

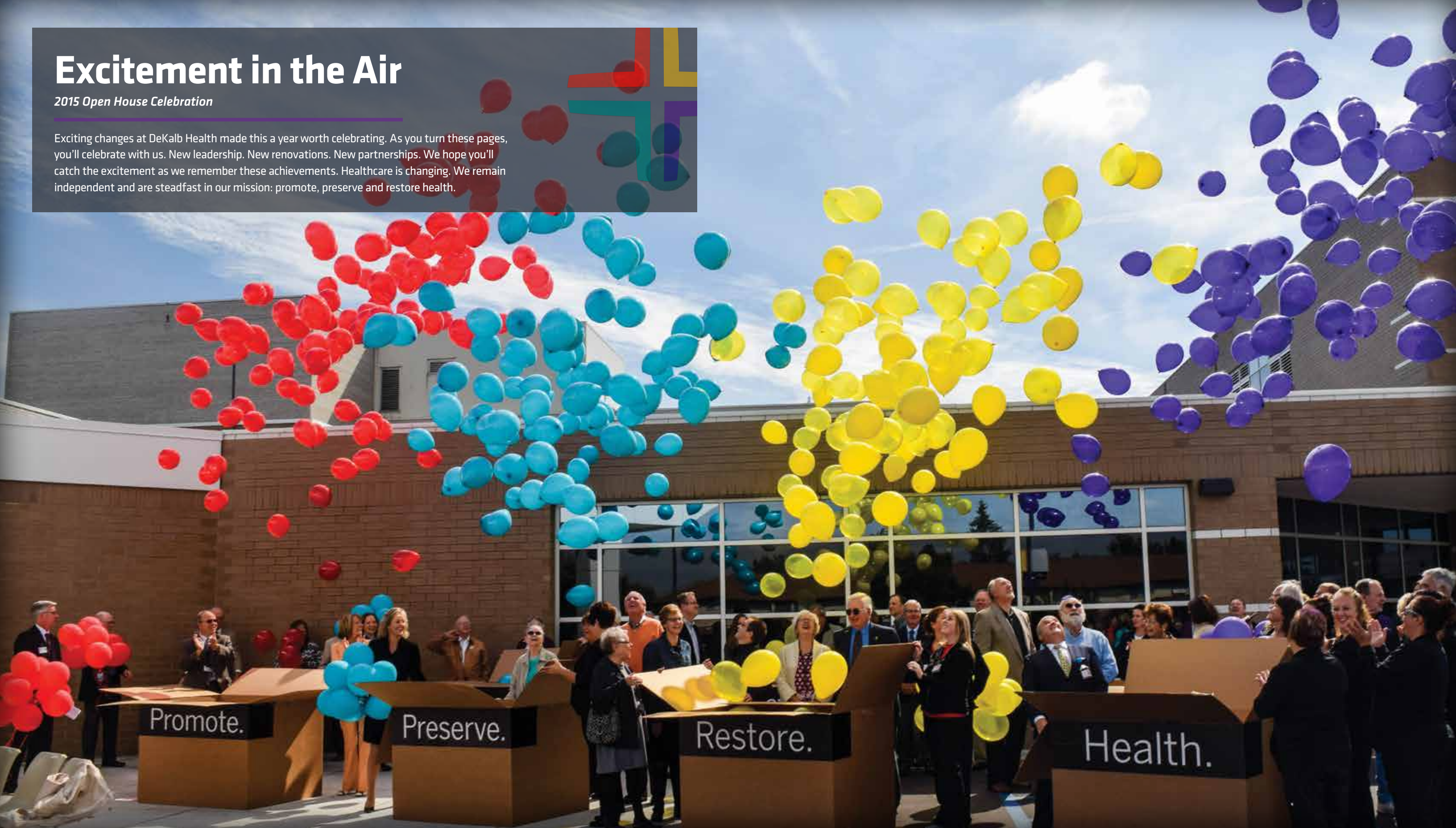


2015
DEKALB HEALTH
ANNUAL REPORT

Excitement in the Air

2015 Open House Celebration

Exciting changes at DeKalb Health made this a year worth celebrating. As you turn these pages, you'll celebrate with us. New leadership. New renovations. New partnerships. We hope you'll catch the excitement as we remember these achievements. Healthcare is changing. We remain independent and are steadfast in our mission: promote, preserve and restore health.



Embracing Change

A Message from the Chief Executive Officer, Craig Polkow

2015 was a year of change at DeKalb Health. Some changes can be seen at a glance. For example, brick and mortar projects changed the landscape of our campus inside and out. In April, we opened the new North Campus for rehabilitation, business health and orthopedics. And in October, we introduced beautifully renovated private patient rooms. Another obvious change was our ambulances, which we rebranded to a completely different look after negotiating a new EMS contract with the county.

These highly visible changes are important; equally important are the less noticeable changes. For instance, we invested in technology to improve operations throughout the hospital. Even more important, we invested in people. People are the reason we are here. Our mission is to provide preeminent healthcare services to the people in our community, and the only way to do that is by hiring and retaining the best professionals available. Our team members may not garner the same attention a huge construction project does, but they are the very heartbeat of DeKalb Health.

In addition, we strengthened relationships with our medical staff and forged partnerships with Professional Emergency Physicians, Fort Wayne Orthopedics, and Northeast Internal Medicine Associates. Our patients now have improved access to experienced, highly-skilled specialists close to home. We also intensified our expertise and increased our range of services this past year. For example, our growing orthopedic and sports medicine program helps students and all athletes prevent, treat and rehabilitate injuries.

The leadership team transition was another major change this past year. Previously serving DeKalb Health as Chief Financial Officer from 1997 to 2008, I was excited to have the opportunity to come back to serve in this new capacity. The past few months have been a warm homecoming for me and my wife, Cathy. I would like to especially thank the Board of Directors, the medical staff and the team members of DeKalb Health for this warm welcome.

Since taking on this new role, I have appointed several people to the leadership team: Kelly Dunham, Chief Operating Officer; Bret Claghorn, Chief Financial Officer; and Tasha Eicher, VP of Physician Services, Strategy and Development.

All of these changes bring us closer to our goal of being the community's healthcare destination of choice. By continually improving, we will pave the way for a healthier tomorrow. In the year ahead, we will continue our focus on further improving the patient experience, prudently managing our finances, and supporting our team members' performance and well-being. I look forward to an exciting new year.

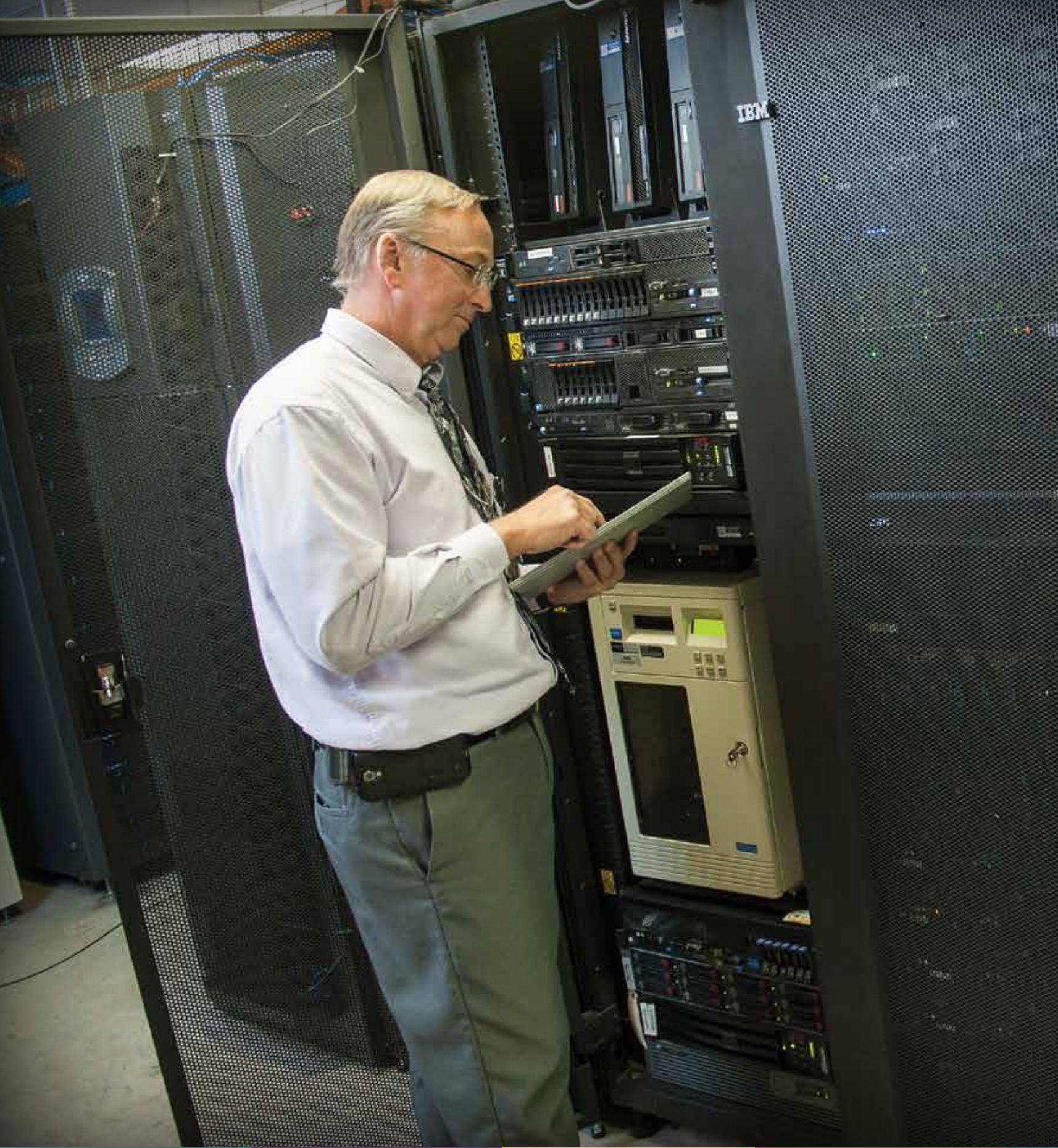


The Difference is **HERE**

Professional Emergency Physicians and EMS Join the Team

You'll notice the difference the minute you walk in. The power of partnerships brings a higher level of service, better outcomes and lower costs. In the past year, we teamed up with Professional Emergency Physicians. These are board certified emergency physicians with expertise in trauma and life-threatening illnesses—the same physicians you'd see at larger regional medical centers. We also assumed complete oversight for ambulance services, keeping our long-time paramedics and EMTs who know our physicians and know our community. The difference is here.





Renewed Sense of Purpose

Message from the Board Chairman, Robert Menzie

2015 brought major changes to DeKalb Health—all for the convenience, comfort and care of our patients. We are now in a position to move forward with facilities that match our outstanding patient care.

Population health is changing, and we are putting ourselves in a position to adapt to those changes. There are many new faces at DeKalb Health, and new teams are being built to assure our community that its healthcare needs are met.

Better health is on everyone's mind, and a renewed sense of purpose will be required from all healthcare providers. Our plan is to lead the way to help us all live better and longer lives.

Board Officers

Robert Menzie
Chairman

Doug Morrow, OD
Secretary

Mark Fogt
Vice-Chairman

Technology. You don't see it, but it's always there. When it becomes outdated, costs rise and security declines. That's why in 2015, we invested over \$1 million in information technology infrastructure. This investment keeps patients' information safe and gives them access to their own medical records.

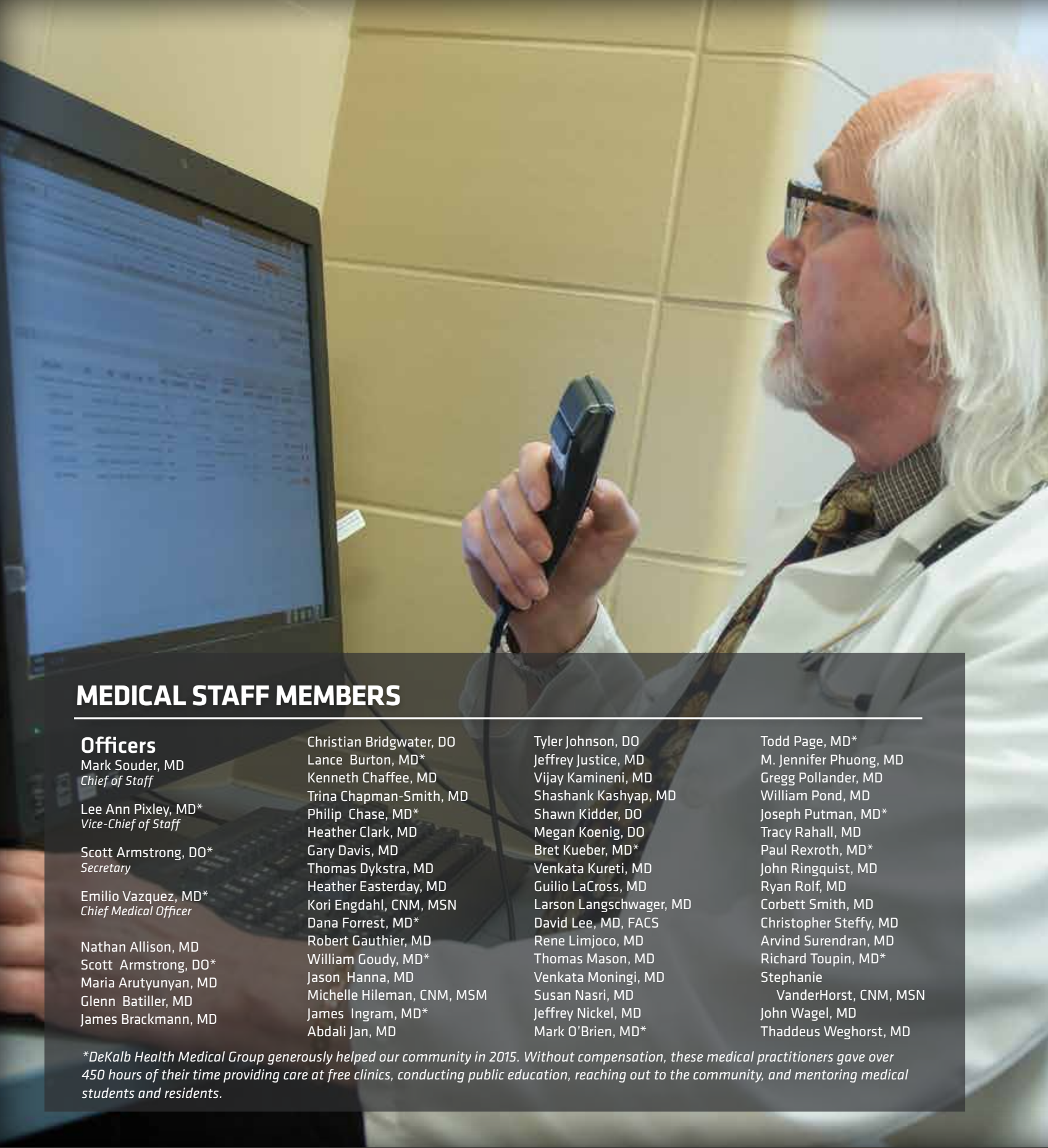




Moving in the Right Direction

Spring of 2015, Orthopedics, Business Health and Rehabilitation Move to the North Campus

The North Campus renovation brought three services into one large area. Now, Fort Wayne Orthopedics, DeKalb Business Health Services and DeKalb Health Rehabilitation Services reside in the same wing. All three specialize in restoring the body's ability to move or function properly. By bringing them into a centralized location, we give patients more convenient and efficient access to doctors and therapists. We get you moving in the right direction.



MEDICAL STAFF MEMBERS

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Mark Souder, MD
Chief of Staff

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Vice-Chief of Staff

Scott Armstrong, DO*
Secretary

Emilio Vazquez, MD*
Chief Medical Officer

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Scott Armstrong, DO*
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Trina Chapman-Smith, MD
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Heather Easterday, MD
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Vijay Kamineni, MD
Shashank Kashyap, MD
Shawn Kidder, DO
Megan Koenig, DO
Bret Kueber, MD*
Venkata Kureti, MD
Guilio LaCross, MD
Larson Langschwager, MD
David Lee, MD, FACS
Rene Limjoco, MD
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Jeffrey Nickel, MD
Mark O'Brien, MD*

Todd Page, MD*
M. Jennifer Phuong, MD
Gregg Pollander, MD
William Pond, MD
Joseph Putman, MD*
Tracy Rahall, MD
Paul Rexroth, MD*
John Ringquist, MD
Ryan Rolf, MD
Corbett Smith, MD
Christopher Steffy, MD
Arvind Surendran, MD
Richard Toupin, MD*
Stephanie VanderHorst, CNM, MSN
John Wagel, MD
Thaddeus Weghorst, MD

**DeKalb Health Medical Group generously helped our community in 2015. Without compensation, these medical practitioners gave over 450 hours of their time providing care at free clinics, conducting public education, reaching out to the community, and mentoring medical students and residents.*

Advancing Patient Care

Message from the Chief of Staff, Mark Souder, MD

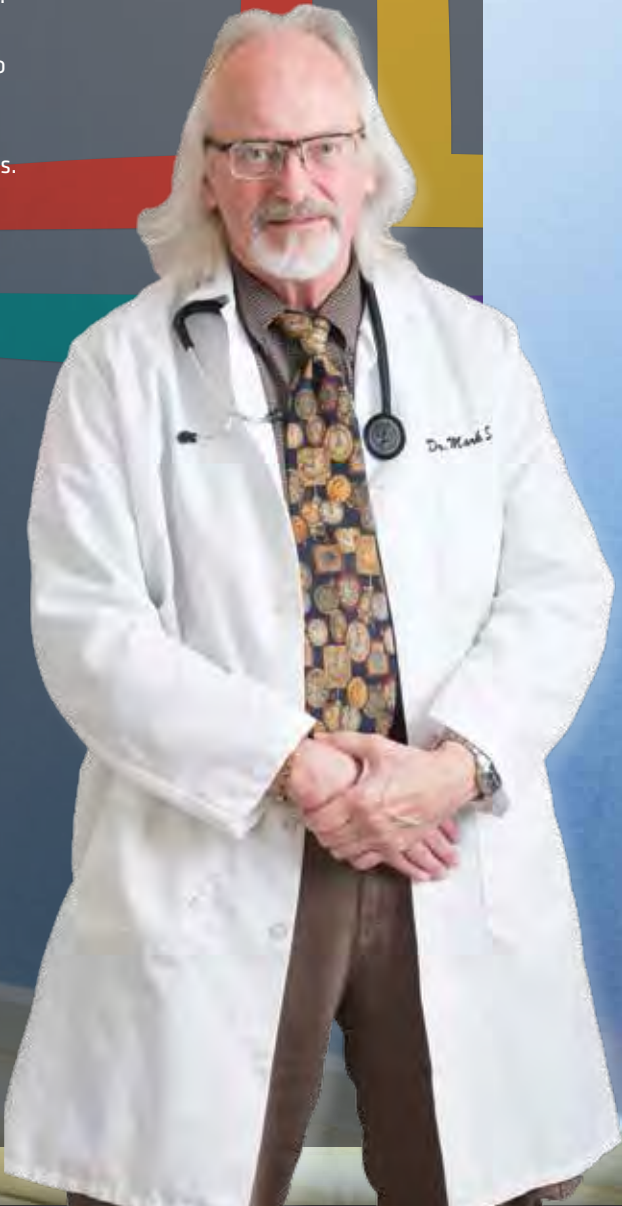
In 2015, we welcomed our new Chief Executive Officer, Craig Polkow, and find him to be knowledgeable and encouraging for the medical staff. The medical staff has seen many transitions in the past year as DeKalb Health itself has many new developments such as the following:

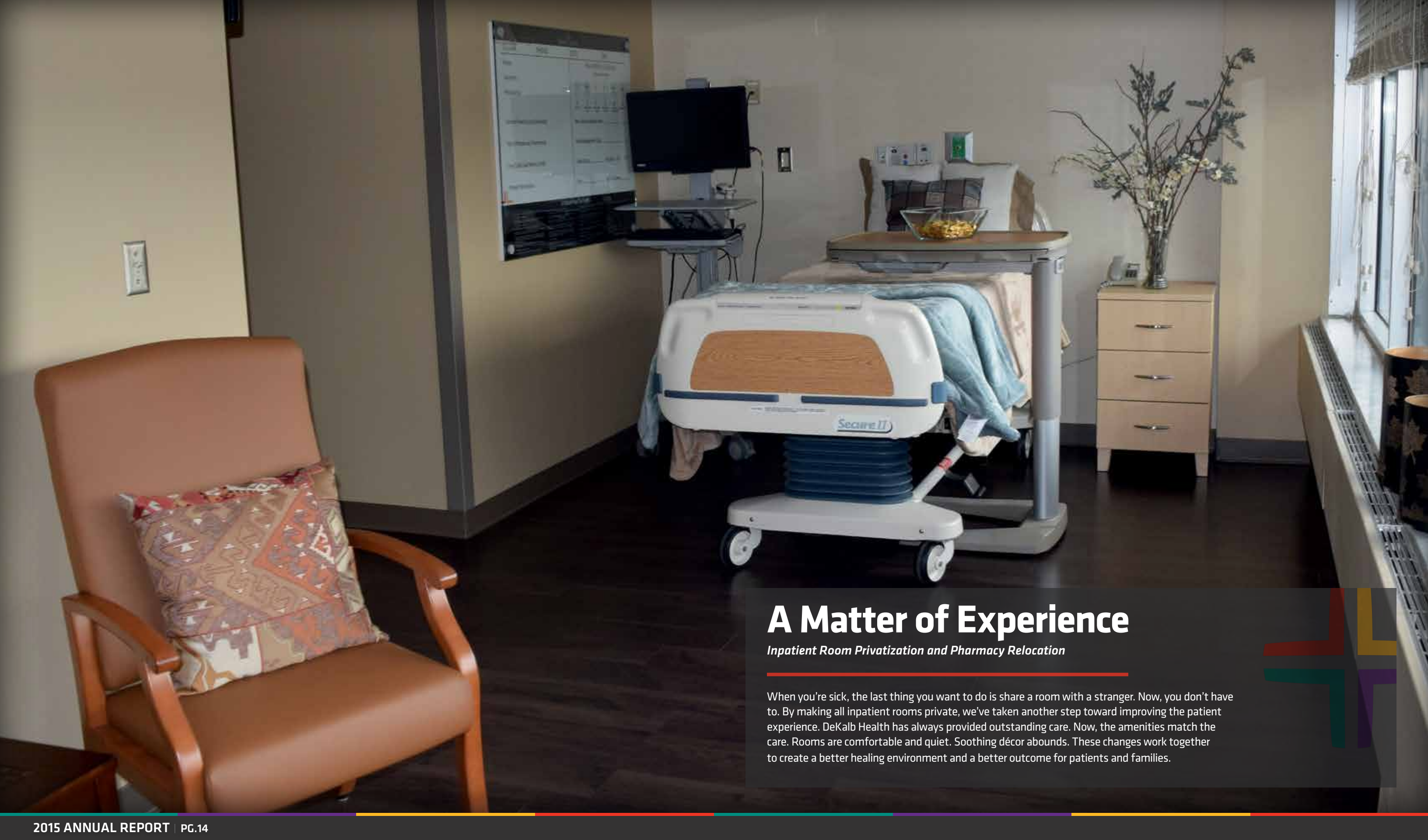
1. Phys Doc and Paragon are the computerized medical record systems physicians now interface with instead of the paper chart. Handwriting legibility is becoming a thing of the past.
2. New work spaces on the patient floor care areas bring new workflow for doctors and nurses.
3. Many new nurses are learning these systems. They are forever appreciative of the patience and education physicians share with them as they mature their DeKalb team experience.
4. New emergency staff physicians have been added to the hospital physician team.
5. New radiology physicians have also been added to the physician team.
6. A new group of internal medicine physicians have been added. They can assume inpatient care for the family physicians that choose not to continue with in-hospital medical practice for unattached patients.
7. New and constantly changing rules and regulations determine the patient's admission designation of inpatient versus observation status.
8. New single patient rooms allow for private examinations and conversations. Wow—what an improvement!
9. Insurance companies, such as Care Improvement Plus, have come and gone and each brings their own set of rules for us as we try to manage the patient in the hospital setting.
10. Through committee work and our medical staff meetings, physicians cooperate perpetually with quality measures. These are used to gauge the efficiency and the overall quality scores of our hospital. The QUEST team of four nurses develops protocols and prompts to guide us in these complex efforts.
11. New orthopedic procedures and availability—with a team of four orthopedic surgeons. Our patients now can get the same care here for their new hip or knee that they can get in Fort Wayne.
12. Family-centered births with caregiving family physicians, nurse mid-wives and OB-Gyn doctors from three groups. Each brings babies to their future life-long hospital home.

Our physicians must remain current in ACLS Certification, also known as advanced cardiac life support. This is a separate NRP Certification, Newborn Resuscitation Protocol, used for troubled newborns; and all of their other hours of continuing medical education requirements.

This is a very unique medical staff and community. Compared to other community hospitals, we certainly are blessed to enjoy such talented and caring physicians, nurses and administrators. Each works so cohesively as a team to advance the mission of the hospital to deliver personal and compassionate care to all of DeKalb Health's patients.

All of the changes have been matched with a willing and cooperative spirit by our physician staff—a wonderfully cohesive team you can count on.





A Matter of Experience

Inpatient Room Privatization and Pharmacy Relocation

When you're sick, the last thing you want to do is share a room with a stranger. Now, you don't have to. By making all inpatient rooms private, we've taken another step toward improving the patient experience. DeKalb Health has always provided outstanding care. Now, the amenities match the care. Rooms are comfortable and quiet. Soothing décor abounds. These changes work together to create a better healing environment and a better outcome for patients and families.

The Gifts that Give

Message from the Auxiliary Guild President, AJ Kuhn

It was another big year for the DeKalb Health Auxiliary Guild. We owe our tireless volunteers a big thank you, especially all of those who helped patients, families and guests find their way in our new facilities. In 2015, the Auxiliary remained near the levels of the previous year, with 70 active volunteers who logged nearly 16,000 volunteer hours.

Auxiliary volunteers are often the first points of contact for patients, families and other visitors to the hospital. They provide an invaluable service in staffing patient and family hospitality needs at the reception and information desks, assisting staff members and serving as hosts in the Surgery waiting area and Family BirthPlace. They are also active in the Curiosity Shop thrift store in downtown Auburn and the Serendipity gift shop in the hospital. I would like to thank Nita Webb, Volunteer Coordinator, for going above and beyond as our liaison to DeKalb Health.

This past year, the Auxiliary held fundraising events that generated proceeds that were used to benefit the hospital, staff and area students. In July, the Auxiliary Coordinating Council voted to pursue the possible relocation of the Curiosity Shop and we have established a committee and have begun fundraising to that end. We awarded three scholarships of \$1,000 each to DeKalb County residents who are pursuing higher education in a medical field. We were pleased to be able to donate \$66,000 in support of DeKalb Health's commitment to continuous improvements.

- Training Manikins
- Insulated Food Carts for Food Service
- Changing Stations for the North Campus Renovation
- Materials and Supplies for Patient Education
- Patient Care Communication Boards
- Digital Televisions

On behalf of the Auxiliary Guild Officers, it is a privilege to serve this organization and benefit this great hospital. As DeKalb Health continues to grow, it can count on the Auxiliary and its volunteers to be there every step of the way.

Auxiliary Guild Officers

AJ Kuhn
President

Andrea Clarke
Secretary

Darley Bennett
Treasurer

Nita Webb
Volunteer Coordinator



Leadership Team



CRAIG POLKOW
Chief Executive Officer



BRET CLAGHORN
Vice President,
Chief Financial Officer



KELLY DUNHAM
Vice President,
Chief Operating Officer



TASHA EICHER
Vice President,
Physician Services, Strategy,
and Development



ED HOBBS
Vice President,
Chief Information Officer,
HIPPA Security Officer



SARA LEY
Patient Experience Officer



EMILIO VAZQUEZ, MD
Vice President,
Chief Medical Officer



DONNA WISEMORE
Vice President,
Chief Nursing Officer





Board of Directors



RICHARD ALLEN



TRINA CHAPMAN-SMITH, MD



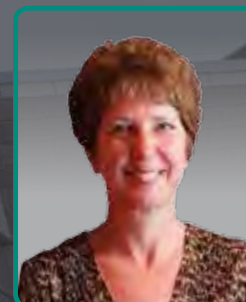
CAROLINE DERROW, DDS



MATT FETTER



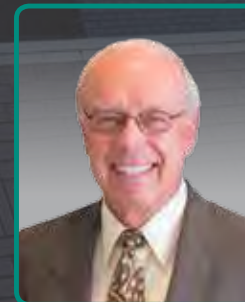
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Vice-Chairman



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JASON HANNA, MD



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Chairman



MARK MILLETT



DOUG MORROW, OD
Secretary



SCOTT PFLUGHOEFT



CARRIE RAVEN, JD



DENNIS STOCKDALE



TRENT STUCKEY

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David Brandon
Frank Caprino

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Richard Dove
William Fink

Robert Gaier
Charles Hampel
Stacy Hefty

Jeffrey Justice, MD
Pete Kempf
Deb Linstromberg

Angie Lockwood
James McCanna, JD
Kenneth Metzger

Alan Middleton
Wendy Oberlin
Michael Ruch

Dan Schmidt, DDS
David Wolf

A Strong Foundation

Message from Foundation President, Angie Lockwood

2015 was an exciting year for the DeKalb Health Foundation as we were able to see the completion of two significant expansions at DeKalb Health, which were both partially funded through the generosity of our local community through their gifts to the Foundation.

I was proud to be a part of the open house in October to announce the renovation to the new private inpatient rooms. The Foundation, through the generous contributions of its donors, was able to contribute \$900,000 toward this project.

The DeKalb Health Foundation has both a wonderful history and an exciting future. The Foundation has been in existence for 55 years. It was originally established with the remaining funds from donations from building the hospital in 1960. Through all of these years, our community has continued to take pride in our local independent hospital and during the past three years, the Foundation has been able to contribute over \$2 million for hospital improvement and expansion as well as funding essential medical equipment.

The DeKalb Health Foundation board members are community representatives who believe in the quality of care that is provided by DeKalb Health and intend to continue to raise both awareness and funds to support the future of healthcare within our community. Now that the new leadership team has been established, led by Craig Polkow as CEO, we are excited to move forward and will soon hire an Executive Director for the Foundation who can help us move forward with both promotion and fundraising opportunities.

The Century Society is alive and well, continuing to support the Foundation's efforts. Each Century Society member has committed at least \$10,000 over the next ten years to provide support to DeKalb Health in meeting the health services needs in DeKalb County. Meeting these needs is the sole focus of the DeKalb Health Foundation. Thank you to each Century Society member and every donor who allows the Foundation to serve in this role.

I would like to encourage every member of our community to engage with the Foundation in continuing to meet the health services needs of DeKalb County.



DEKALB HEALTH FOUNDATION Board of Directors



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H. BRENT DAVIS



JOYCE HEFTY-COVELL
Vice President



RICK JAMES



ANNA NIXON



JEFF TURNER
Secretary



MAURY WINKLER III

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Tyler and Brooke Harrell
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Raymond Hefty
George and Carole Henry
Ronald & Gay Herrick
and Lisa Myers
Treva Hillery

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Beverly Carper
Shirley Cunningham
Sheila Dean-Banta
Irene Dielman
Mildred Fields
Charles Fifer
Katie Fifer
Mary Fifer
Margaret Ford
James Grimm
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Waldo Henderson
Jan Kistler
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Richard Lieb
Robert Longardner
Charles Martin
Marilyn Noll
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Mike Smaltz
Craig Smith
Stanley Springer
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Jennifer Allen
Paula Amstutz
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Janice Blomeke
Michele Brock
Cindy Lou Brown
Robert Brownell
Nora Budreau
Therese Bunn
Julie Buss
Elizabeth Byall
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Mary Davidson
James Dazey II
Shirley DeLong
Shawna Demorest
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Kelly Dunham
Vick Dunn
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Peggy Elder-Nelson
Vickie Faux
Virginia Felber
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Ann Friend
Beth Gardner
Pat Geist
Tim George
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Lynn Gerke
Vicki Glover-Atkins
Serafin Gonzalez
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Ours is a Simple Promise

Caring for the Health of our Community Today and For Years to Come

We hope you have enjoyed seeing the exciting changes highlighted in this annual report. From new providers, to enhancements in facilities, we have improved the patient care experience and reinvested in the community. Our mission is a simple promise—promote, preserve and restore health. In 2015 we remained committed to this mission. And we are dedicated to offering you the best in quality care for years to come.



COMMUNITY SPONSORSHIPS DONATIONS & PARTICIPATIONS

American Cancer Society
Auburn Classic Noon Lions Club
Auburn Cord Duesenberg Festival
Auburn Cord Duesenberg Museum
Auburn Garden Club
Auburn Girls Softball League
Auburn Lions Club
Auburn Little League
Auburn Police
Auburn Rotary Club Grapes & Hops
Big Brothers Big Sisters
Bobcat Youth League
Boomerang Backpack Program
Brookside Church - Mark Colby
Butler Bowl Youth Program
Butler Days Festival
Butler Elementary-DeKalb Co Eastern SCD
Butler Girls Softball League
Butler Public Library
Cancer Services of Northeast Indiana
Children First Center
Cobblestone Ladies' Golf Association
Country Meadow Elementary PTO
Cystic Fibrosis Foundation
DeKalb Alumni Fund (Baron Athletics Golf)
DeKalb Alumni Fund (DeKalb Dash 5K)
DeKalb Alumni Fund (Science Fair)
DeKalb Chamber Partnership
DeKalb County Economic Development Partnership
DeKalb County Free Fall Fair
DeKalb High School
DeKalb YMCA Swim Team
Dr. Kenneth Arnt 5K Run/Walk
Eastern Star - Christmas Families x2
Eastside After Prom Committee
Eastside High School Band
Eckhart Public Library
Financial Peace University Dave Ramsey Class
Fort Wayne Medical Education Program
Fort Wayne Public Television, Inc.
Foundation of Community Memorial Hospital
Garrett Chamber of Commerce
Garrett Heritage Days
Garrett High School After Prom
Garrett High School Volleyball
Garrett JV Softball & Garrett Pony League Baseball
Garrett-Keyser-Butler Community School District
Garrett Middle School

Garrett Rotary Club
Garrett Youth Football
Garrett Youth Soccer
Hamilton After Prom
Hamilton High School
Hamilton Summer League
IHA Hospital Assistance Foundation, Inc.
Jackson Township Athletic Association
Jackson Township 4-H Auction
JAM Recreation Center
JE Ober Science Fair
JR Watson Color Me Watson Run/Walk
Junior Achievement - East Central DeKalb
Junior Achievement Pro Am
Kate's Kart
Leukemia & Lymphoma Society
March of Dimes March for Babies 2015
March of Dimes Signature Chefs Auction 2014
March of Dimes Signature Chefs Auction 2015
National Kidney Foundation of Indiana
National Multiple Sclerosis Society - Indiana State Chapter
Northeast Indiana Regional Partnership
Quiet Knight, Inc. (Sons of Am. Lgn. Post 178)
Rangers Soccer Academy
Richland Cornhuskers
Riverdale Youth League
Serenity House
Smith Farms Manor
Special Olympics Indiana
St. Joe Pickle Festival
St. Joseph School
St. Martin's Healthcare Clinic - Hog Roast & Benefit Auction
St. Martin's Healthcare Clinic - Swingin' for St. Martin's Golf
St. Martin's Healthcare Clinic - Circle of Friends Tea
St. Martin's Healthcare Clinic - Passport Gala
Therapy Dog Training
The Laurels of DeKalb
Tri Kappa Art Awards / Expressions Art Gallery
Tri Kappa of Auburn
University of St. Francis
United Way of DeKalb County
Wordtastic Wonderland (Jeremiah's Brewed Awakenings)
YMCA of DeKalb County

COMMUNITY OUTREACH

ACLS, PALS, CPR, First Aid Classes
Breastfeeding Education & Counseling & Support Group
Car Seat Fitting Station & Clinic
Celiac Support Group
CMTA Support Group
Community Foundation DeKalb County
Concord Fire Department
DeKalb Chamber Partnership
DeKalb County Council on Aging/Heimach Center
DeKalb County Free Fall Fair
DeKalb County Health Department
DeKalb Health Blood Drive
DeKalb High School New Tech Class
DeKalb Ministerial Association
DeKalb Molded Plastics
Diabetes Fair
Diabetic Support Group
DMS Student Focus on Health

DMS Football Team
Drug Free DeKalb County
Election Day
Great American Safety Stop
Healthy Expectations
Healthy Halloween Fair
Hip on Hep C Support Group
Kiwanis Bike Safety Program
Life Is Cool
March of Dimes
MS Support Group
Period of Purple Crying
Play Learn Soar
Prenatal Classes
Rieke Corporation
Safe Sitter Instructor CPR Training
Safe Sleep Education
Steel Dynamics, Inc.
St. Martin's Healthcare Clinic

PRESENTATIONS/PROGRAMS

Area Rotary Clubs Dessert Duel
Auburn Rotary Club
Eckhart Public Library

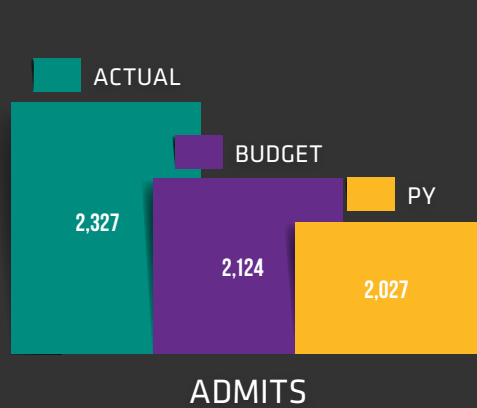
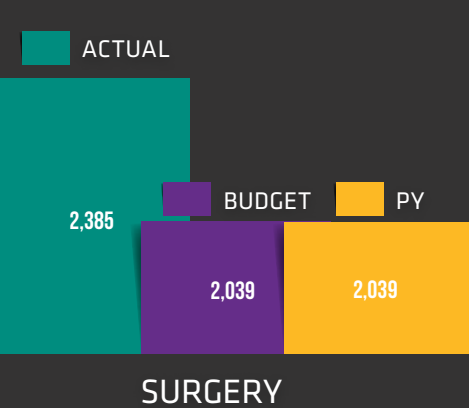
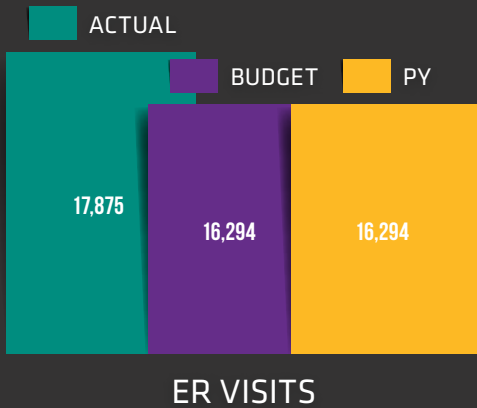
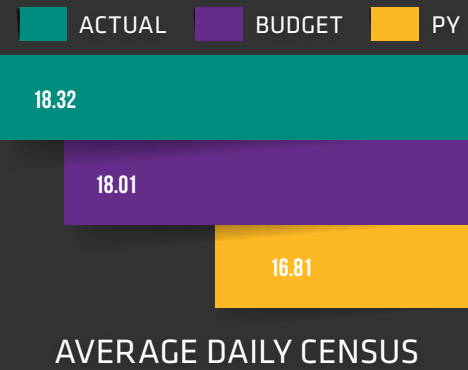
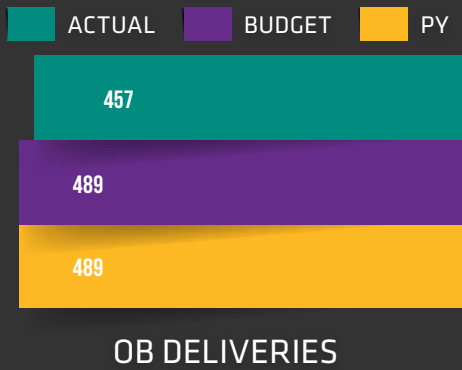
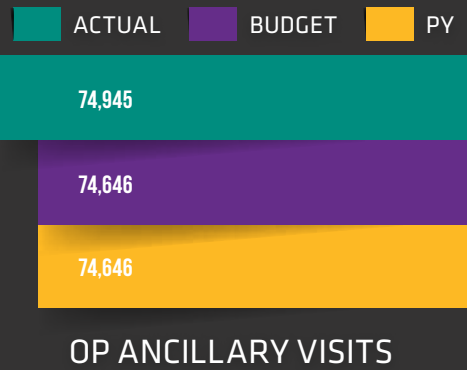
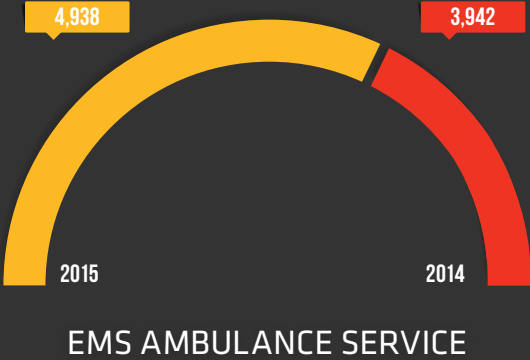
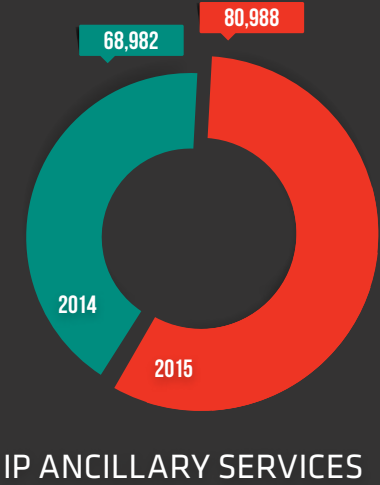
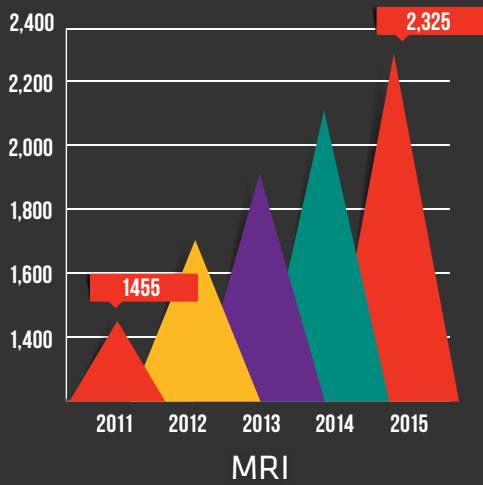
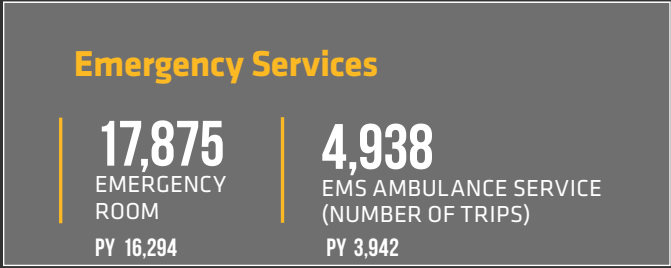
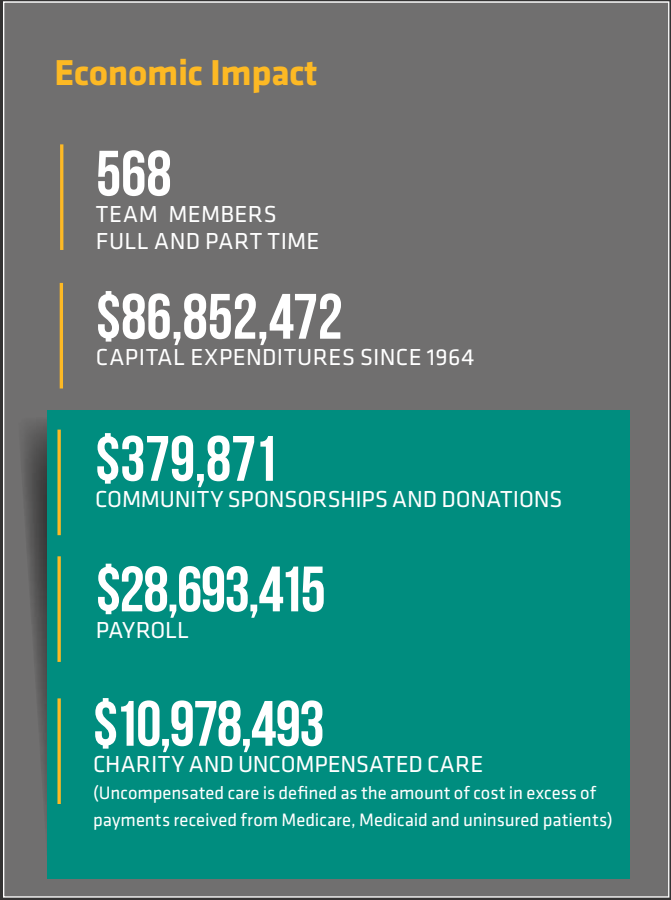
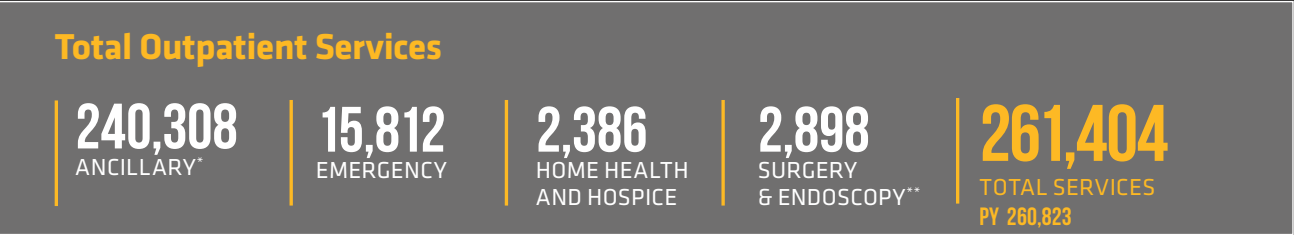
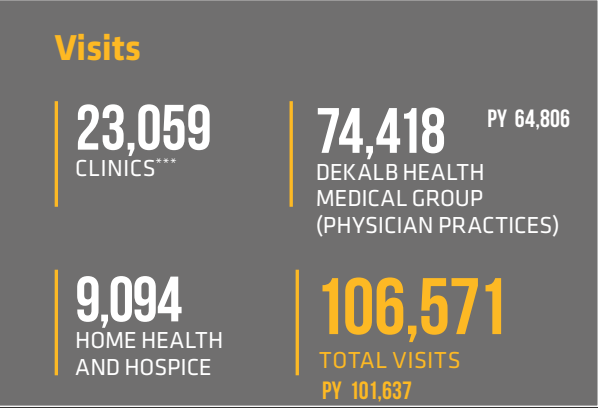
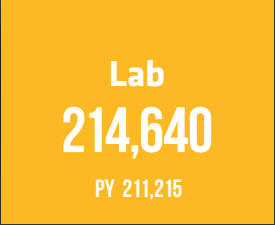
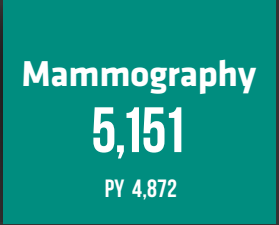
Garrett Public Library
McKenney-Harrison Kindergarten
YMCA of DeKalb County



The Mad Ant and Bat Man at the 2015 Healthy Halloween Fair

FY 2015

By the Numbers



* X-ray, EKG, Nuclear, Ultrasound, CT, Mammography, MRI, Lab (Auburn), Lab (Butler), Lab (Garrett), EEG, Respiratory, Sleep, PT Hospital, PT Home Health, OT Hospital, OT Home Health, Cardiac Rehab, Pulmonary Rehab, Speech, Anti-Coagulation.
** Surgery and Endoscopy.
*** Anti-Coagulation Clinic, Specialty Clinic.
PY = Prior Year, IP = Inpatient, OP = Outpatient



Promote. Preserve. Restore.

MISSION

Promote, Preserve, Restore Health.

VISION

To be the Healthcare Organization of Choice for Patients, Payers and Healthcare Professionals.

VALUES

Creativity *Pursuing continuous improvement through innovation, imagination and resourcefulness.*

Integrity *Earning the respect and confidence of our community through professional and ethical business practices and having the courage and commitment to uphold our values.*

Quality *Emphasizing an ongoing commitment to excellence through a continuous process of education, communication, evaluation, efficiency and improvement.*

Service *Identifying and satisfying the needs of our patients, community, employees and partners.*

Teamwork *Capitalizing on the strengths of each employee and working collectively in the best interest of our patients and community.*

Independence *Continue to function organizationally as an independent, not-for-profit hospital and healthcare organization.*