

FAQs about Payments at Johnson Memorial Hospital

I know that I will owe a deductible or co-pay. When will I have to pay?

Though you may pay the amount prior to the receipt of a bill if you know the amount required, we bill for deductible and co-pays after receipt of payment from the insurance company. You will be expected to pay this amount on receipt of the bill.

I do not have insurance. What options are available to me?

If you meet the criteria for coverage, Johnson Memorial offers Medicaid application assistance. We offer assistance through an external consulting firm for the application process. If you are above the financial guidelines for Medicaid, we offer monthly payment options. Johnson Memorial offers no interest short-term payment plans. For longer-term payment plans, an outside agency is available to help you.

What if I do not have the money to make monthly payments?

Johnson Memorial has a Financial Assistance Policy to assist qualified applicants from a range of 5 to 10 percent, depending on income and assets. Applications are available upon request.

Why so many bills?

You will be receiving a bill for services provided at Johnson Memorial Hospital. Depending on the tests or care you received, you may receive bills from one or more of the following groups: Community Cancer Care, Emergency Medical Group, Inc., Indiana University Radiology, Johnson County Pathology, Johnson County Internal Medicine, or Southern Indiana Anesthesiology.

Questions?

General information: 317.738.7880

Copy of itemized bill: 317.738.7878