FACTS

WHAT DOES VIRIVA COMMUNITY CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?



Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- Account transactions and transaction history
- Checking account information and credit scores

When you are *no longer* our member, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Viriva Community Credit Union chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Viriva Community Credit Union share? | Can you limit this sharing? |
|---|---|-----------------------------|
| For our everyday business purposes- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes- to offer our products and services to you | Yes | No |
| For joint marketing with financial companies- | Yes | No |
| For our affiliates' everyday business purposes- Information about your transactions and experiences | No | We Don't Share |
| For our affiliates' everyday business purposes- Information about your creditworthiness | No | We Don't Share |
| For our affiliates to market to you | No | We Don't Share |
| For non-affiliates to market to you | No | We Don't Share |

Questions?

 Call 888-7-VIRIVA (215-333-1201 for local calls) and select option 4 to speak with a Membership Service Representative or visit: https://viriva.com/.

| Who we are | |
|---|---|
| Who is providing this notice? | Viriva Community Credit Union |
| What we do | |
| How does Viriva Community Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| How does Viriva Community Credit Union collect my personal information? | We collect your personal information, for example, when you Open an account or make deposits or withdrawals Give us your contact information or apply for a loan Use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. |
| Why can't I limit all sharing? | Federal law gives you the right to limit only Sharing for affiliates' everyday business purposes-information about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. |

| Definitions | |
|-----------------|--|
| Affiliates | Companies related by common ownership or control. They can be financial and non-financial companies. • Credit Union Financial Services, LLC |
| Non-affiliates | Companies not related by common ownership or control. They can be financial and non-financial companies. • Viriva Community Credit Union does not share with non-affiliates so they can market to you. |
| Joint marketing | A formal agreement between non-affiliated financial companies that together market financial products or services to you. • Our joint marketing partners include insurance companies and, potentially, securities broker-dealers. |