



Prices, Payments, and other Pertinent Policies

● **Prices:** As of June 2022, my standard, in-office session prices are based on session length only (no add-ons, surprise charges, or nickeling-and-diming), and are as follows*:

60 minutes = \$100.00

90 minutes = \$150.00

120 minutes = \$200.00

**non-standard sessions are rare; fees may vary*

● **A valid credit card is required in order to schedule your session, and payment is due at the time services are rendered.**

● **Payment types accepted:** Credit cards (I can accept all major credit cards through Square, including FSA and HSA cards), checks (a returned check fee of \$30 will apply to returned checks), and cash.

I am unable to accept insurance.

As of June 2022, I do not sell packages or gift certificates.

● **Rebooking:** I WILL offer you the opportunity to schedule your next massage before you leave, and I MAY recommend an "ideal spacing" between sessions, but I will NOT pressure you to do so. I firmly believe in the autonomy of the client and your ability to discern for yourself what is appropriate and tenable for you. You can always schedule your next session online (preferred!) or text or email me for available appointment spots when you are ready to do so.

I will PROBABLY reach out to you to check on you and see if you are ready to come back in if I don't hear from you in a while (and it's okay for you to tell me you don't want me to do this).

If you've asked to be on my email list, I won't blast you with tons of salesy-but-otherwise-useless "pitches". I will send relevant information that I hope you will find useful (and welcome feedback on that!), and SOMETIMES include schedule changes/available appointments coming up.

If you have requested to be notified of "short notice appointments", I will let you know when I have a cancellation or a spot that is yet to be filled within the next few days. Responding to my short-notice announcements is the **ONLY** way that you will be able to get an appointment with less than 2 days' notice.

- **Cancellation Policy:** You will be sent a request to confirm your appointment 48 hours beforehand. If you need to cancel or reschedule your session, please let me know at this point, if at all possible.
- **Late changes:** You will be sent a reminder message 24 hours before your appointment. If you cancel or ask to reschedule less than 24 hours from your scheduled appointment, you will be charged 50% of the session price.
- **No-Shows:** If you cancel your appointment with less than an hours' notice (it takes me an hour to get to the office and get ready for you, if you are my first client of the day), or if you just don't show up, you will be charged 100% of the session price.
- **Illness policy:** In addition to Covid-19, there are many other diseases that can be spread in the massage environment, or which contraindicate massage. If you are feeling ill or have a fever, a cough, an unexplained rash, or other symptoms of illness, please do us both a favor and reschedule your appointment until you are feeling better.

I will generally not charge a client if they have to late-cancel due to illness. Especially these days, it is entirely possible to wake up in the morning and realize that you or your child are sick. The key here is communication– please just let me know what's going on!

→ *If I have to send you home because you didn't communicate with me and showed up to your appointment sick, I **will** still have to charge you for the time that was set aside exclusively for you.* If you have any questions about a symptom, please give me a call so we can discuss it.

- **Space Limitations:** For reasons of privacy, safety, and space limitations, I do not allow anyone other than the client in the treatment room, unless the client is a minor (under the age of 16) or they require the assistance of a caregiver.

Please check the boxes to indicate your understanding of, and agreement to, the following statements:

→ I understand and agree that I must provide a valid credit card in order to book, I will be given at least one reminder more than 24 hours before my appointment, and if I cancel less than 24 hours of my session, or do not show up, I will be charged.

→ I understand and agree that if I am experiencing any symptoms of illness, including those listed above or otherwise, I will let you know as soon as possible so we can reschedule my session. I understand and agree that if I show up to Reconnect DFW sick and you have to send me home, I will be charged the full price of my session.

→ I have read, understand, and consent to all statements and policies herein listed, as indicated by my checking the boxes next to them. I acknowledge that typing my name below is the same as placing my signature on a paper form.

Client's Signature _____
(parent, guardian, or POA if applicable)

Printed Name: _____

Date: _____

Therapist's Signature: _____ Date: _____
(Renée C. Houston LMT)