcare Enrollment Help for the Uninsured
Healthy Expectations – DeKalb Health Family Birthplace and Women's Care Center
Healthy Halloween Fair
Hip on Hep C Support Group
Hope's Landing
Play.Learn.Soar.
RSVP Food Bank
St. Martin's Women's Health Day

COMMUNITY EDUCATION AND PRESENTATIONS

Auburn Presbyterian Adult Sunday School
Auburn Rotary Club
DeKalb County 8th Graders Career Day
DeKalb Center for Early Learning
DeKalb Central Child Development Class
Eckhart Public Library – Safe Sitter
FXI Health Fair
Hamilton School Volley for a Cure General Health Fair
McKenney-Harrison Career Day
YMCA – Healthy Kids Day
YMCA – Women's Wellness Group

COMMUNITY SPONSORSHIPS DONATIONS AND PARTICIPATIONS

A Walk to Remember
AFSP
American Cancer Society Relay for Life
American Legion Riders Post 97
Angel Tree Families
Auburn Arts Commission
Auburn Cord Duesenberg Festival
Auburn Cord Duesenberg Museum
Auburn Garden Club – Strawberries in the Park
Auburn Girls Softball League, Inc.
Auburn HCl Local Food Summit
Auburn Lions Club
Auburn Little League/Classic City Crush Baseball
Auburn Little League/T-Ball
Auburn Classic Noon Lions Club
Auburn Main Street
Auburn Police
Auburn Rotary Club
Auburn Rotary Club Grapes & Hops
Autism Society of Indiana
Big Brothers Big Sisters
Bobcat Youth League
Boomerang Backpacks
Brookside Church – Mark Colby
Butler Days Festival
Butler Girls Softball League
Butler Public Library
Camp Red Cedar
Cancer Services of Northeast Indiana
Children First Center
Christian Community Healthcare
Community Memorial Hospital Foundation
DABA
Dean V Kruse Foundation
DeKalb Central Alumni Fund (Baron Athletics Golf)
DeKalb Central Alumni Fund (Science Fair)
DeKalb Central Foundation, Inc.
DeKalb Central Foundation (DeKalb Dash 5k)
DeKalb Chamber Partnership
DeKalb County Council on Aging/Heimach Center
DeKalb County Department of Child Services
DeKalb County Eastern Community Schools
DeKalb County Economic Development Partnership
DeKalb County Fair
DeKalb County Interagency
DeKalb County Special Olympics
DeKalb Dolphins Swim Team
DeKalb High School Marching Band Invitational
DeKalb High School Band
DeKalb High School New Tech Global Grit Health Fair
DeKalb High School Show Choir
DeKalb High School Student Government
Domestic Violence Taskforce Annual Conference
Eastside Adult Booster Club
Eastside After Prom Committee
Eastside Jr./Sr. High School
Erin's House
Fort Wayne Public Television, Inc.
Garrett Boys Baseball

Garrett Choir Boosters
Garrett Christmas Bureau
Garrett Girls Softball
Garrett Heritage Days
Garrett High School After Prom Event
Garrett-Keyser-Butler Community School District
Garrett-Keyser-Butler Head Start
Garrett Middle School
Garrett Rotary
Garrett Youth Football
Garrett Youth Soccer
Hamilton After Prom Committee
Hamilton Summer League
IHA Hospital Assistance Foundation, Inc.
JA – JR Watson 2nd Grade Class
JAM Center
Jackson Township Athletic Association
JE Ober Science Fair
JR Watson Color Run
Junior Achievement – East Central DeKalb
Junior Achievement – Achieve a Bowl
Junior Achievement – Pro Am
Kate's Kart
Kenneth Arnt, DDS and Staff 7th Annual 5k Run/Walk
Lakewood Park 5K (ACD Festival)
March of Dimes
March of Dimes March for Babies 2017
McKenney-Harrison Elementary School
Northeast Indiana Patient Safety Coalition
National Kidney Foundation of Indiana
National Multiple Sclerosis Society – Indiana State Chapter
Northeastern Center New Hope Clubhouse 5K
Northeastern Indiana Tri-State Regional Science Fair
Party in the Parking Lot – First United Methodist Church
Quiet Knight Inc. (Sons of American Legion Post 178)
Rangers Soccer Academy
Riverdale Youth League
Serenity House
Special Olympics Indiana
Spencerville Eastern Star
St. Joe Pickle Festival
St. Joseph School
St. Martin's Healthcare Clinic – Circle of Friends Tea
St. Martin's Healthcare Clinic – Passport Gala
St. Martin's Healthcare Clinic – Swingin' for SM Benefit Golf
Toupin, Richard M.D.
Tri Kappa PINK OUT DeKalb County
Tri Kappa Kids' Triathlon
United Way of DeKalb County
United Way of DeKalb County Day of Caring
University of St. Francis
Women's Care Center
YMCA of DeKalb County



BY THE NUMBERS

Our fiduciary responsibility is a significant part of DeKalb Health's formula for success. We recognize that by leveraging ingenuity in investing and managing healthcare dollars, we're able to stay competitive—and independent. Through smart planning and purchasing, strategic investments in labor-saving technology, and improved processes and procedures, we're proud of the many ways we've embraced value over the past year—without sacrificing quality of care.

FY 2017

ADMISSIONS 2,456

OBSERVATIONS 957

DISCHARGES 2,413

CENSUS DAYS 7,197

PRACTICE VISITS 69,773

EMERGENCY ROOM 16,928

AMBULANCE SERVICE 4,447

ECONOMIC IMPACT

665 TEAM MEMBERS (PART TIME, FULL TIME, PRN)

\$30,597,817 PAYROLL (SALARIES AND TAXES)

\$93,606,593 CAPITAL EXPENDITURES (SINCE 1964)

\$944,038 CHARITY CARE

\$11,084,214 CHARITY AND UNCOMPENSATED CARE
(Uncompensated care is defined as the amount of cost in excess of payments received from Medicare, Medicaid and uninsured patients)

\$264,274.19 COMMUNITY (OUTREACH, SPONSORSHIPS AND DONATIONS)

GROWTH AND VOLUME HIGHLIGHTS

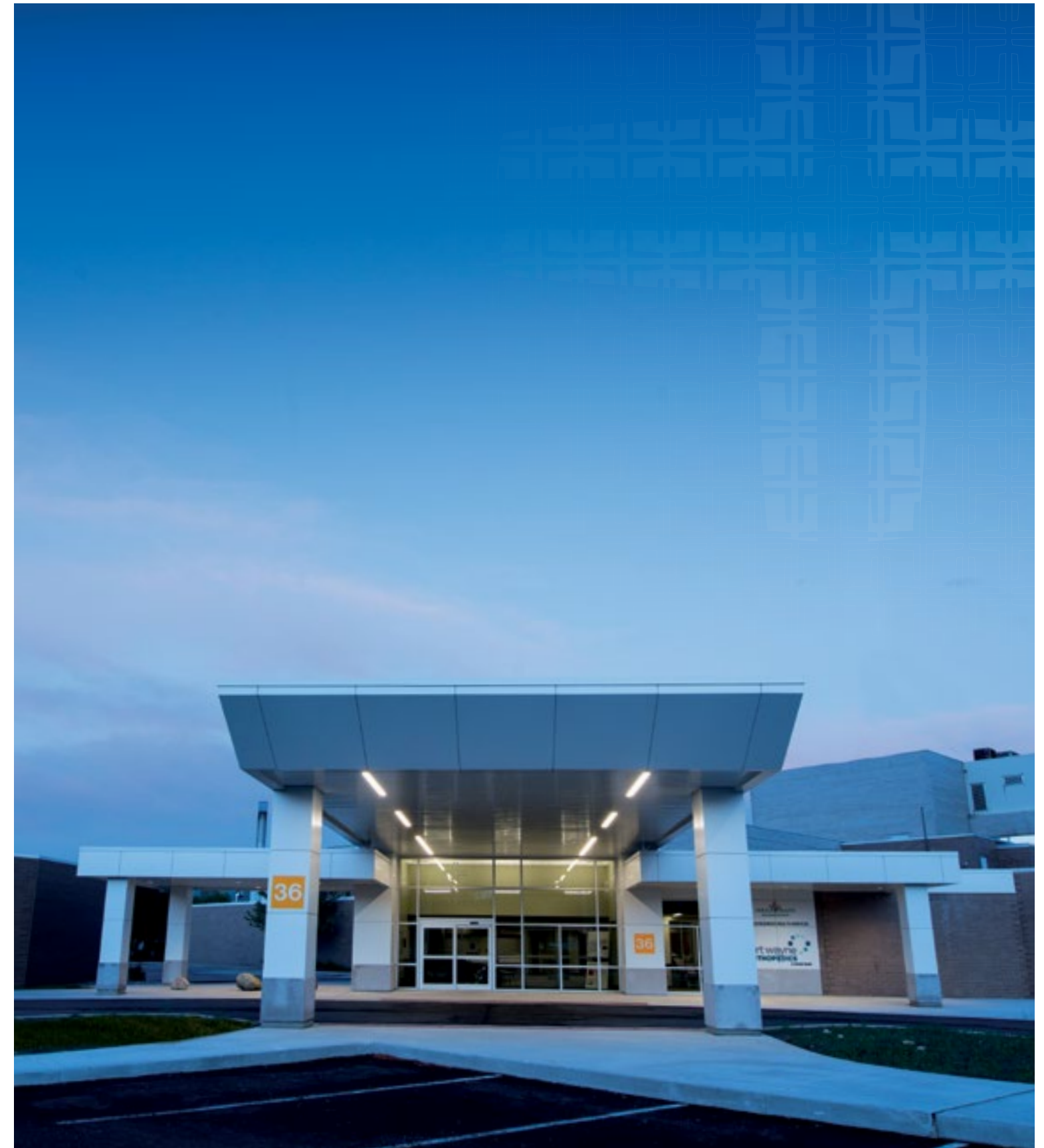
PHARMACY	2017	2016
TOTAL ISSUES	198,829	189,416

DIAGNOSTICS	2017	2016
SCREENINGS CT (IP/OP)	7,594	7,014

HOME HEALTH AND HOSPICE	2017	2016
HOME HEALTH	531	485
HOSPICE ADMISSION	34	24
HOSPICE CENSUS DAYS	115	64
HOSPICE ENROLLMENT DAYS	3,841	3,041

THERAPY SERVICES	2017	2016
PHYSICAL	29,928	27,898
OCCUPATIONAL	13,297	10,664
SPEECH	5,648	5,373
CARDIAC REHAB	1,905	1,236
PULMONARY	871	363
CARDIAC REHAB OTHER	917	820

OTHER	2017	2016
WOUND CARE	1,208	991



MISSION

Promote, Preserve, Restore Health.

VISION

To be the Healthcare Organization of Choice for Patients, Payors and Healthcare Professionals.

VALUES

Creativity Pursuing continuous improvement through innovation, imagination and resourcefulness.

Integrity Earning the respect and confidence of our community through professional and ethical business practices and having the courage and commitment to uphold our values.

Quality Emphasizing an ongoing commitment to excellence through a continuous process of education, communication, evaluation, efficiency and improvement.

Service Identifying and satisfying the needs of our patients, community, employees and partners.

Teamwork Capitalizing on the strengths of each employee and working collectively in the best interest of our patients and community.

Independence Continue to function organizationally as an independent, not-for-profit hospital and healthcare organization.

